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## Samsung BN96-35817B

# Samsung BN96-35817B One Connect Box

## INSTRUCTION MANUAL

### 1. Overview

The Samsung BN96-35817B is a genuine replacement One Connect Mini Box (OCC) designed for specific Samsung television models. This unit serves as an external hub for connecting various input devices to your television, simplifying cable management and providing a centralized connection point. It includes the necessary cable for connection to the television.



Image: The Samsung BN96-35817B One Connect Box, a compact black unit with various ports.

### 2. Compatibility

This One Connect Box is compatible **only** with the following Samsung TV models:

- UN40JU7100FXZA, UN40JU7500FXZA, UN48JS8500FXZA, UN48JU7500FXZA
- UN50JU7100FXZA, UN50JU7100FXZC, UN50JU7500FXZA

- UN55JS8500FXZA, UN55JS8500FXZC, UN55JU7100FXZA, UN55JU7500FXZA, UN55JU7500GXPE
- UN60JU7090FXZA, UN60JU7100FXZA, UN60JU7100FXZC, UN65JS8500FXZA, UN65JS8500FXZC, UN65JS850DFXZA, UN65JU7100FXZA, UN65JU7500FXZA

Using this One Connect Box with an incompatible television model may result in malfunction or damage.

### 3. Setup

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1. **Power Off:** Ensure your television and all connected devices are powered off and unplugged from the electrical outlet before beginning installation.
2. **Connect One Connect Cable:** Locate the One Connect port on your Samsung TV (typically labeled 'One Connect' or 'OC'). Connect one end of the provided One Connect cable to this port on the TV.
3. **Connect to Box:** Connect the other end of the One Connect cable to the designated 'One Connect' port on the BN96-35817B box. Ensure the connection is secure.
4. **Connect External Devices:** Plug your HDMI devices (e.g., Blu-ray player, game console, cable box) into the HDMI ports on the One Connect Box. Connect other peripherals such as USB drives or audio systems as needed.
5. **Power On:** Plug your television and the One Connect Box (if it has a separate power input, though typically powered via the One Connect cable) back into the electrical outlet. Power on your television.
6. **Verify Connection:** Your TV should automatically detect the One Connect Box. Select the appropriate input source on your TV to view content from your connected devices.

### 4. Operating

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The One Connect Box functions as a pass-through hub for your television's inputs. Once properly connected, its operation is integrated with your TV. You will use your television's remote control to select input sources and manage connected devices as you normally would.

- **Input Selection:** Use your TV remote to navigate to the 'Source' or 'Input' menu to select the desired device connected to the One Connect Box.
- **Device Control:** Control of individual devices (e.g., Blu-ray player functions) is done via their respective remote controls or through your TV's universal remote features, if configured.

### 5. Maintenance

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To ensure the longevity and optimal performance of your One Connect Box, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the exterior of the box with a soft, dry cloth. Avoid using liquid cleaners, aerosols, or abrasive materials.
- **Ventilation:** Ensure the One Connect Box is placed in a location with adequate ventilation. Do not block any ventilation openings. Overheating can lead to performance issues or damage.
- **Cable Management:** Keep the One Connect cable and other connected cables organized and free from kinks or excessive bending. Avoid placing heavy objects on cables.
- **Environmental Conditions:** Protect the box from extreme temperatures, direct sunlight, high humidity, and dust.
- **Power Surges:** Consider using a surge protector for your television and connected equipment to prevent damage from electrical fluctuations.

### 6. Troubleshooting

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If you encounter issues with your Samsung BN96-35817B One Connect Box, try the following troubleshooting steps:

- **No Picture/Sound:**

- Verify that the One Connect cable is securely connected to both the TV and the One Connect Box.
- Ensure all external devices (e.g., Blu-ray player) are properly connected to the One Connect Box and powered on.
- Check that the correct input source is selected on your television.

- **Intermittent Connection/Overheating:**

- Ensure the One Connect Box has sufficient ventilation and is not covered.
- Unplug the TV and One Connect Box from power for a few minutes, then reconnect. This can reset the system.

- **TV Not Recognizing Box:**

- Double-check that your TV model is listed in the compatibility section (Section 2).
- Ensure the One Connect cable is not damaged.

- **Power Issues:**

- Confirm that the TV is receiving power. The One Connect Box typically draws power from the TV via the One Connect cable.

If these steps do not resolve the issue, contact Samsung customer support or a qualified service technician.

## 7. Specifications

<b>Model Number</b>	BN96-35817B
<b>Product Dimensions</b>	9 x 2 x 0.7 inches
<b>Item Weight</b>	13.5 ounces
<b>Connectivity Technologies</b>	Infrared, Wi-Fi (for TV communication)
<b>Color</b>	Black
<b>Manufacturer</b>	SAMSUNG

## 8. Warranty and Support

For warranty information regarding your Samsung BN96-35817B One Connect Box, please refer to the documentation provided at the time of purchase or contact the seller directly. Samsung's warranty policies for replacement parts purchased through third-party retailers may vary.

For technical support or further assistance, please visit the official Samsung support website or contact their customer service department. Be prepared to provide your product model number (BN96-35817B) and your television's model number.