Command 17068-HWESF

Command Medium Wire Hooks User Manual

Model: 17068-HWESF

Introduction

This manual provides comprehensive instructions for the safe and effective installation, use, and removal of Command Medium Wire Hooks. These hooks are designed to provide a damage-free hanging solution for various items on smooth, finished indoor surfaces. Please read all instructions carefully before use to ensure proper application and to avoid surface damage.



Image: Packaging for Command Medium Wire Hooks (3-pack). The package displays three white hooks, the Command brand logo, and indicates a 3 lb (1.3 kg) holding capacity. It also highlights "Damage-Free Hanging."

Product Overview

Command Medium Wire Hooks offer a convenient way to organize your space without the need for tools or causing damage to surfaces.

Key Features:

- **Damage-Free Hanging:** Removes cleanly without leaving holes, marks, or sticky residue.
- **Strong Hold:** Designed to hold strongly on a variety of indoor surfaces.

- **Easy Application:** No tools required for installation.
- **Versatile Use:** Ideal for hanging lightweight items up to 3 pounds (1.3 kg).
- **Adjustable Wire Hook:** Features a metal wire toggle for versatile hanging options.



Image: A diagram illustrating the dimensions of Command Medium and Large hooks. The Medium hook (M) is 3.09 inches long, 1.02 inches wide, with a hook depth of 1.02 inches. The Large hook (L) is 4.22 inches long, 1.40 inches wide, with a hook depth of 1.19 inches. This product includes the Medium size.



Image: A visual demonstration of a single Command Medium Wire Hook holding items, such as a dustpan and brush, inside a cabinet door. Text overlay indicates "1 Wall Hook Holds 3 lbs."

Specifications

Attribute	Detail
Brand	Command
Model Number	17068-HWESF
Color	White
Material	Plastic
Mounting Type	Wall Mount
Weight Limit	3 Pounds (1.3 kg)

Product Dimensions (L x W x H)	1.58 x 4.31 x 6.75 inches
Included Components	3 Hooks, 4 Strips
Surface Recommendation	Indoor surfaces such as painted walls, smooth ceilings, finished wood, glass, tile, and metal.

Safety Information and Surface Compatibility

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
To ensure proper adhesion and damage-free removal, it is crucial to apply Command Hooks to the correct surfaces and avoid incompatible ones.

Recommended Surfaces:

- Painted Walls
- Metal
- Painted Concrete
- Laminate & Finished Wood
- Tile
- Smooth Surfaces & Glass

Surfaces to DO NOT Use On:

- Wallpaper
- Fabric
- Textured Walls
- Brick
- Rough Surfaces



Image: A visual guide detailing surfaces where Command hooks hold strongly (painted walls, metal, painted concrete, laminate & finished wood, tile, smooth surfaces & glass) and surfaces to avoid (wallpaper, fabric, textured walls, brick, or rough surfaces).

Setup and Installation

Follow these steps carefully for optimal adhesion and performance. Ensure the surface is clean and dry before application.

1. **Clean Surface:** Clean the surface with rubbing alcohol. Wipe gently and let it dry completely. Do not use household cleaners.
2. **Prepare Strip:** Remove the red liner from the Command Adhesive Strip. Press the adhesive firmly onto the back of the hook.
3. **Apply Hook to Wall:** Remove the black liner from the strip. Press the hook firmly to the wall for 10 seconds.
4. **Ensure Adhesion:** To ensure the adhesive holds strongly, slide the hook up and off the mounting base.
5. **Press Base Firmly:** Press the mounting base firmly for 30 seconds.
6. **Wait Before Use:** Slide the hook back on. Wait 1 hour before hanging any items on the hook. This allows the adhesive to reach maximum strength.

