VIKTOR JURGEN D003

VIKTOR JURGEN Shiatsu Kneading Massage Pillow Model D003 User Manual

Your guide to effective use and care

1. Introduction

Thank you for choosing the VIKTOR JURGEN Shiatsu Kneading Massage Pillow Model D003. This device is designed to provide a deep-kneading Shiatsu massage with an optional heat function, targeting various body parts such as the neck, shoulders, and back. Please read this manual thoroughly before use to ensure proper operation and to maximize your experience.

2. Safety Information

Important Safety Instructions:

- Avoid Use Near Water: Do not use this appliance near water or in damp environments.
- Always unplug the massager from the power outlet after use and before cleaning.
- Do not operate the massager if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged.
- Keep the massager away from heated surfaces.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Consult a doctor before using if you have any medical conditions, are pregnant, or have a pacemaker.
- Do not use the massager for more than 15-20 minutes at a time to prevent overheating and over-stimulation of muscles.

3. Package Contents

- VIKTOR JURGEN Shiatsu Kneading Massage Pillow (Model D003)
- AC Power Adapter

- Car Adapter

4. Product Overview

The VIKTOR JURGEN D003 massage pillow features 3D rotating massage nodes and an optional heat function. It is designed with an ergonomic shape to conform to various body contours.



Image 4.1: Front view of the VIKTOR JURGEN D003 massage pillow, showing the mesh fabric over the massage nodes and the integrated heat function indicated by red light.



Image 4.2: Side view of the massage pillow with its faux leather protective cover, highlighting the compact design.

5. Setup

Follow these steps to set up your massage pillow:

1. **Power Connection:** Connect the appropriate power adapter (AC adapter for home/office or car adapter for vehicle use) to the massager's power input port.
2. **Plug In:** Plug the adapter into a suitable power outlet (wall socket or car cigarette lighter socket).
3. **Placement:** Position the massager behind the desired body part. The adjustable strap (up to 24 inches) can be used to secure the massager to a chair.



Image 5.1: The massage pillow attached to a car seat headrest, demonstrating its portability and car use capability with the car adapter.

6. Operating Instructions

The massage pillow is designed for simple operation with a single control button.

1. **Power On/Off:** Press the 'POWER' button (often marked with ⏻) to turn the massager on. Press it again to turn it off.
2. **Kneading Direction:** The massager typically starts with a default kneading direction. Subsequent presses of the control button may allow you to choose between clockwise and counter-clockwise rotation, or a combination. Refer to the specific button markings for your model (e.g., '|' and '||' for direction).
3. **Heat Function:** The heat function is usually activated or deactivated by pressing the control button after selecting

the kneading direction. The massage nodes will emit a gentle warmth.

4. **Usage Areas:** The ergonomic design allows for use on various body parts. Place the massager behind your neck, upper back, lower back, shoulders, abdomen, calves, or thighs. Adjust your body position to control the intensity of the massage.



Image 6.1: A collage illustrating the versatility of the massage pillow, showing its application on the neck, back, abdomen, and feet for targeted relief.

7. Maintenance and Care

Proper maintenance ensures the longevity and hygiene of your massage pillow.

- **Cleaning:** Always unplug the device before cleaning. Wipe the surface with a soft, slightly damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid placing heavy objects on top of the massager.

- **Cord Care:** Do not wrap the power cord tightly around the device. Avoid kinking or twisting the cord.

8. Troubleshooting

If you encounter issues with your massage pillow, refer to the following common solutions:

- **Massager does not turn on:**
  - Ensure the power adapter is securely plugged into both the massager and the power outlet.
  - Check if the power outlet is functional by plugging in another device.
  - If using the car adapter, ensure the car's ignition is on and the socket is receiving power.
- **Heat function is not working or is too weak:**
  - Ensure the heat function is activated according to the operating instructions.
  - The heat is designed to be gentle and may take a few minutes to become noticeable.
- **Massage nodes stop rotating:**
  - The device may have an automatic shut-off feature after 15-20 minutes to prevent overheating. Allow it to cool down before restarting.
  - Ensure no foreign objects are obstructing the massage nodes.

If problems persist, please contact customer support.

9. Specifications

Feature	Detail
Model Number	D003
Product Dimensions	11.4 x 4.72 x 7.4 inches
Item Weight	2.9 Pounds
Power Source	Corded Electric
Material	Faux Leather
Use For	Whole Body (Neck, Shoulder, Back, Abdomen, Calves, Thighs)



Image 9.1: Diagram illustrating the approximate dimensions of the massage pillow: 12 inches in length, 4 inches in width, and 7 inches in height.

10. Warranty and Support

VIKTOR JURGEN massagers adhere to national quality and health standards. For warranty information, technical support, or any questions regarding your product, please contact VIKTOR JURGEN customer service through their official website or the retailer where the product was purchased. Please have your model number (D003) and purchase details ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question