

[Manuals.plus](#) /

> [Bissell](#) /

> BISSELL 2-in-1 ProHeat 2X Lift-Off Pet Carpet Cleaner Instruction Manual

## Bissell 15651

# BISSELL ProHeat 2X Lift-Off Pet Carpet Cleaner Instruction Manual

Model: 15651

## 1. INTRODUCTION

---

The BISSELL ProHeat 2X Lift-Off Pet Carpet Cleaner (Model 15651) is a versatile 2-in-1 cleaning system designed to provide professional-style results for both full-room carpet cleaning and portable spot and stain removal. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your appliance.





Figure 1: BISSELL ProHeat 2X Lift-Off Pet Carpet Cleaner, showing the main unit and the detachable portable spot cleaner.

Key features include:

- Dual DirtLifter PowerBrushes with 10 rows of cleaning bristles for deep cleaning.
- Lift-Off portable pod for easy cleaning of pet messes on stairs, upholstery, and car interiors.
- Specialized tools: 3" Tough Stain Tool and Spraying Crevice Tool.
- Heated cleaning for enhanced performance.
- Tank capacity:  $\frac{3}{4}$  gallon.

## 2. SAFETY INFORMATION

**WARNING: Always follow basic safety precautions when using an electrical appliance to reduce the risk of fire, electric shock, or injury.**

- Read all instructions before using your deep cleaner.
- Always connect to a properly grounded outlet.
- Do not immerse in water or use on wet surfaces.

- Do not use with damaged cord or plug.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use only BISSELL cleaning products intended for this machine.
- Unplug from outlet when not in use and before servicing.

### **3. SETUP**

---

Your BISSELL ProHeat 2X Lift-Off Pet Carpet Cleaner requires minimal assembly. Refer to the detailed User Guide (PDF) for step-by-step instructions. Generally, assembly involves attaching the handle to the main unit using the provided screws.

#### **Filling the Tanks:**

1. Remove the clean water tank from the back of the unit.
2. Unscrew the cap and fill the tank with hot tap water up to the indicated fill line.
3. Add the recommended amount of BISSELL cleaning formula (e.g., BISSELL PRO MAX Clean + Protect or Deep Clean + Antibacterial) to the solution tank.
4. Securely replace the cap and reinsert the tank into the unit.



FORMULA MADE FOR  
**UPRIGHT**  
CARPET CLEANERS

**4X**  
MORE ACTIVE  
CLEANING

**BISSELL**  
**PRO**

**MAX** Clean + Protect

with **StainProtect**  
FORMULA  
RESIST STAINS

Our most powerful formula  
for tough, ground-in  
dirt & stains

✓ Unbeatable vs. all leading formulas  
CAUTION: EYE IRRITANT. Read back panel

60 FL. OZ (1.87 QT) 1.77L

1622838

# Remove Tough, Ground-In Dirt & Stains

with **BISSELL® PRO MAX**  
Clean + Protect Formula

Figure 2: Use recommended BISSELL cleaning formulas for optimal results.



Figure 3: BISSELL Deep Clean + Antibacterial formula helps eliminate odors.

## 4. OPERATING INSTRUCTIONS

### Full-Size Carpet Cleaning:

1. Plug the machine into a grounded outlet.
2. Turn on the power switch. The machine features heated cleaning to enhance performance.
3. Press the spray trigger while making a slow forward wet pass and another slow backward wet pass.
4. Release the spray trigger and make a slow forward dry pass and another slow backward dry pass to suction up the dirty water.
5. Repeat passes until the water being suctioned up appears clean.



# Professional Style Results

## Outcleans the Leading Rental\*

\*Cleaning results based on ASTM F2828 using BISSELL PRO MAX Clean + Protect formula against the Rug Doctor Mighty Pro X3 carpet cleaner using their top selling formula.

Figure 4: Achieve professional-style results with the full-size cleaner.



