HP HP Elite x2 1012 G1

HP Elite x2 1012 G1 Tablet PC User Manual

Model: W0S24UT#ABA

1. INTRODUCTION

This manual provides comprehensive instructions for the HP Elite x2 1012 G1 Tablet PC, model W0S24UT#ABA. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before using your device.

Figure 1: HP Elite x2 1012 G1 Tablet PC in laptop mode.

2. WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- HP Elite x2 1012 G1 Tablet

- HP Elite x2 1012 G1 Travel Keyboard

- 4-cell battery (integrated)

- Power adapter

- WACOM active capacitive pen

Figure 2: Included components: Tablet, Travel Keyboard, and WACOM Active Pen.

3. INITIAL SETUP

3.1 Charging the Device

Before first use, fully charge the tablet. Connect the power adapter to the tablet's charging port and then to a power outlet. The charging indicator light will illuminate.

3.2 Attaching the Travel Keyboard

Align the magnetic connector on the HP Elite x2 1012 G1 Travel Keyboard with the corresponding port on the bottom edge of the tablet. The keyboard will snap into place magnetically.

Figure 3: HP Elite x2 1012 G1 with Travel Keyboard attached, ready for use.

3.3 Powering On and Initial Configuration

1. Press and hold the power button located on the side of the tablet until the HP logo appears.
2. Follow the on-screen instructions to complete the Windows 10 Pro setup, including language selection, network connection, and user account creation.

4. OPERATING THE HP ELITE X2 1012 G1

4.1 Tablet Mode and Keyboard Mode

The HP Elite x2 1012 G1 can be used as a standalone tablet or as a laptop with the attached keyboard. Windows 10 Pro automatically detects the presence of the keyboard and adjusts the interface accordingly.

Figure 4: The integrated kickstand allows for adjustable viewing angles in laptop mode.

4.2 Using the WACOM Active Pen

The WACOM Active Pen allows for precise input, drawing, and note-taking directly on the touchscreen. It supports pressure sensitivity for a natural writing and drawing experience. Refer to Windows Ink Workspace for pen-specific features.

4.3 Ports and Connectors

- **USB 3.0 Ports:** Connect external devices such as USB drives, mice, or printers.
- **USB-C Port:** For charging, data transfer, and video output (with compatible adapters).
- **Headphone/Microphone Combo Jack:** Connect audio devices.
- **MicroSD Card Slot:** Expand storage capacity.

5. MAINTENANCE AND CARE

5.1 Cleaning the Device

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner specifically designed for electronics to clean the display.
- For the chassis and keyboard, use a dry, soft cloth. Avoid harsh chemicals or abrasive materials.

5.2 Battery Care

- To prolong battery life, avoid extreme temperatures.
- Periodically allow the battery to discharge partially before recharging.

5.3 Software Updates

Regularly check for and install operating system and driver updates to ensure optimal performance and security. These can typically be found through Windows Update or the HP Support Assistant application.

6. TROUBLESHOOTING

6.1 Device Not Powering On

- Ensure the device is fully charged. Connect the power adapter and wait a few minutes before attempting to power on again.
- Try a different power outlet or adapter if available.

6.2 Keyboard Not Responding

- Verify that the keyboard is securely attached to the tablet's magnetic connector.
- Restart the tablet.
- Check for any physical obstructions in the connector ports.

6.3 Touchscreen Issues

- Clean the screen to remove any dirt or smudges.
- Restart the device.
- Ensure that the display drivers are up to date.

7. SPECIFICATIONS

Feature	Detail
Model	HP Elite x2 1012 G1 (W0S24UT#ABA)
Display Size	12 Inches
Screen Resolution	1920 x 1080 pixels (Max: 1920x1280 Pixels)
Processor	1.2 GHz Intel Core i7-5500U (2 Processors)
RAM	8 GB LPDDR3 (1866 MHz)
Storage	SSD (256 GB Flash Memory Size)
Graphics	Integrated Intel HD Graphics 515
Operating System	Windows 10 Pro 64-bit Edition
Wireless Type	802.11abg
USB Ports	4 x USB 3.0 Ports
Rear Webcam Resolution	5 MP
Item Weight	1.81 pounds
Product Dimensions	18.1 x 11.6 x 3 inches
Color	Silver
First Available	March 21, 2016

Note: Specifications are subject to change without notice. For the most current information, please refer to the official HP product page.

8. WARRANTY AND SUPPORT

For warranty information, technical support, and service inquiries, please visit the official HP support website or contact

HP customer service. Keep your purchase receipt and product serial number readily available.

HP Support Website: www.hp.com/support

Product Link: Amazon Product Page