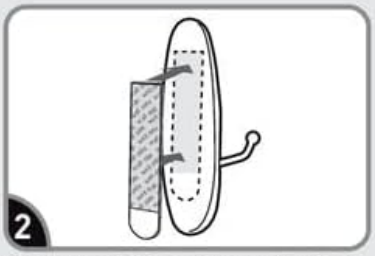
Failure to follow instructions carefully may cause damage.
Save instructions or visit command.com
Si no sigue las instrucciones pueden producirse daños. Guarde las instrucciones o visite command.com

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APPLY APLICAR



Clean surface with rubbing alcohol. Do not use household cleaners.
Limpie la superficie con alcohol isopropil. No ultice limpadores de uso doméstico.



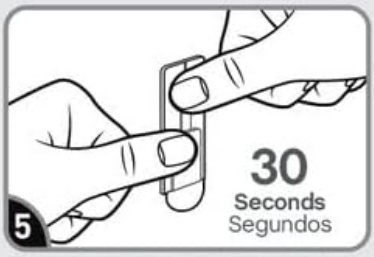
Remove red liner. Press adhesive to hook.
Retire el protector rojo. Presione el adhesivo en el gancho.



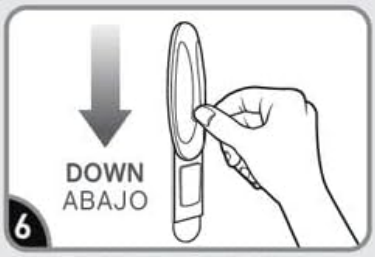
Remove black liner. Press to wall for 10 seconds.
Retire el protector negro. Presione a la pared por 10 segundos.



To ensure adhesive hold, slide hook up and off.
Para garantizar la sujeción adhesiva, deslice el gancho hacia arriba para sacarlo.



Press base firmly for 30 seconds.
Presione la base firmemente por 30 segundos.

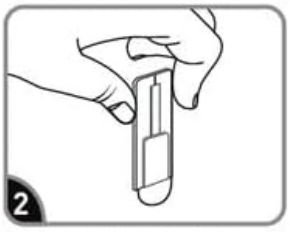


Slide hook back on. Wait 1 hour before use.
Coloque el gancho de nuevo, deslizándolo hacia abajo. Espere 1 hora antes de usar.

REMOVE RETIRAR



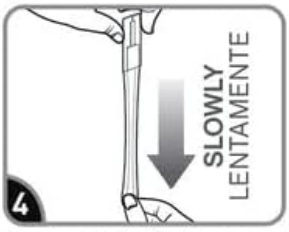
Slide hook up and off.
Deslice el gancho hacia arriba para sacarlo.



Gently hold mounting base in place.
Sostenga la base de montaje en su lugar.



Never pull the strip towards you! Always pull straight down.
¡Nunca jale la tira hacia usted! Siempre jale directamente hacia abajo.



Stretch the strip slowly against the wall at least 12 inches to release.
Estire la tira lentamente contra la pared por lo menos 30 cm para soltar.

Hooks can be reused with Command® Medium Refill Strips.
Los ganchos se pueden volver a usar con las tiras medianas de repuesto Command®.

⚠ **CAUTION:** Do not hang over beds or on wallpaper. Do not hang valuable or irreplaceable items or framed pictures. Use indoors 50°-105°F.

Limited Warranty and Limitation of Liability (for product sold in USA): This product will be free from manufacturing defects. If defective, your exclusive remedy shall be, at 3M's option, product replacement or refund. 3M will not be liable for any loss or damage arising from this product, whether direct, indirect, special, incidental or consequential.

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Image: A comprehensive visual guide demonstrating the application process for Command hooks. Steps include cleaning the surface, applying the strip to the hook, pressing the hook to the wall, removing the hook to press the base, and waiting one hour before use.



Image: A simplified visual representation of the Command hook installation process: "STICK" (adhesive to hanger), "REMOVE" (black liner), "PRESS" (hanger to wall), and "STRETCH" (to remove). Note: This image provides a summary; refer to the detailed steps above for full instructions.

Operating and Usage

Once installed, your Command Medium Wire Hooks are ready for use.

- **Weight Capacity:** Each medium wire hook is designed to hold items weighing up to 3 pounds (1.3 kg). Do not exceed this weight limit to prevent the hook from detaching or damaging the surface.
- **Item Placement:** Hang items securely on the wire hook. The wire toggle feature allows for flexible hanging of various objects like keys, small tools, or lightweight decorations.
- **Indoor Use:** These hooks are recommended for indoor use only.

