

[Manuals.plus](#) /

› [Nordictrack](#) /

› NordicTrack Care 3-Year Annual Maintenance Plan User Manual

Nordictrack Care 3-Year Annual Maintenance Plan

NordicTrack Care 3-Year Annual Maintenance Plan User Manual

INTRODUCTION TO YOUR MAINTENANCE PLAN

The NordicTrack Care 3-Year Annual Maintenance Plan ensures your fitness equipment remains in optimal working condition. This plan provides comprehensive support and service to maximize the longevity and performance of your investment. Regular maintenance is crucial for preventing issues and ensuring a consistent workout experience.

 **NordicTrackcare**

3 YEAR



**ANNUAL
MAINTENANCE PLAN**

Image: A certified NordicTrack technician performing maintenance on a treadmill in a home setting, demonstrating the in-home service aspect of the plan.

KEY BENEFITS OF YOUR PLAN

- **Direct Support:** Repairs and annual maintenance requests are supported directly by NordicTrack.
- **Unlimited In-Home Service:** Enjoy unlimited in-home service visits without hidden fees or deductibles.
- **Comprehensive Protection:** Coverage includes protection against electronic failures, broken parts, power surges, and normal wear and tear of your machine.
- **Annual 15-Point Inspection:** A NordicTrack trained service provider will complete a detailed 15-point inspection annually.
- **No Lemon Policy:** If the equipment cannot be repaired, it will be replaced.
- **Transferable Plan:** The maintenance plan is transferable.



Image: The official NordicTrack CARE logo, signifying the dedicated service program.

ANNUAL 15-POINT INSPECTION DETAILS

Each annual inspection conducted by a certified NordicTrack technician includes a thorough evaluation of the following components and functions:

- Walking Belt Tension and Wear
- Motor Controller Calibration
- Incline/Motor Calibration
- Console Controls
- Ranges Through Speed and Resistance
- SpaceSaver Functionality
- Heart Rate Monitor Check
- Power Cord/Ground/Surge Protector
- Motor Belt Tension
- Electronic Dusting and Cleaning
- Reed Switch Alignment
- Motor Voltage
- Cushioning System
- Lubrication of all moving parts

NordicTrack[®]care

Annual Maintenance Plans



Annual Maintenance features of each plan include:

Upon Your Request, A NordicTrack Certified Technician Will Conduct a 15-Point Performance Check Which Includes The Following:

- Walking Belt Tension and Wear
- Motor Controller Calibration
- Incline/Motor Calibration
- Console Controls
- Ranges Through Speed and Resistance
- SpaceSaver Functionality
- Heart Rate Monitor Check
- Power Cord/Ground/Surge Protector
- Motor Belt Tension
- Electronic Dusting and Cleaning
- Reed Switch Alignment
- Motor Voltage
- Cushioning System

Additional Benefits

- Unlimited In-Home Service Visits
- No Lemon Policy
- Plan is Transferrable

Image: An infographic illustrating the comprehensive 15-point inspection and additional benefits of the NordicTrack Care Annual Maintenance Plan.

How to Request Service

To request an in-home service visit or to schedule your annual inspection, please contact NordicTrack Care directly. Have

your plan details and equipment information ready to expedite the process. A certified technician will be dispatched to your home upon request.

For support, please refer to the contact information provided with your plan documentation or visit the official NordicTrack support website.

"No LEMON" Policy

The NordicTrack Care plan includes a "No Lemon" policy. This means that if your fitness equipment cannot be repaired after a reasonable number of attempts, NordicTrack will replace the unit, ensuring you always have functional equipment.

Plan Transferability

The NordicTrack Care 3-Year Annual Maintenance Plan is transferable. If you sell or transfer ownership of your fitness equipment, the remaining coverage of the plan can be transferred to the new owner, adding value to your equipment.

Specifications and Coverage Overview

Plan Name	NordicTrack Care 3-Year Annual Maintenance Plan
Coverage Duration	3 Years
Service Type	In-home service by NordicTrack trained providers
Included Services	Annual 15-point inspection, repairs for electronic failures, broken parts, power surges, normal wear and tear.
Fees/Deductibles	None (unlimited in-home visits)
Replacement Policy	"No Lemon" policy - replacement if unrepairable.
Transferability	Yes, plan is transferable.
Target Audience	Adults using NordicTrack fitness equipment.

Support and Contact Information

For any questions regarding your NordicTrack Care plan, to schedule service, or for technical assistance, please contact NordicTrack Customer Support. Ensure you have your plan registration details and equipment model number readily available.

Official Website: [NordicTrack Support](#)

Please note: Specific contact numbers or email addresses are typically provided upon plan purchase and registration. Refer to your official plan documentation for the most accurate and up-to-date contact information.

Ask a Question About This Manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question