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Contour Design BALANCE-US

Contour Design Balance Keyboard Wireless User Manual

Model: BALANCE-US

1. INTRODUCTION

The Contour Design Balance Keyboard is an ergonomic wireless keyboard designed to enhance your workstation setup, particularly when paired with a RollerMouse or SliderMouse. It aims to provide a comfortable and efficient typing experience by promoting a natural hand position and reducing strain. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Balance Keyboard.

2. KEY FEATURES

- **Ergonomic Design:** Compact size to minimize reaching and support a healthier posture, reducing wrist and shoulder strain.
- **Adjustable Tilt:** Offers positive, neutral, and negative typing angles for personalized comfort.
- **Full Functionality:** Includes shortcut and media keys, a numeric keypad, and easily accessible traditional function keys (F1-F12) via the Fn lock feature.
- **Wireless Connectivity:** Connects via USB-A receiver (proprietary 2.4GHz Contour protocol) or Bluetooth, compatible with both PC and Mac computers.
- **Seamless Integration:** Designed to fit perfectly with Contour Design's RollerMouse Red, Red plus, Free2, and Free3 models.

3. SETUP

3.1 Unpacking and Contents

Carefully unpack your Balance Keyboard. Ensure all components are present:

- Balance Keyboard
- USB Wireless Receiver
- 2 AAA batteries (pre-installed or included)

3.2 Battery Installation

The Balance Keyboard operates on 2 AAA batteries. These are typically included and may be pre-installed. If not, locate the battery compartment on the underside of the keyboard, open it, and insert the batteries according to the polarity indicators. The keyboard features smart, power-saving technology and does not require a manual on/off switch.

3.3 Connecting the Keyboard

The Balance Keyboard offers two primary connection methods: USB Wireless Receiver or Bluetooth.

3.3.1 USB Wireless Receiver Connection

The USB wireless receiver is securely stored within the battery housing when not in use. Remove the receiver and plug it into an available USB-A port on your PC or Mac computer. The keyboard should automatically connect.

Wireless convenience

Easy wireless setup with included USB receiver



Image: Wireless convenience with USB adapter. The USB wireless receiver provides a stable 2.4GHz connection.

3.3.2 Bluetooth Connection

For Bluetooth connection, ensure your computer's Bluetooth is enabled. Refer to your computer's operating system instructions for pairing new Bluetooth devices. The keyboard will appear as 'Contour Balance Keyboard' or similar in the list of discoverable

devices.

3.4 Positioning and Ergonomics

The Balance Keyboard is designed to be used in conjunction with a RollerMouse or SliderMouse for optimal ergonomic benefits. Position the keyboard directly in front of you, with the RollerMouse/SliderMouse placed immediately below it.

Seamless RollerMouse pairing

Fits perfectly with RollerMouse & SliderMouse
for ergonomic setup



Image: Seamless RollerMouse pairing. The keyboard is designed to fit perfectly with Contour Design RollerMouse and SliderMouse models.

This setup keeps your hands closer to the action, reducing reaching and promoting a natural, healthier posture.