Maintenance

Command hooks require minimal maintenance.

- **Cleaning:** If necessary, gently wipe the hook with a damp cloth. Avoid using harsh chemical cleaners, as they may affect the plastic material or the adhesive.
- **Re-use:** The hooks themselves are reusable with Command Medium Refill Strips. Do not attempt to re-use old adhesive strips.

Removal Instructions

To remove the Command hook cleanly and without damage, follow these steps precisely. Do not pull the hook straight off the wall.

1. **Slide Hook Off:** Slide the hook up and off the mounting base.
2. **Gently Hold Base:** Gently hold the top of the mounting base in place. Do not press it against the wall.
3. **Stretch Strip Slowly:** Slowly stretch the adhesive strip straight down along the wall. Stretch the strip at least 12 inches (30 cm) until the base releases from the wall. Keep your hand against the wall to prevent the hook from flying off.

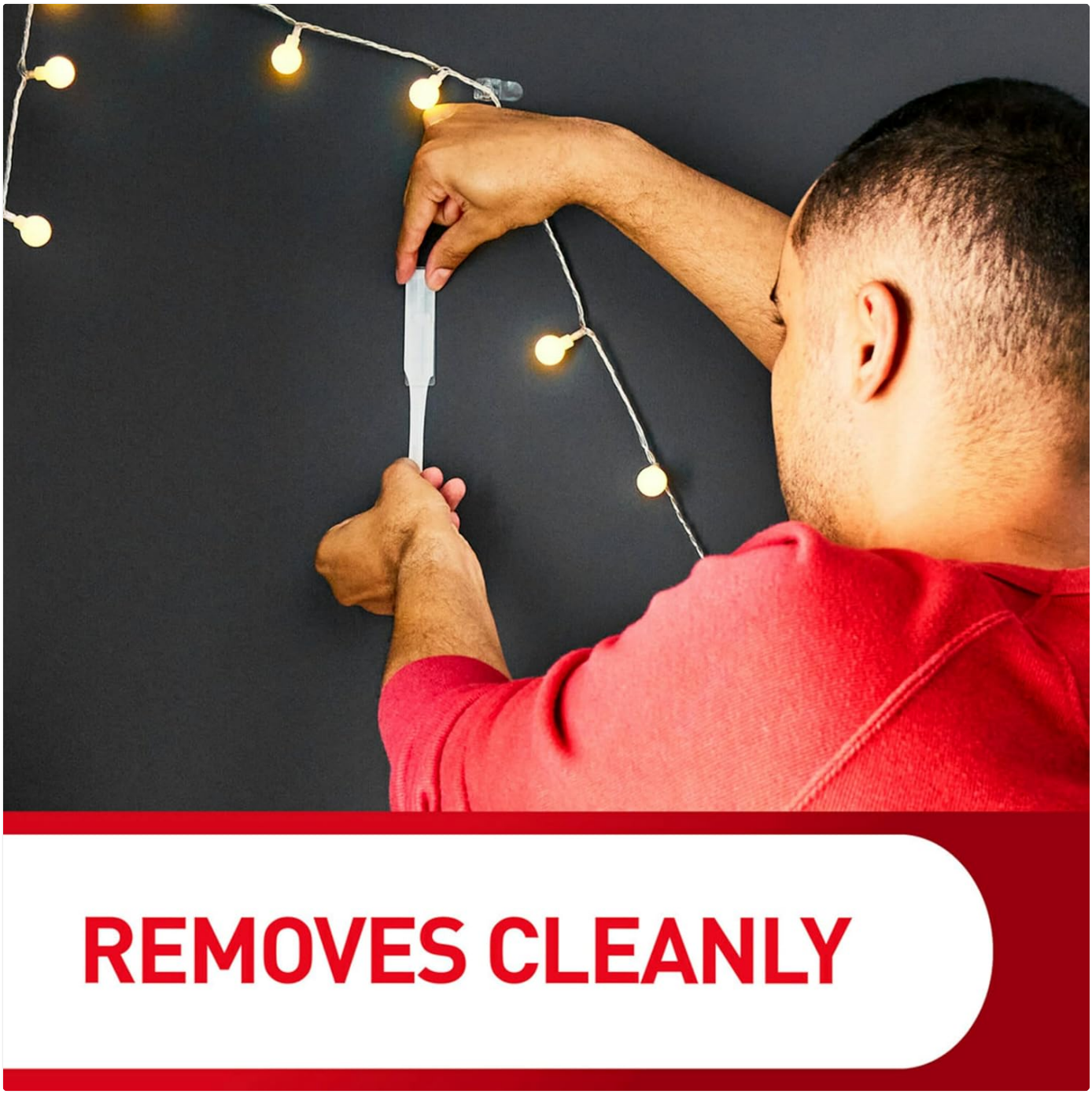


Image: A person demonstrating the proper technique for removing a Command strip. The strip is being stretched downwards along the wall, illustrating the "Removes Cleanly" feature.

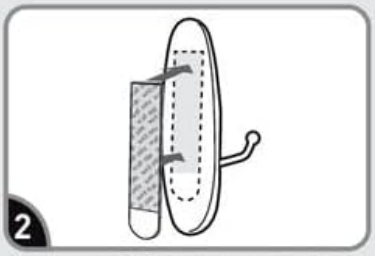
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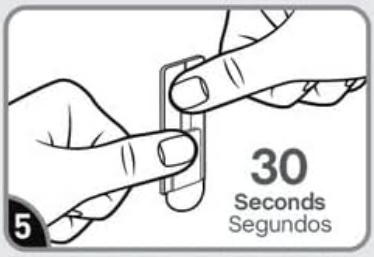
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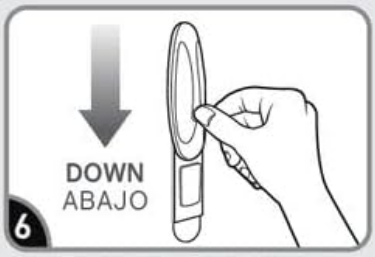
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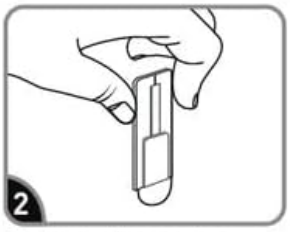


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REMOVE RETIRAR



