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Moen GXP50C

Moen Prep Series PRO GXP50C 0.5 HP Compact Garbage Disposal User Manual

MODEL: GXP50C

Introduction

This manual provides essential information for the safe and efficient installation, operation, and maintenance of your Moen Prep Series PRO GXP50C 0.5 HP Compact Continuous Feed Garbage Disposal. Please read all instructions carefully before use and retain this manual for future reference.

Safety Information

Always prioritize safety when installing or operating your garbage disposal. Disconnect power before servicing. Avoid placing hands or foreign objects into the disposal opening. Use caution with hot water and ensure proper ventilation. This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Setup

The Moen Prep Series PRO GXP50C garbage disposal is designed for straightforward installation, featuring a compact and lightweight design that maximizes under-sink space. It includes a pre-installed power cord for convenience, eliminating the need for hardwiring in most cases. The universal Xpress Mount™ system allows for easy replacement of most existing 3-bolt mounting assemblies, including non-Moen brands.



Figure 1: Moen GXP50C garbage disposal installed under a kitchen sink, showing its compact size and plumbing connections.

Installation Steps:

1. Ensure power to the sink area is turned off at the circuit breaker.
2. Remove any existing garbage disposal or sink drain assembly.
3. Install the new sink flange and mounting assembly according to the detailed instructions provided in the product packaging. The universal Xpress Mount™ simplifies this process.
4. Lift the new Moen GXP50C disposal and align it with the mounting assembly. Twist and lock the disposal into place.
5. Connect the drain elbow and any other necessary plumbing connections.
6. Plug the pre-installed power cord into a grounded electrical outlet. If hardwiring is required, consult a qualified electrician.
7. Restore power and test the unit.



Figure 2: A person installing the garbage disposal, demonstrating the ease of the Xpress Mount system.



Figure 3: The pre-installed power cord simplifies electrical connection, allowing for direct plug-in to an outlet.

Setup Overview Video

Video 1: This video provides an overview of the Moen GX Pro Series Garbage Disposals, highlighting key features and the simplified installation process.

Operating

The Moen GXP50C is a continuous feed garbage disposal, meaning it grinds food waste as long as the unit is powered on. It features a powerful 0.5 HP Vortex™ motor with 2,600 RPM, designed for fast and efficient grinding of everyday food scraps like celery, potato peels, and seeds, significantly reducing disposal jamming.



Vortex™ Motor

Immediately operates at full speed to finely ground particles and help reduce jamming.



SoundSHIELD™

Provides sound-deadening insulation for a quieter experience.

Power and Performance Elevated

Immediately operates and full speed to fining ground particles while also providing sound-deadening insulation for a quieter experience.

Figure 4: Internal view of the disposal, illustrating the Vortex™ motor for powerful grinding and SoundSHIELD™ for quieter operation.

Usage Instructions:

1. Turn on a medium stream of cold water.
2. Turn on the disposal unit.
3. Scrape food waste into the disposal opening. Avoid large bones, fibrous materials like corn husks, and non-food items.
4. Allow the disposal to run until all food waste is cleared and only the sound of water and the motor is heard.
5. Turn off the disposal, then turn off the water.

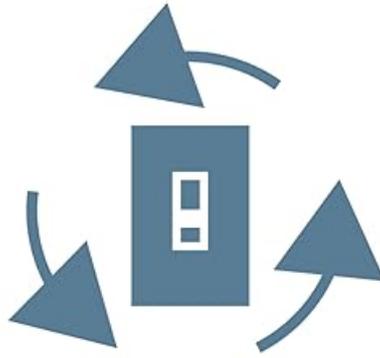


Figure 5: Demonstrates the continuous feed operation, where food waste is continuously added while the disposal is running.

Maintenance

Regular maintenance helps ensure the longevity and optimal performance of your Moen garbage disposal. The unit features an exclusive 360° Clean Rinse system that helps eliminate odors by directing water flow around the entire grinding chamber, preventing food scraps from accumulating.

Exclusive 360° Clean Rinse eliminates odors



Standard

Lack of waterflow leaves food scraps behind that can lead to unwanted odors



360° Clean Rinse

Additional water clears food scraps that cause odor for a more complete rinse



MOEN[®]

The Prep
Series

Performance you can trust, above and below the sink

Figure 6: The 360° Clean Rinse splash guard ensures a more complete rinse, reducing odor-causing food residue.

Cleaning and Care:

- **Splash Guard:** The splash guard is removable for easy cleaning. Turn off the disposal and remove the splash guard to clean any accumulated debris.
- **Odor Control:** To combat odors, grind citrus peels (lemon, lime, orange) or a handful of ice cubes. The ice cubes help dislodge food particles and clean the grinding chamber.
- **Regular Flushing:** Always run cold water for a few seconds after turning off the disposal to ensure all particles are flushed through the drain.

360° Clean Rinse Video

Video 2: This video demonstrates the Moen 360 Clean Rinse feature, showing how it effectively eliminates odors by thoroughly rinsing the grinding chamber.

Troubleshooting

If your garbage disposal encounters an issue, refer to the following common troubleshooting steps:

- **Unit Not Starting:** Check if the unit is properly plugged in. Press the red reset button located on the bottom of the disposal. If the motor hums but does not grind, turn off the power, then use the jam-clearing wrench (included) or an Allen wrench to turn the motor shaft from the bottom center hole.
- **Leaking:** Inspect all plumbing connections for tightness. Check the sink flange for proper sealing. If the leak is from the bottom of the unit, it may indicate an internal seal failure, requiring professional service or replacement.
- **Excessive Noise:** Ensure no foreign objects (e.g., silverware) have fallen into the grinding chamber. Turn off the power and carefully remove any obstructions.
- **Slow Grinding/Clogging:** Ensure sufficient cold water is running during operation. Avoid overloading the disposal with large quantities of food waste at once.

Specifications

Model Number	GXP50C
Horsepower	0.5 HP
Speed	2600 RPM
Dimensions (L x W x H)	6.34 x 6.34 x 14.76 inches
Item Weight	9.64 pounds
Material	Stainless Steel
Power Source	AC
Voltage	115 Volts
Included Components	Disposal, Drain Elbow and Mounting Assembly, Drain Stopper, Pre-Installed Power Cord, Sink Flange

Warranty

The Moen Prep Series PRO GXP50C garbage disposal is backed by a comprehensive 5-year limited warranty with convenient in-home service. For full details regarding warranty coverage and service, please refer to the warranty information included with your product or visit the official Moen website.

Support

For technical assistance, troubleshooting, or to inquire about parts and service, please contact Moen customer support. Contact information can typically be found on the product packaging or the official Moen website. Have your model number (GXP50C) and date of purchase ready when contacting support.