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VIVOTEK AM-116

VIVOTEK AM-116 Pendant Pipe Instruction Manual

Model: AM-116

1. PRODUCT OVERVIEW

The VIVOTEK AM-116 is a 20cm white pendant pipe designed to provide an extended and secure mounting solution for compatible VIVOTEK surveillance cameras. This accessory facilitates optimal camera positioning for various surveillance applications.



Image 1.1: VIVOTEK AM-116 Pendant Pipe. This image shows the white cylindrical pendant pipe, approximately 20cm in length, designed for camera mounting.

2. PACKAGE CONTENTS

Verify that all items are present in the package before proceeding with installation.

- VIVOTEK AM-116 Pendant Pipe (1 piece, 20cm, White)
- Mounting hardware (screws, wall anchors)
- Installation Guide (this document)

3. SAFETY INFORMATION

Please read and understand all safety instructions before installation and use. Failure to follow these instructions may result in injury or damage to the product.

- **Professional Installation Recommended:** For optimal safety and performance, installation by a qualified professional is recommended.
- **Secure Mounting:** Ensure the mounting surface is capable of supporting the combined weight of the

pendant pipe and the attached camera. Use appropriate mounting hardware for the specific surface material.

- **Use Correct Tools:** Always use the correct tools for installation to prevent damage to the product or injury.
- **Avoid Obstruction:** Do not install the pendant pipe in a location where it might obstruct emergency exits or pathways.
- **Electrical Safety:** If connecting to a powered camera, ensure all electrical work is performed by a qualified electrician and complies with local electrical codes.

4. SETUP

Follow these steps for proper installation of the VIVOTEK AM-116 Pendant Pipe.

4.1 Mounting the Pendant Pipe

1. **Identify Mounting Location:** Select a suitable, stable surface (e.g., ceiling, wall) that can securely hold the weight of the pendant pipe and the camera.
2. **Mark Drill Holes:** Use the pendant pipe's mounting base as a template to mark the positions for drilling holes.
3. **Drill Pilot Holes:** Drill pilot holes of the appropriate size for the provided mounting screws and wall anchors (if necessary for the surface material).
4. **Secure Pendant Pipe:** Attach the pendant pipe securely to the mounting surface using the provided screws. Ensure it is firmly fixed and does not wobble.
5. **Attach Compatible Device:** Connect your compatible VIVOTEK camera (e.g., AE-131 + AM-114, AE-132 + AM-114, AE-151 + AM-114 AM-520, SD83xxE) to the bottom of the pendant pipe according to the camera's specific installation instructions. Ensure all connections are tight and secure.

5. OPERATING

The VIVOTEK AM-116 Pendant Pipe is a passive mounting accessory. Once properly installed, its primary function is to provide a stable and extended platform for your compatible VIVOTEK surveillance camera. There are no active operational controls for the pendant pipe itself. The operation of the surveillance system will depend on the attached camera and its associated software.

6. MAINTENANCE

Regular maintenance helps ensure the longevity and reliability of your pendant pipe.

- **Visual Inspection:** Periodically inspect the pendant pipe and its mounting points for any signs of damage, corrosion, or loosening.
- **Cleaning:** If necessary, clean the exterior of the pendant pipe with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these may damage the finish.
- **Tighten Fasteners:** If any mounting screws appear loose, carefully re-tighten them to ensure the pipe remains securely fixed.

7. TROUBLESHOOTING

This section addresses common issues related to the VIVOTEK AM-116 Pendant Pipe.

Issue	Possible Cause	Solution
Pendant pipe feels loose or wobbly after installation.	Mounting screws are not sufficiently tightened, or the mounting surface is inadequate.	Ensure all mounting screws are securely tightened. If the surface is weak, consider reinforcing it or choosing a different mounting location.
Camera cannot be attached to the pendant pipe.	Incompatibility with the camera model or incorrect attachment method.	Verify that your camera model is listed as compatible (e.g., AE-131 + AM-114, AE-132 + AM-114, AE-151 + AM-114 AM-520, SD83xxE). Refer to the camera's manual for specific attachment instructions.
Visible damage to the pendant pipe.	Physical impact or environmental factors.	If the pipe is damaged, replace it immediately to prevent potential failure and damage to the attached camera.

8. SPECIFICATIONS

Key technical specifications for the VIVOTEK AM-116 Pendant Pipe.

Feature	Detail
Model	AM-116
Manufacturer	VIVOTEK
Color	White
Length	20 cm (approximately 7.87 inches)
Package Dimensions	10.98 x 2.72 x 2.6 inches
Item Weight	1.06 pounds
ASIN	B01FRC2D2S
Supported Devices	AE-131 + AM-114, AE-132 + AM-114, AE-151 + AM-114 AM-520, SD83xxE

9. WARRANTY INFORMATION

The VIVOTEK AM-116 Pendant Pipe is covered by a standard manufacturer's warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the official VIVOTEK website or contact their customer service directly. Keep your proof of purchase for warranty claims.

10. SUPPORT

For technical assistance, product inquiries, or further support, please contact VIVOTEK customer service through their official channels:

- **Official Website:** Visit the VIVOTEK official website for support resources, FAQs, and contact information.
- **Customer Service:** Refer to the VIVOTEK website for regional contact numbers or email support.