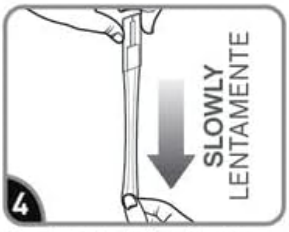
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Image: A comprehensive visual guide demonstrating the removal process for Command hooks. Steps include sliding the hook off, holding the base, and slowly stretching the strip downwards until it releases from the wall.

Troubleshooting

Problem	Possible Cause / Solution
Hook falls off the wall.	• Surface was not clean or dry. Ensure surface is cleaned with rubbing alcohol and completely dry before application. • Not enough pressure applied during installation. Press firmly for 10 seconds when applying to wall, and 30 seconds on the base after removing the hook. • Did not wait 1 hour before hanging items. Allow adhesive to cure for 1 hour. • Exceeded weight limit. Do not hang items heavier than 3 pounds (1.3 kg). • Applied to an incompatible surface (e.g., wallpaper, textured wall). Refer to "Surfaces to DO NOT Use On" section.
Adhesive residue left on wall after removal.	• Strip was pulled straight off or too quickly. Always stretch the strip slowly and straight down along the wall for at least 12 inches (30 cm). • Surface was not suitable for damage-free removal. Ensure the surface is smooth and finished.
Hook does not stick to the strip.	• Strip applied incorrectly. Ensure the red liner side is pressed firmly onto the hook. • Strip is old or damaged. Use a new, fresh Command Adhesive Strip.

Warranty and Support

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- 3M Official Website

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