Natural hand position

Keeps hands close for reduced reach and healthier posture

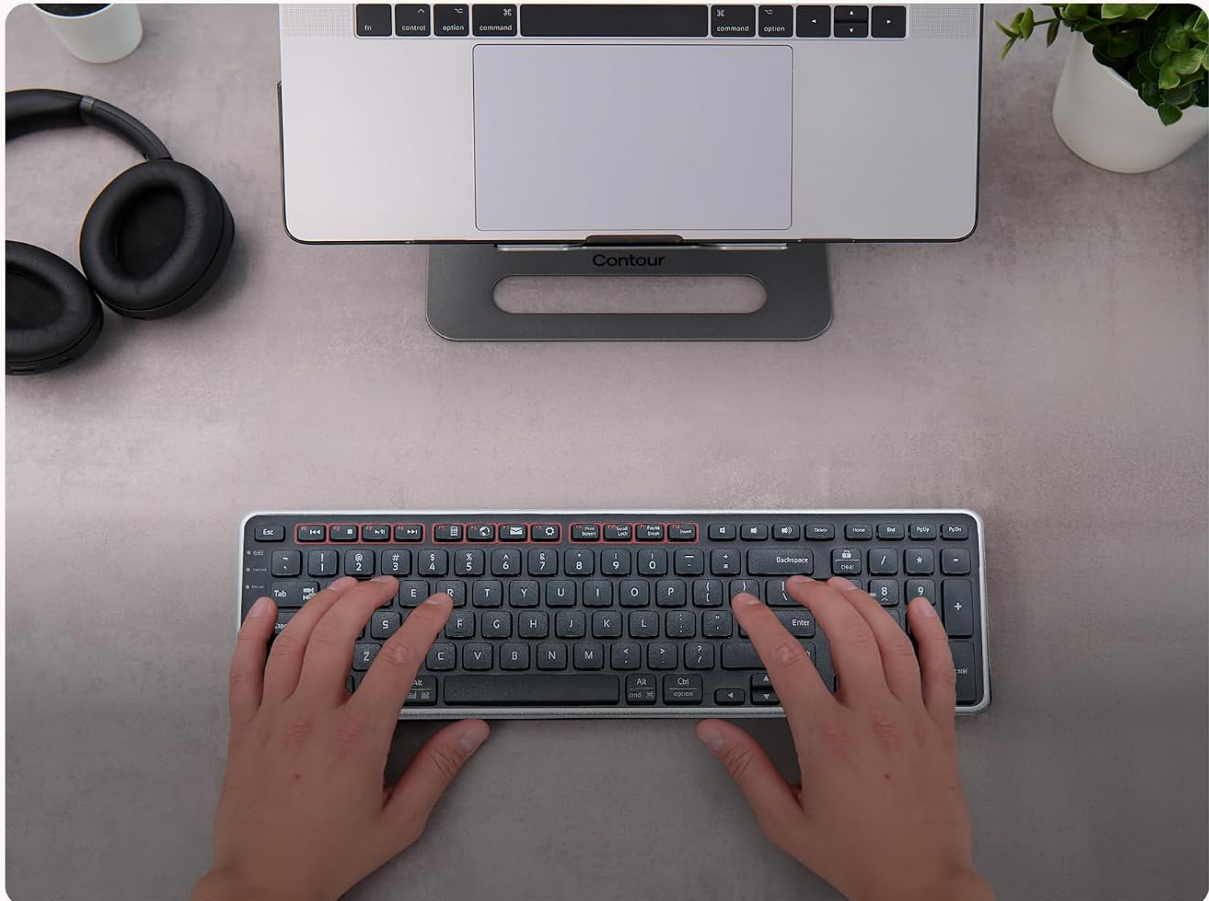


Image: Natural hand position. Keeps hands close to the body for reduced reach and a healthier posture.

3.5 Adjusting Keyboard Tilt

The Balance Keyboard features adjustable legs and tilt options to allow you to set your preferred typing angle for comfort. You can adjust it to neutral, positive, or negative typing angles. Negative tilt can help angle your hands to an optimum position for typing.

Adjustable tilt

Set your preferred typing angle for comfort



Positive tilt



Neutral tilt



Negative tilt

Image: Adjustable tilt. Set your preferred typing angle for comfort by adjusting the keyboard's legs.

4. OPERATING THE KEYBOARD

The Balance Keyboard provides a full range of keys for efficient operation on both Mac and Windows systems.



Image: Full keyboard layout. The Balance Keyboard features a standard QWERTY layout with a numeric keypad and dedicated function/media keys.

4.1 Function Keys (F1-F12) and Media Keys

The top row of keys includes both traditional function keys (F1-F12) and dedicated media keys. By default, the media keys perform useful everyday tasks such as volume control, play/pause, and browser functions. To access the traditional F1-F12 functions, use the Fn lock feature. Consult your operating system's settings for programming specific media keys to suit your needs.

4.2 Numeric Keypad

The integrated numeric keypad on the right side of the keyboard allows for efficient data entry and calculations.

4.3 Compatibility

The Balance Keyboard is compatible with both Mac and PC operating systems, ensuring broad usability across different computing environments.

