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VIZIO XRT500

VIZIO XRT500 Remote Control User Manual

MODEL: XRT500

Brand: VIZIO

INTRODUCTION

This manual provides comprehensive instructions for the VIZIO XRT500 Remote Control. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance with your compatible VIZIO HDTV.

The VIZIO XRT500 remote is designed for various VIZIO M-Series and P-Series HDTV models, including but not limited to: M43-C1, M49-C1, M50-C1, M55-C2, M60-C3, M552IB2, M602I-B3, M652I-B2, M702I-B3, P502UI-B1, P552UI-B2, P652UI-B2, P602UI-B3, P702UI-B3.

SETUP

1. Battery Installation

The VIZIO XRT500 remote control requires two (2) AAA batteries for operation. Follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover, sliding it back into place until it clicks securely.

2. Initial Use

This remote control does not require any programming. Once the batteries are installed, it is ready for immediate use with compatible VIZIO HDTV models. Simply point the remote towards your television and begin operation.

OPERATING THE REMOTE CONTROL

The VIZIO XRT500 remote features a dual-sided design, offering standard TV controls on the front and a full QWERTY keyboard on the back for enhanced text input.



Image: The VIZIO XRT500 Remote Control, displaying its primary control side on the left and its full QWERTY keyboard on the right. The primary side includes power, input, channel, volume, navigation, and dedicated app buttons. The keyboard side features alphanumeric keys, shift, caps, tab, and directional arrows.

Front Side Controls

- **Power Button ():** Turns the TV on or off.
- **INPUT:** Cycles through available input sources (HDMI, AV, etc.).
- **Dedicated App Buttons:** Direct access to streaming services like Amazon, Netflix, and iHeartRadio.
- **Media Playback Controls:** Includes Rewind, Play/Pause, Fast Forward, Stop, Record (CC), and Menu.
- **Navigation Pad (OK, Up, Down, Left, Right):** Used for menu navigation and selection.
- **BACK:** Returns to the previous screen or menu.
- **GUIDE:** Accesses the TV program guide.
- **VOL (Volume Up/Down):** Adjusts the audio volume.
- **CH (Channel Up/Down):** Changes TV channels.
- **Mute ():** Mutes or unmutes the TV audio.
- **PIC:** Accesses picture settings.
- **Number Pad (0-9):** Direct channel entry.
- **ENTER:** Confirms selections.

Back Side QWERTY Keyboard

The back of the remote features a full QWERTY keyboard, which is particularly useful for entering text in smart TV applications, search fields, and web browsers. The keyboard also includes a backlight for use in low-light conditions.

- **Alphanumeric Keys:** Standard keyboard layout for typing letters, numbers, and symbols.
- **CAPS SHIFT:** Toggles capitalization for letters.
- **ALT:** Accesses alternative characters or functions on certain keys.
- **TAB:** Moves cursor to the next input field.
- **SPACE:** Inserts a space.
- **ENTER:** Confirms text input or selection.
- **DEL (Delete):** Deletes characters.
- **Directional Arrows:** For navigation within text fields or menus when using the keyboard.
- **.COM:** Quick access for web addresses.

To activate the backlight, simply use any key on the keyboard side. The backlight will illuminate for a short period, then automatically turn off to conserve battery life.

MAINTENANCE

Battery Replacement

When the remote control's performance degrades (e.g., buttons become unresponsive, backlight dims), it is time to replace the batteries. Refer to the "Battery Installation" section under Setup for detailed instructions. Always use fresh AAA alkaline batteries for best performance.

Cleaning

To clean the remote control, gently wipe its surface with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the remote's electronics or finish.

Storage

Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures. If the remote will not be used for an extended period, it is advisable to remove the batteries to prevent leakage and potential damage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly installed batteries. Obstruction between remote and TV. Remote out of range.	Replace batteries with fresh AAA batteries, ensuring correct polarity. Remove any obstructions. Ensure you are within a reasonable range and have a clear line of sight to the TV's IR receiver.
Backlight not working.	Low batteries. Feature disabled (unlikely for this model).	Replace batteries. The backlight should activate automatically with key presses.
Keyboard input not working in an app.	App does not support external keyboard input. Temporary software glitch.	Verify if the specific app supports keyboard input. Try restarting the TV or the app. Some apps may only support the on-screen keyboard.
Buttons are sticky or unresponsive.	Dirt or debris under the buttons.	Clean the remote control as described in the Maintenance section.

SPECIFICATIONS

- **Model:** XRT500
- **Compatible Devices:** VIZIO HDTVs (M-Series, P-Series, and others as listed in product description)
- **Power Source:** 2 x AAA Batteries
- **Special Features:** Dual-sided design (standard controls + QWERTY keyboard), Backlit keyboard, Dedicated app buttons (Amazon, Netflix, iHeartRadio)
- **Dimensions:** 6.3 x 1.57 x 0.39 inches (16.0 x 4.0 x 1.0 cm)
- **Item Weight:** 2.43 ounces (68.9 grams)
- **Manufacturer:** NewPowerGear (as listed for this specific product)

WARRANTY AND SUPPORT

Warranty information for the VIZIO XRT500 Remote Control is typically provided at the point of purchase or can be found on the manufacturer's official website. For technical support or further assistance, please refer to the contact information provided by your retailer or the product manufacturer.