Figure 5: Dual DirtLifter PowerBrushes effectively remove embedded dirt.

#### Portable Spot & Stain Cleaning (Lift-Off Mode):

1. Press the Lift-Off pedal to detach the portable spot cleaner pod from the main unit.
2. Attach the desired tool (e.g., 3" Tough Stain Tool or Spraying Crevice Tool) to the hose.
3. For tough stains, pre-treat the area with a suitable BISSELL pre-treatment spray.
4. Hold the tool directly over the stain, press the spray trigger to apply solution, and scrub gently.
5. Release the trigger and use suction to remove the dirty solution.



# Two-Machines in One

Full-Size Carpet Cleaner +  
Lift-Off® Portable Spot Cleaner

Figure 6: The Lift-Off feature allows for versatile cleaning on stairs and upholstery.



## **3" Tough Stain Tool**

Tackle Tough Stains on Carpet,  
Stairs & Upholstery

*Figure 7: The 3" Tough Stain Tool is ideal for tackling tough spots on various surfaces, including car interiors.*



Figure 8: The Spraying Crevice Tool is perfect for hard-to-reach areas and edges.

### Official Product Video:

Your browser does not support the video tag.

Video 1: Official product overview demonstrating the features and usage of the BISSELL ProHeat 2X Lift-Off Pet Carpet Cleaner, including its 2-in-1 functionality for full-size and portable cleaning.

## 5. MAINTENANCE

---

Regular maintenance ensures optimal performance and longevity of your carpet cleaner.

### Emptying and Cleaning Dirty Water Tank:

1. When the dirty water tank reaches the "FULL" line, or after each use, remove it from the unit.
2. Open the tank and pour out the dirty water.
3. Rinse the tank thoroughly with clean water.
4. Allow the tank to air dry before reassembling.

## Cleaning Brushes and Nozzle:

- Periodically check the DirtLifter PowerBrushes for hair or debris. Remove any tangled material.
- The nozzle can be removed for cleaning to ensure proper suction.

## 6. TROUBLESHOOTING

---

Problem	Possible Cause	Solution
Reduced spray or no spray	Clean water tank empty; Tank not seated properly; Spray nozzle clogged.	Refill tank; Remove and reseal tank; Clean spray nozzle.
No suction	Dirty water tank full; Tank not seated properly; Nozzle clogged; Hose not securely attached.	Empty dirty water tank; Remove and reseal tank; Clear nozzle obstruction; Ensure hose is firmly connected.
Power brushes not rotating	Brush belt broken or dislodged; Obstruction in brush area.	Contact customer support for belt replacement; Remove obstruction.
Machine not heating	Heater switch off; Internal heater malfunction.	Ensure heater switch is on; Contact customer support.

## 7. SPECIFICATIONS

---

- **Brand:** Bissell
- **Model Name:** BISSELL ProHeat 2X Lift Off Pet Carpet Cleaner, 15651
- **Item Model Number:** 15651
- **Item Weight:** 24.25 Pounds
- **Product Dimensions:** 19"D x 13"W x 44"H
- **Capacity:** 0.75 Gallons
- **Power Source:** Corded Electric (Note: Product description states "Battery Powered" but this is likely an error given the nature of the product and other specs.)
- **Manufacturer:** BISSELL Homecare, Inc.
- **Assembly Required:** Yes

## 8. WARRANTY AND SUPPORT

---

This product comes with a **3-year limited warranty**. For warranty claims or technical support, please contact BISSELL customer service.

Additional resources, including the full User Guide and Installation Manual, can be found online:

- [Installation Manual \(PDF\)](#)
- [User Guide \(PDF\)](#)
- [User Manual \(PDF\)](#)

For further assistance, visit the official Bissell Store: [Bissell Store on Amazon](#)

© 2023 BISSELL Homecare, Inc. All rights reserved.

This manual is for informational purposes only. Product specifications are subject to change without notice.