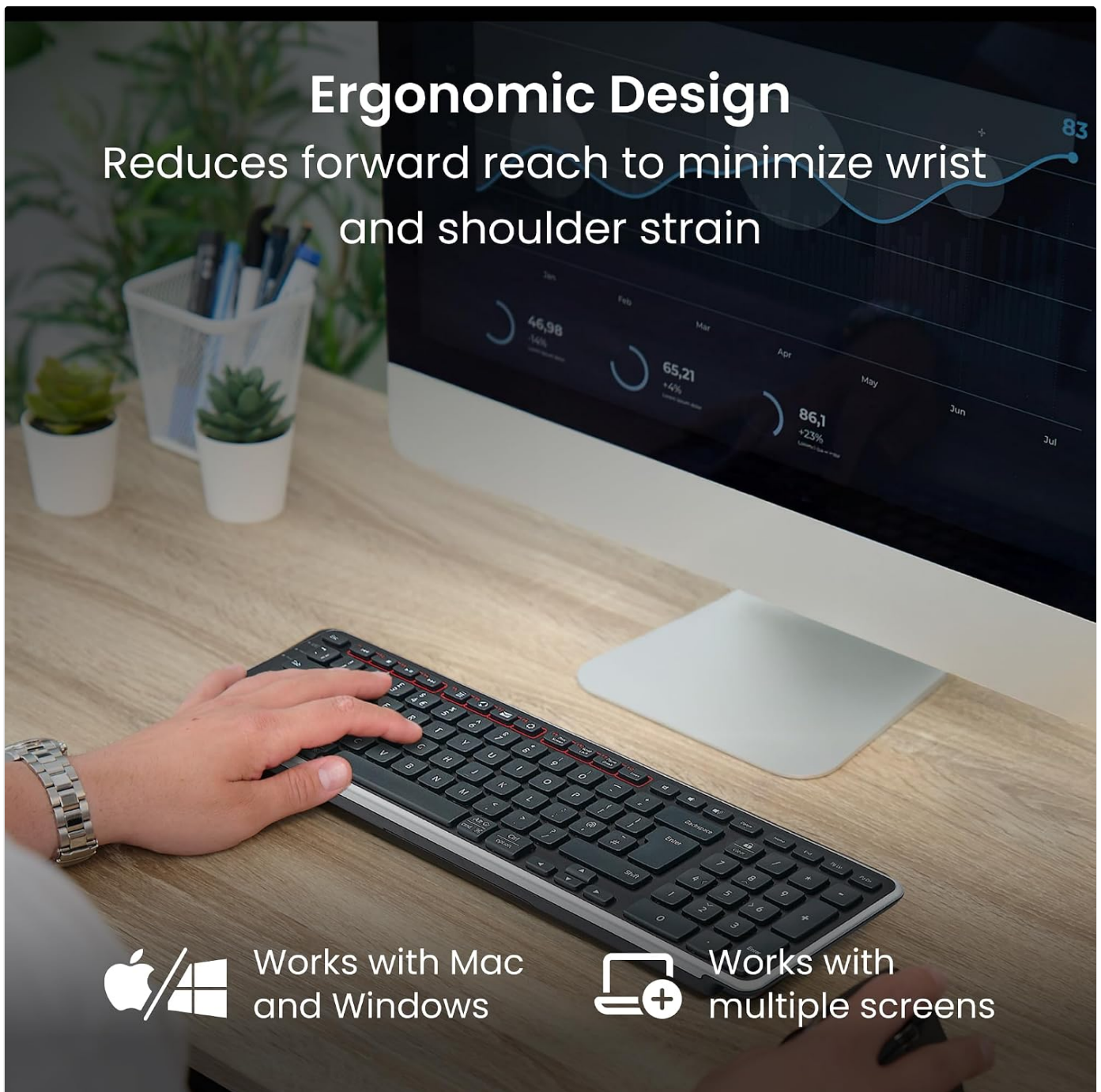


Image: Ergonomic Design and Compatibility. The keyboard works with both Mac and Windows operating systems.

5. MAINTENANCE

5.1 Cleaning

To maintain the cleanliness and functionality of your Balance Keyboard, regularly wipe the surface with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials. For cleaning between keys, a can of compressed air can be used to dislodge dust and debris.

5.2 Battery Replacement

When the keyboard's performance diminishes or it loses connection frequently, it may be time to replace the AAA batteries. Follow the instructions in Section 3.2 for battery installation.

6. TROUBLESHOOTING

If you encounter issues with your Balance Keyboard, try the following troubleshooting steps:

- **Keyboard Not Responding:**

- Ensure the USB wireless receiver is securely plugged into a working USB port.
- Check the batteries. Replace them if they are low or depleted.
- If using Bluetooth, ensure Bluetooth is enabled on your computer and the keyboard is paired correctly. Try unpairing and re-pairing the device.
- Move the keyboard closer to the USB receiver or Bluetooth source to rule out range issues.

- **Intermittent Connection:**

- This can often be caused by low batteries. Replace them.
- Ensure there are no strong sources of interference (e.g., other wireless devices, large metal objects) between the keyboard and the receiver/computer.
- Try plugging the USB receiver into a different USB port.

- **Keys Not Working Correctly:**

- Clean the keyboard to remove any debris that might be obstructing the keys (refer to Section 5.1).
- If specific keys are not responding, ensure no software conflicts are present. Try the keyboard on a different computer if possible.

- **Fn Lock Feature:**

- If your F-keys are performing media functions instead of traditional F1-F12, press the Fn key (usually located near the Ctrl key) in combination with the Esc key or a dedicated Fn Lock key to toggle the function.

If these steps do not resolve the issue, please refer to the Support section for further assistance.

7. SPECIFICATIONS

| | |
|--------------------------------|---|
| Product Dimensions | 8.66 x 3.15 x 1.18 inches |
| Item Weight | 1.68 pounds |
| Model Number | BALANCE-US |
| Manufacturer | Contour Design |
| Batteries | 2 AAA batteries required (included) |
| Connectivity Technology | USB, Wireless (2.4GHz proprietary, Bluetooth) |
| Compatible Devices | Mac, PC, Windows |
| Color | Black, Silver |
| Number of Keys | 102 |
| First Available Date | April 28, 2016 |

8. WARRANTY INFORMATION

The Contour Design Balance Keyboard is backed by a **2-year warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, please visit the official Contour Design website or contact customer support.

9. SUPPORT

For further assistance, technical support, or warranty inquiries, please contact Contour Design customer support. You can typically find contact information on the official Contour Design website (www.contourdesign.com) or through the retailer where you purchased the product.

When contacting support, please have your product model number (BALANCE-US) and purchase details ready to facilitate a quicker resolution.