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› Quicent 24'x24' 185GSM Square Sun Shade Sail Canopy Instruction Manual

Quicent 24-S-R

Quicent 24'x24' 185GSM Square Sun Shade Sail Canopy Instruction Manual

Model: 24-S-R | Brand: Quicent

1. INTRODUCTION AND OVERVIEW

Thank you for choosing the Quicent 24'x24' 185GSM Square Sun Shade Sail Canopy. This high-quality shade sail is designed to provide up to 98% UV protection and significantly reduce temperatures by at least 20°F, creating a comfortable outdoor environment. Made from durable 185GSM High-Density Polyethylene (HDPE) material, it is built to last up to 5 years under normal use and weather conditions. This manual provides essential information for safe and effective installation, operation, and maintenance of your shade sail.



Image: A large beige square shade sail installed over an outdoor patio with a swimming pool, providing ample shade.

2. SAFETY INFORMATION

- **Weather Conditions:** Always take the shade sail off in windy days or under severe weather conditions to prevent damage to the sail and mounting points.
- **Installation Angle:** Construct the shade sail with diagonally two ends at a low point and the other two ends at higher points to avoid water accumulation and sagging. This also helps with proper water drainage.
- **Secure Mounting:** Ensure all mounting points (posts, walls, trees) are sturdy and capable of withstanding the tension and potential wind loads.
- **Clearance:** Maintain adequate clearance around the shade sail to prevent rubbing against structures or objects, which could cause abrasion or tearing.

3. PACKAGE CONTENTS

Your Quicent Sun Shade Sail package includes the following items:

- 1 x Quic Tent 24'x24' 185GSM Square Sun Shade Sail Canopy
- 1 x 316 Marine Grade Stainless Steel Hardware Kit, including:
 - Diamond-shaped Eye Plates (for secure attachment to surfaces)
 - Turnbuckles (for adjusting tension)
 - Carabiners/Snap Hooks (for quick attachment/detachment)
 - Screws and Anchors (for mounting hardware)
- 1 x Installation Instruction Guide

Your browser does not support the video tag.

Video: This video demonstrates the components of the 6-inch sun shade sail hardware kit, including eye plates, turnbuckles, carabiners, screws, and anchors, and shows how they are used for installation.

4. SETUP AND INSTALLATION

Proper installation is key to the performance and longevity of your shade sail. Follow these steps for a secure setup:

1. **Determine Mounting Points:** Identify four sturdy mounting points (e.g., existing structures, dedicated posts, trees) for your square shade sail. Ensure these points are strong enough to handle significant tension.
2. **Measure and Plan:** Measure the distance between your chosen mounting points. It is recommended to purchase a shade sail that is 1.5-2 feet smaller than your coverage area to allow for hardware and tensioning. Ensure at least 2 feet of expansion space is reserved between the D-rings and fixing points.
3. **Install Eye Plates:** Securely attach the diamond-shaped eye plates to your chosen mounting points using the provided screws and anchors. For wooden surfaces, use screws directly. For masonry or concrete, drill pilot holes and insert anchors before screwing.
4. **Attach Shade Sail:** Connect the stainless steel D-rings on each corner of the shade sail to the eye plates using the hardware kit components. You have several options for attachment:
 - **Snap Hook:** For quick and easy attachment.
 - **Rope:** For basic tensioning and securing.
 - **Snap Hook + Turnbuckle:** Provides adjustable tension and easy removal.
 - **Turnbuckle:** Offers precise tension adjustment for a taut installation.
5. **Tension the Sail:** Gradually tighten the turnbuckles or adjust ropes to achieve optimal tension. The shade sail is designed with curved edges to maximize tension and prevent sagging. Ensure the sail is taut but not over-tensioned, which could damage the fabric or mounting points.
6. **Angle for Drainage:** Position two diagonal corners lower than the other two to facilitate water runoff and prevent pooling during rain.



Image: Visual guide illustrating four methods to attach the shade sail to mounting points: snap hook, rope, snap hook with turnbuckle, and turnbuckle.

