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Shark NV501GN

Shark Rotator Professional Lift-Away Upright Vacuum Instruction Manual

Model: NV501GN | Brand: Shark

PRODUCT OVERVIEW

The **Shark Rotator Professional Lift-Away (NV501GN)** is a versatile upright vacuum cleaner designed for both carpet and hard floor cleaning. It features a unique Lift-Away Pod for portable cleaning, Anti-Allergen Complete Seal Technology with a HEPA filter, and enhanced swivel steering for maneuverability.

Key Features

- **2 Vacs-in-One:** No Loss of Suction Upright & Lift Away Pod
- **Anti-Allergen Complete Seal Technology-HEPA:** Captures 99.9% of allergens and dust inside the vacuum.
- **Rotator Technology:** Enhanced Swivel Steering for better maneuverability and deep carpet cleaning.
- **Lightweight & Ultra-Quiet Operation:** Power - 120 V, 60 Hz.
- Based on ASTM F1977 of particles between 0.3 and 0.5 microns.





The Shark Rotator Professional Lift-Away Upright Vacuum (NV501GN) in its full upright configuration.

SETUP

Assembly Instructions

Your Shark Rotator Professional Lift-Away vacuum comes partially assembled. Follow these steps to complete the assembly:

1. Insert the wand into the motorized floor nozzle until it clicks securely into place.
2. Place the Lift-Away pod onto the wand and slide it down until it locks.
3. Attach the handle to the top of the wand, ensuring it clicks into place.
4. Connect the hose to the hose connector on the back of the pod.
5. Store included accessories on the onboard posts for convenient access.





The modular design of the Shark Rotator Professional Lift-Away allows for easy assembly and conversion between modes.

OPERATING INSTRUCTIONS

Upright Mode

For general floor cleaning, ensure the Lift-Away pod is securely attached to the nozzle. Plug the power cord into a suitable electrical outlet. Press the power button to turn on the vacuum. Select the appropriate brush roll setting for your floor type (carpet or hard floor) using the floor type selector switch.

Lift-Away Mode

To clean stairs, upholstery, or hard-to-reach areas, press the "**Lift-Away**" button to detach the portable pod from the main vacuum body. You can then carry the pod with one hand and use the wand or hose with attachments for cleaning. This mode provides excellent portability and reach.

Wand and Hose Use

To extend your reach for cleaning ceilings, corners, or high surfaces, press the "**Wand Release**" button to detach the wand from the pod. Attach desired accessories (e.g., crevice tool, dusting brush) to the end of the wand or directly to the hose for extended cleaning capabilities.



The extended wand allows for easy cleaning of high and hard-to-reach areas.

Suction Control

The vacuum features adjustable suction power. Use the suction control collar on the handle to reduce suction for delicate surfaces like drapes or small rugs, or increase it for deep cleaning on carpets and hard floors.

MAINTENANCE

Emptying the Dust Cup

To maintain optimal suction and performance, it is recommended to empty the dust cup after each use or when debris reaches the MAX FILL line. Press the dust cup release button to remove it from the vacuum. Hold the dust cup over a trash bin and press the bottom release latch to empty the contents. For thorough cleaning, the top of the dust cup can also be opened by pressing the top release latch.



The dust cup is easily detachable for quick and hygienic emptying.

Cleaning Filters

Regular filter maintenance is crucial for sustained performance:

- **Pre-Motor Foam and Felt Filters:** Rinse these filters with cold water every 3 months, or as needed. Allow them to air dry completely for at least 24 hours before reinserting.
- **Post-Motor HEPA Filter:** Rinse this filter with cold water annually, or as needed. Allow it to air dry completely for at least 24 hours before reinserting.

Do not operate the vacuum without all filters in place and properly dried.

Clearing Brush Roll Obstructions

Periodically inspect the brush roll for any tangled hair, string, or other debris that may impede its rotation. Use scissors to carefully cut away any wrapped material. Ensure the brush roll is free of obstructions for effective cleaning.

TROUBLESHOOTING

If you encounter issues with your Shark Rotator Professional Lift-Away vacuum, consult the table below for common problems and their solutions:

Problem	Solution
Vacuum not picking up debris	Check dust cup for fullness and empty if necessary. Clear any clogs in the hose, wand, or motorized floor nozzle. Ensure all filters are clean and dry.
Brush roll not spinning	Ensure the vacuum is in upright mode and the brush roll is engaged (power switch set to Brush Roll On). Check for obstructions in the brush roll and clear them.
Vacuum is loud or making unusual noises	Check for blockages in the hose, wand, or nozzle. Ensure all components, including the dust cup and filters, are securely attached and properly seated.

For further assistance or issues not listed here, please refer to the official Shark support resources or contact customer service.

SPECIFICATIONS

Detailed specifications for the Shark Rotator Professional Lift-Away (NV501GN) Upright Vacuum:

- **Brand:** Shark
- **Model Name:** Shark® Rotator® Professional Lift-Away® (NV501GN)
- **Color:** Green
- **Form Factor:** Upright
- **Special Feature:** Lightweight, Bagless, HEPA
- **Filter Type:** Foam
- **Wattage:** 1200 watts
- **Amperage:** 10 Amps
- **Product Dimensions:** 12.21"L x 12.21"W x 45.71"H
- **Item Weight:** 15.5 pounds
- **Noise Level:** 70 dB
- **Recommended Uses For Product:** Hard Floor, Carpet
- **Included Components:** Dusting Brush, 12" Crevice Tool, Premium Pet Power Brush, Wide Pet Upholstery Tool, Straight Suction Nozzle

WARRANTY & SUPPORT

Warranty Information

The Shark Rotator Professional Lift-Away (NV501GN) comes with a **SharkNinja five-year (5) limited warranty**. This warranty covers defects in material and workmanship for a period of five years from the date of original purchase when used for normal household purposes. Please refer to the warranty card included with your product for full terms, conditions, and exclusions.

Customer Support

For product registration, replacement parts, troubleshooting assistance, or any other inquiries, please visit the official Shark website or contact their customer service department. Having your model number (NV501GN) and purchase date ready will help expedite your support request.