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› JLab Epic 2 Wireless Bluetooth Sports Earbuds User Manual

JLab EPICBT2-BLUGRY-BOX

JLab Epic 2 Wireless Bluetooth Sports Earbuds User Manual

Model: EPICBT2-BLUGRY-BOX

Brand: JLab

1. PRODUCT OVERVIEW

The JLab Epic 2 Wireless Bluetooth Sports Earbuds are designed for active lifestyles, offering a secure fit, robust sound, and durability. Featuring Bluetooth 4.0 connectivity, these earbuds provide up to 12 hours of playtime and are IP55 rated for splash and sweat resistance, making them suitable for various environments and activities. The proprietary Memory Wire design and multiple gel-tips ensure a comfortable and personalized fit.





Figure 1.1: JLab Epic 2 Wireless Bluetooth Sports Earbuds with inline remote.

2. SETUP

2.1 Package Contents

Verify that all items are present in your package:

- JLab Epic 2 Wireless Bluetooth Sports Earbuds
- Micro USB Charging Cable
- Travel Case
- Multiple Sets of Silicone Gel Tips (8 sets, including triple flange and shallow-fit)
- Cush Fins (2 sets)



Figure 2.1: Included accessories with the Epic 2 Earbuds.

2.2 Charging Your Earbuds

Before first use, fully charge your Epic 2 Earbuds. The earbuds feature a 12-hour battery life on a full charge.

1. Locate the micro USB charging port on the inline remote control.
2. Connect the provided micro USB cable to the charging port and the other end to a USB power source (e.g., computer USB port, wall adapter).
3. The LED indicator on the remote will illuminate during charging and change color or turn off when fully charged.

2.3 Bluetooth Pairing

To connect your Epic 2 Earbuds to a Bluetooth-enabled device:

1. Ensure the earbuds are powered off.
2. Press and hold the power button on the inline remote until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device, enable Bluetooth and search for available devices.
4. Select "JLab Epic 2" from the list of devices.

5. Once connected, the LED indicator will turn solid blue or flash blue slowly.

The Epic 2 utilizes Beacon Signal Technology for enhanced skip-free connectivity.

2.4 Achieving the Perfect Fit

A proper fit is crucial for comfort, sound quality, and secure wear, especially during physical activity. The Epic 2 features a proprietary Memory Wire design and comes with various ear tips to customize your fit.

- **Memory Wire:** Gently bend the Memory Wire over your ear to conform to your ear's shape, ensuring the earbuds stay securely in place.
- **Gel Tips:** Experiment with the different sizes and styles of gel tips (including triple flange and shallow-fit options) to find the best seal for your ear canal. A good seal enhances bass response and noise isolation.
- **Cush Fins:** The included Cush Fins provide additional stability and a snug fit within the ear's concha.



Figure 2.2: Selection of included gel tips for customized fit.



Figure 2.3: Proper earbud placement for optimal fit.

3. OPERATING INSTRUCTIONS

3.1 Media Controls

The inline remote provides convenient control over your audio and calls:

- **Power On/Off:** Press and hold the center button.
- **Play/Pause:** Press the center button once.
- **Volume Up/Down:** Press the '+' or '-' buttons.
- **Next Track:** Press and hold the '+' button.
- **Previous Track:** Press and hold the '-' button.
- **Answer/End Call:** Press the center button once.
- **Reject Call:** Press and hold the center button.

3.2 Audio Performance

The Epic 2 Earbuds are equipped with 8mm drivers and C3 (Crystal Clear Clarity) technology, delivering a balanced sound profile with vibrant highs, clear mids, and a strong bass response. For optimal audio experience, ensure a tight seal with the chosen ear tips.



Figure 3.1: Internal driver placement for enhanced audio.

3.3 Water Resistance

The Epic 2 Earbuds boast an IP55 rating, making them 100 percent splash-proof, sweat-proof, and washable. This design ensures durability against moisture from workouts or light rain. After intense use, the earbuds can be rinsed under tap water for cleaning.



Figure 3.2: Earbuds designed to withstand splashes and sweat.

4. MAINTENANCE

4.1 Care and Cleaning

To ensure the longevity and optimal performance of your Epic 2 Earbuds, follow these care instructions:

- After workouts or exposure to sweat, rinse the earbuds under tap water to remove any residue.
- Wipe the earbuds dry with a soft, clean cloth before storing them or placing them in the charging case.
- Periodically remove the silicone ear tips and clean them with mild soap and water. Ensure they are completely dry before reattaching.
- Avoid using harsh chemicals or abrasive materials for cleaning, as these can damage the earbuds.
- Store the earbuds in their provided travel case when not in use to protect them from dust and physical damage.

5. TROUBLESHOOTING

If you encounter issues with your JLab Epic 2 Earbuds, refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Earbuds do not power on.	Low or no battery charge.	Charge the earbuds fully using the provided USB cable. Ensure the charging port is clean and the cable is securely connected.
Cannot pair with device.	Earbuds not in pairing mode; device Bluetooth off; previously paired device interfering.	Ensure earbuds are in pairing mode (flashing blue/red). Turn off and on Bluetooth on your device. Forget previous pairings on your device. Move closer to the device.
Sound cuts in and out / Skipping audio.	Interference from other wireless devices; distance from source; physical obstructions.	Reduce distance between earbuds and device. Avoid areas with high wireless interference (e.g., crowded public spaces, strong Wi-Fi signals). Ensure no physical barriers between earbuds and device.
Poor sound quality / Lack of bass.	Improper ear tip fit; ear tips not creating a seal.	Experiment with different sizes and types of gel tips to find the best seal for your ear canal. Ensure earbuds are inserted correctly.
Charging port cover is difficult to open.	Tight seal for water resistance.	Use a thin, non-sharp object (e.g., a paperclip or fingernail) to gently pry open the charging port cover. Be careful not to damage the seal.

6. SPECIFICATIONS

Detailed technical specifications for the JLab Epic 2 Wireless Bluetooth Sports Earbuds:

Feature	Specification
Model Name	Epic2
Connectivity Technology	Bluetooth
Wireless Communication Technology	Bluetooth
Bluetooth Version	4.0
Battery Life	12 Hours
Water Resistance Level	Waterproof (IP55 Rated)
Audio Driver Type	Dynamic Driver (8mm)
Control Type	Media Control, Remote
Microphone	Included
Ear Placement	Over Ear
Form Factor	In Ear
Material	Titanium (Memory Wire)
Product Dimensions	2 x 5 x 7.5 inches
Item Weight	3.2 ounces
Item Model Number	EPICBT2-BLUGRY-BOX
UPC	812887015455

7. WARRANTY AND SUPPORT

7.1 Warranty Information

JLab offers a **2-year limited warranty** on the Epic 2 Wireless Bluetooth Sports Earbuds, covering defects in materials and workmanship from the original purchase date. Additionally, a **30-Day Money-Back Guarantee** is provided to ensure customer satisfaction.

This warranty does not cover damage caused by misuse, accident, unauthorized modification, or normal wear and tear. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For further assistance, technical support, or warranty claims, please visit the official JLab website or contact their customer service department. Refer to the product packaging or JLab's official website for the most current contact information.