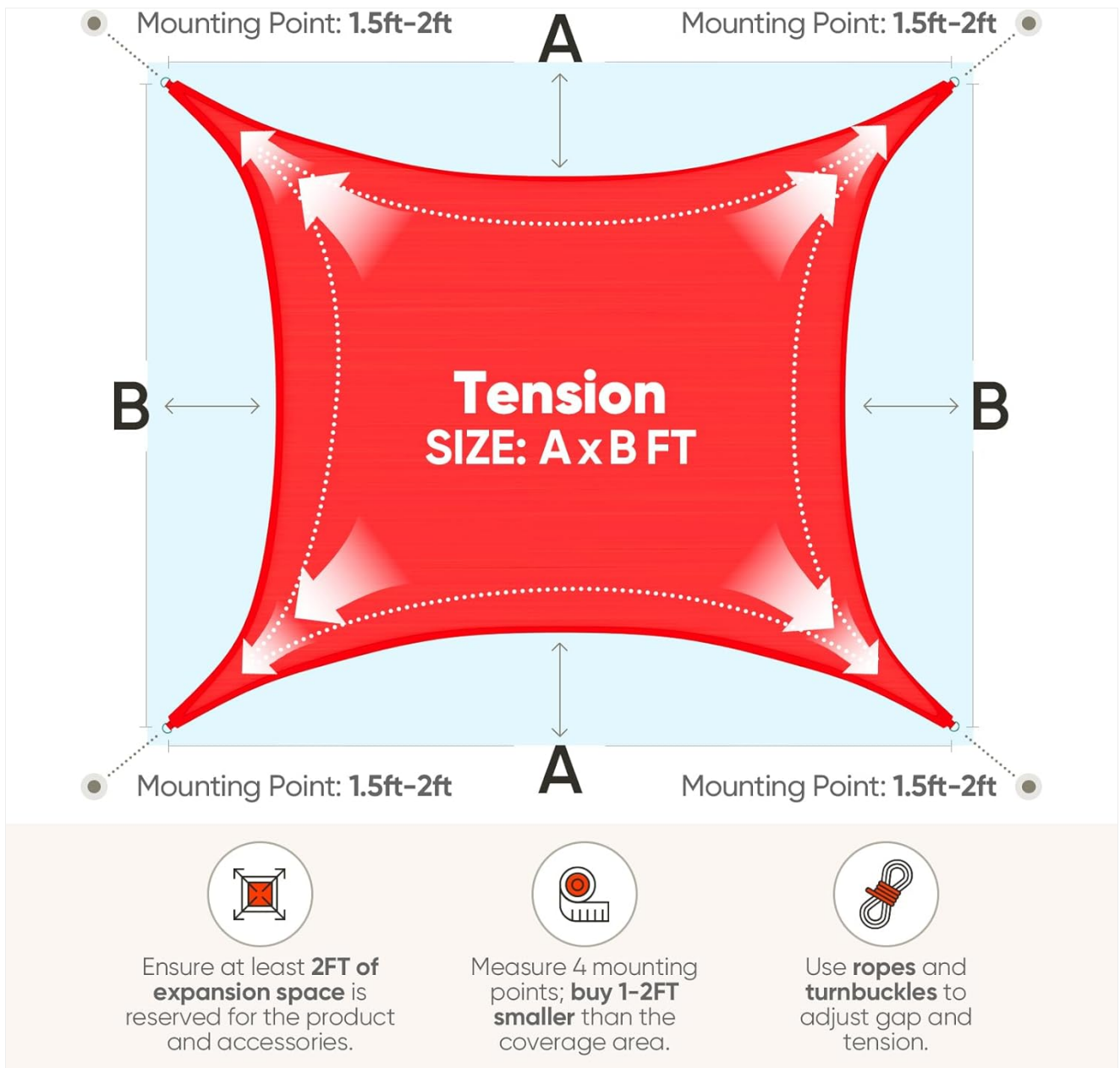


Image: A diagram showing the recommended 1.5-2 feet distance between mounting points and the shade sail's D-rings for proper tensioning.

Your browser does not support the video tag.

Video: This video showcases various Quicent sun shade sails installed in different outdoor settings, demonstrating their aesthetic appeal and functionality.

5. OPERATING INSTRUCTIONS (USAGE)

Your Quicent Sun Shade Sail is designed for versatile use in various outdoor settings:

- **Patio and Deck Shade:** Create a cool and shaded area for dining, relaxation, or entertaining guests on your patio or deck.
- **Poolside Comfort:** Provide essential UV protection and a cooler environment around your swimming pool, enhancing comfort for swimmers and loungers.
- **Garden and Play Area:** Offer shade for children's play areas, vegetable gardens, or pet enclosures, protecting them from harsh sunlight.
- **Commercial Applications:** Suitable for cafes, restaurants, or other commercial outdoor spaces requiring effective sun protection.



Image: An illustration demonstrating the shade sail's ability to block 98% of UV rays and reduce ambient temperature by 20°F.

6. MAINTENANCE

- **Cleaning:** Periodically clean your shade sail with mild soap and water. Rinse thoroughly and allow it to air dry completely before storage. Avoid harsh chemicals or abrasive brushes.
- **Seasonal Removal:** For prolonged durability, it is recommended to remove the shade sail during extreme weather conditions (heavy winds, snow, ice) or during off-seasons.
- **Hardware Inspection:** Regularly inspect the hardware kit components for any signs of wear, rust, or damage. Replace any compromised parts immediately to ensure safety and stability.
- **Storage:** When not in use, fold the dry shade sail neatly and store it in a cool, dry place away from direct sunlight and pests.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Shade sail sags or collects water.	Insufficient tension; incorrect installation angle.	Increase tension using turnbuckles. Ensure two diagonal corners are lower for proper drainage.
Hardware appears loose or unstable.	Screws/anchors not fully secured; mounting points are weak.	Re-tighten all screws. If mounting points are weak, reinforce them or choose new, sturdier locations.
Sail shows signs of wear or tearing.	Excessive tension; rubbing against sharp objects; prolonged exposure to extreme weather.	Adjust tension. Ensure no contact with sharp edges. Remove sail during severe weather. Contact customer support if within warranty.

If you encounter any complications or have questions not covered in this manual, please refer to the contact card included in your package for quick access to customer support.

8. SPECIFICATIONS

Feature	Detail
Size	24 x 24 ft
Color	Red
Brand	Quictent

Feature	Detail
Material	High Density Polyethylene (HDPE)
Style	Square
Model Name	QT Square shade sail
Special Feature	Fade Resistant, breathable material, curved edges
Water Resistance Level	Waterproof
Installation Type	Tie
Mounting Type	Rooftop, hanging, wall-mount
Number of Items	1
Item Weight	21.9 pounds
Manufacturer	Quictent
Item Model Number	24-S-R

9. WARRANTY AND SUPPORT

Quictent provides a **5-year service warranty** on all parts of your shade sail under normal use and weather conditions. If you receive a wrong color, missing parts, or experience any issues, please contact Quictent customer service for assistance. Your satisfaction is our priority.

For support, please refer to the contact information provided on the card included in your product packaging.