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› Lippert Components 3658372 Electric Step (Triple Single) User Manual

Lippert Components 3658372



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User Manual

PRODUCT OVERVIEW

The Kwikie Triple Single Electric Step by Lippert Components is designed to provide convenient and safe entry and exit from your RV. This power step operates automatically, extending when the RV door is opened and retracting when the door is closed. Engineered for durability and safety, it features robust construction and an automatic stop mechanism to prevent damage if an obstacle is encountered during operation.



Image: The Lippert Components 3658372 Electric Triple Step, shown in its extended position, featuring three black steps with yellow anti-slip strips and a sturdy mounting bracket.

Key Features:

- Supports up to 750 lbs for robust performance.
- Constructed from heavy-gauge steel with a black powder-coat finish for long-lasting durability and corrosion resistance.
- Equipped with solid steel drive rods and stainless steel bushings for smooth and reliable operation.
- Features sealed wiring connectors to withstand various weather conditions and prevent shorts.
- Incorporates a safety mechanism that automatically stops the step if it encounters an obstacle during extension or retraction.

SETUP AND INSTALLATION

This section provides general guidelines for the setup and installation of your electric step. For detailed, model-specific

instructions, always refer to the comprehensive installation manual provided with your product or consult a qualified technician.

Pre-Installation Checklist:

- Ensure all components are present and undamaged.
- Verify the mounting location on your RV is structurally sound and clear of obstructions.
- Gather necessary tools, including wrenches, drills, and electrical testing equipment.
- Disconnect the RV's main power supply before beginning any electrical work.

General Installation Steps:

1. **Mounting:** Securely attach the step assembly to the RV chassis using appropriate hardware. Ensure the step is level and properly aligned with the RV door.
2. **Wiring:** Connect the step's electrical system to the RV's power supply, following the wiring diagram provided in the full installation manual. Pay close attention to polarity and ensure all connections are secure and weatherproof, utilizing the sealed connectors.
3. **Testing:** Once installed, reconnect the RV's power and test the step's operation. Open and close the RV door multiple times to confirm smooth extension and retraction.
4. **Safety Check:** Verify the obstacle detection feature by gently placing a soft object in the step's path during operation. The step should stop automatically.

OPERATING INSTRUCTIONS

The Lippert Components Electric Step is designed for simple, automatic operation.

- **Extension:** When the RV door is opened, the electric step will automatically extend to its full position, providing a stable platform for entry.
- **Retraction:** When the RV door is closed, the electric step will automatically retract and stow itself securely beneath the RV.
- **Obstacle Detection:** For safety, the step is equipped with a feature that automatically stops its movement if it encounters an obstruction during extension or retraction. If this occurs, remove the obstruction and the step should resume normal operation.

Always ensure the area around the step is clear before opening or closing the RV door to prevent accidental activation of the obstacle detection system or potential damage.

MAINTENANCE

Regular maintenance ensures the longevity and reliable operation of your electric step.

- **Cleaning:** Periodically clean the step surfaces and moving parts to remove dirt, mud, and debris. Use a mild soap and water solution, then rinse thoroughly. Avoid high-pressure washers directly on electrical components.
- **Lubrication:** Lubricate all pivot points and moving linkages with a silicone-based lubricant or light grease every 3-6 months, or more frequently with heavy use or in dusty/salty environments. This helps maintain smooth operation and prevents wear.
- **Electrical Connections:** Inspect all wiring and connections for signs of wear, corrosion, or looseness. Although the connectors are sealed, ensuring a secure connection is vital for consistent performance.
- **Fasteners:** Check all mounting bolts and fasteners for tightness. Vibrations during travel can sometimes loosen hardware.

- **Step Surface:** Inspect the anti-slip strips on the steps for wear. Replace if they become smooth or damaged to maintain traction.

TROUBLESHOOTING

If your electric step is not functioning as expected, refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Step does not extend or retract.	No power; Blown fuse; Loose wiring connection; Motor issue.	Check RV's power supply; Inspect and replace fuse if necessary; Verify all electrical connections are secure; Consult a technician if motor is suspected.
Step stops mid-operation.	Obstruction in path; Low voltage; Mechanical binding.	Remove any obstacles; Check RV battery voltage; Lubricate moving parts; Inspect for bent linkages.
Step operates slowly or with difficulty.	Lack of lubrication; Dirt/debris in mechanism; Worn components.	Clean and lubricate all moving parts; Remove any debris; Inspect for worn bushings or drive rods.
Step makes unusual noises.	Lack of lubrication; Loose fasteners; Worn gears/motor.	Lubricate pivot points; Tighten all mounting hardware; If noise persists, professional inspection may be required.

If troubleshooting steps do not resolve the issue, it is recommended to contact Lippert Components customer support or a certified RV technician.

SPECIFICATIONS

Attribute	Detail
Model Number	3658372
Brand	Lippert Components
Material	Alloy Steel, Stainless Steel
Color	Black
Product Dimensions	25.5"W x 19.53"H
Item Weight	80 Pounds
Load Capacity	750 Pounds
Number of Steps	3
Special Feature	Durability, Electric
UPC	848150026071

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation included with your purchase or visit the official Lippert Components website. Warranty terms and conditions may vary.

If you require technical assistance, have questions about installation, operation, or need to order replacement parts, please contact Lippert Components Customer Support:

Online Support: Visit the official [Lippert Components Store on Amazon](#) or their corporate website for FAQs, support resources, and contact information.

Customer Service: Refer to your product packaging or the Lippert Components website for direct contact numbers and hours of operation.

When contacting support, please have your product model number (3658372) and purchase details readily available.

