

[Manuals.plus](#) /

› [UPBRIGHT](#) /

› UpBright 12V AC/DC Adapter Instruction Manual for HP Simplesave 1TB MD1000H

UPBRIGHT MD1000H

UpBright 12V AC/DC Adapter Instruction Manual

Compatible with HP Simplesave 1TB MD1000H External Hard Drives

1. INTRODUCTION

This manual provides essential instructions for the safe and effective use of your UpBright 12V AC/DC Adapter. This power supply is designed to provide reliable power to compatible devices, specifically the HP Simplesave 1TB MD1000H external hard disk drive. Please read this manual thoroughly before use and retain it for future reference.



Image 1.1: The UpBright 12V AC/DC Adapter, showing the main unit and connected power cord.

2. PRODUCT OVERVIEW

The UpBright 12V AC/DC Adapter is a switching power supply designed for global use, accepting input voltages from 100-240VAC. It provides a stable 12V DC output at 3 Amperes, suitable for devices requiring 36 Watts of power. It incorporates essential safety features to protect your devices.



Image 2.1: Detailed view of the adapter's label, indicating input (100-240VAC) and output (12VDC, 3A) specifications, along with safety certifications.

3. SETUP INSTRUCTIONS

1. **Verify Compatibility:** Ensure your device, such as the HP Simplesave 1TB MD1000H, requires a 12V DC power input and a current draw of 3A or less. Using an incompatible adapter may damage your device.
2. **Connect the DC Output Plug:** Carefully insert the round DC output plug of the UpBright adapter into the corresponding power input port on your HP Simplesave external hard drive. Ensure a snug and secure connection.
3. **Connect the AC Power Cord:** Attach the AC power cord to the adapter's input socket. Then, plug the other end of the AC power cord into a standard wall outlet (100-240VAC, 50/60Hz).

UpBright AC Adapter Power Supply Compatible with:



Image 3.1: The DC output plug, which connects to your device.



Image 3.2: Example of different AC power cords provided to fit various regional outlets. Only one suitable cord is included.

4. OPERATING INSTRUCTIONS

Once the adapter is properly connected to both the wall outlet and your device, the device should power on automatically or be ready to be powered on via its own power button. The adapter is designed for continuous operation within its specified limits.

- **Safety Features:** The adapter includes Over Voltage Protection (OVP), Over Current Protection (OCP), and Short Circuit Protection (SCP) to safeguard both the adapter and your connected device from electrical hazards.
- **Normal Operation:** The adapter may become warm during extended use. This is normal. However, if it becomes excessively hot, disconnect it immediately and refer to the troubleshooting section.

5. MAINTENANCE

- **Cleaning:** Disconnect the adapter from all power sources before cleaning. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or solvents.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid tightly wrapping the cables to prevent damage.
- **Inspection:** Periodically inspect the adapter and cables for any signs of damage, such as frayed wires, cracked casing, or bent pins. If damage is found, discontinue use immediately.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Device not powering on.	Loose connection, faulty outlet, incompatible device, or adapter failure.	• Ensure all connections (AC cord to adapter, adapter to wall, adapter to device) are secure. • Test the wall outlet with another device. • Verify the device's power requirements match the adapter's output (12V, 3A). • If issues persist, contact support.
Adapter is excessively hot.	Overload, poor ventilation, or internal fault.	• Disconnect immediately. • Ensure the device's power requirements do not exceed 12V 3A (36W). • Ensure the adapter is in a well-ventilated area. • If overheating continues, discontinue use and contact support.
Device powers on but functions erratically.	Unstable power supply or device issue.	• Ensure the adapter is firmly connected. • Test with another compatible power adapter if available to rule out device issues. • Contact support if the problem persists.

7. SPECIFICATIONS

Input Voltage: 100-240VAC, 50/60Hz

Output Voltage: 12V DC

Output Current: 3A (3000mA)

Output Power: 36W

Connector Type: DC Barrel Plug (specific dimensions not provided, ensure compatibility with device)

Safety Features: OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection)

Product Dimensions: Approximately 4 x 2 x 2 inches

Item Weight: Approximately 10 ounces

Manufacturer: UpBright

8. WARRANTY INFORMATION

Your UpBright AC/DC Adapter comes with a limited warranty. Please refer to the terms below:

- **Refund Period:** 30 days from the date of purchase.
- **Exchange Period:** 24 months from the date of purchase for product defects.

For warranty claims, please retain your proof of purchase. The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external causes.



Image 8.1: Representation of the UpBright Limited Warranty Certificate.

9. SUPPORT

If you encounter any issues not covered in this manual or require further assistance, please contact UpBright customer support. For the most up-to-date contact information, please visit the official UpBright website or refer to your product packaging.

When contacting support, please have the following information ready:

- Product Model: UpBright 12V AC/DC Adapter (Compatible with HP Simplesave MD1000H)
- Date of Purchase
- Detailed description of the issue

© 2023 UPBRIGHT. All rights reserved. Information in this manual is subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

<https://manuals.plus/asin/B01DTU2BW2>

More documents and user manuals: <https://manuals.plus/>