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## hansgrohe 32127000

# Hansgrohe Bidette 1jet Hand Shower Manual

Model: 32127000

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## 1. INTRODUCTION

This manual provides instructions for the installation, operation, and maintenance of your Hansgrohe Bidette 1jet Hand Shower, Model 32127000. Please read this manual carefully before installation and use to ensure proper function and safety. Keep this manual for future reference.



Image 1: Hansgrohe Bidette 1jet Hand Shower, including the hand shower, hose, and wall holder.

## 2. SAFETY INFORMATION

Observe the following safety precautions to prevent injury or damage:

- Ensure all connections are secure to prevent leaks.
- Do not use abrasive cleaners or solvents on the product surfaces.
- Installation should be performed by a qualified professional if you are unsure.
- Protect the product from freezing temperatures.

### 3. PACKAGE CONTENTS

Verify that all components are present in the package:

- Bidette hand shower (1jet)
- Shower holder
- Pressure-resistant shower hose (125 cm)

### 4. SETUP AND INSTALLATION

Follow these general steps for installation. Specific plumbing requirements may vary.

1. **Preparation:** Turn off the main water supply before beginning installation.
2. **Connect Hose:** Attach one end of the pressure-resistant shower hose to your existing water outlet (e.g., mixer tap). Ensure a watertight seal using appropriate sealing materials if necessary.
3. **Attach Hand Shower:** Connect the other end of the shower hose to the bidette hand shower. Hand-tighten first, then use a wrench if needed, being careful not to overtighten.
4. **Install Shower Holder:** Choose a suitable location on the wall for the shower holder. Mark the drilling points, drill holes, insert wall plugs, and secure the holder with screws.
5. **Test:** Turn on the main water supply and check for any leaks at all connection points.

*Note:* It is recommended to consult a professional plumber for installation if you are unfamiliar with plumbing work.

### 5. OPERATING INSTRUCTIONS

The Hansgrohe Bidette 1jet Hand Shower is designed for simple and efficient use.

- **Activating Water Flow:** To activate the water flow, press the button or lever on the hand shower. Release to stop the flow.
- **Water Pressure:** The hand shower delivers a single jet (1jet) with a maximum flow rate of 6 liters per minute at 3 bar pressure.
- **Water Conservation:** This product incorporates Hansgrohe's EcoSmart technology, which helps reduce water consumption by up to 60% compared to conventional products, without compromising performance.

### 6. MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and optimal performance of your hand shower.

- **General Cleaning:** Clean the surfaces with a soft cloth and a mild, non-abrasive cleaning agent. Rinse thoroughly with water and dry with a soft cloth.
- **Limescale Removal (QuickClean):** The hand shower features QuickClean technology. To remove dirt and limescale deposits from the spray nozzles, simply rub the flexible silicone nubs with your finger. This should be done regularly to maintain spray performance.
- **Avoid:** Do not use cleaning agents containing hydrochloric acid, formic acid, chlorine bleach, or acetic acid, as these can cause damage. Avoid abrasive sponges or brushes.

### 7. TROUBLESHOOTING

If you encounter issues, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Low water flow	Limescale buildup in nozzles	Rub the QuickClean silicone nubs to remove limescale.
Low water flow	Partially closed stopcock or clogged filter	Check if the stopcock is fully open. Clean or replace any filters in the water supply line.
Leaks at connections	Loose connections or worn seals	Tighten connections. Check and replace rubber seals/washers if damaged.

If the problem persists after attempting these solutions, please contact Hansgrohe customer support.

## 8. SPECIFICATIONS

- Model:** 32127000
- Material:** White/Chrome finish
- Spray Type:** 1jet
- Maximum Flow Rate:** 6 l/min at 3 bar
- Hose Length:** 125 cm
- Technology:** EcoSmart (water-saving), QuickClean (easy limescale removal)
- Features:** Non-return valve

## 9. WARRANTY INFORMATION

This Hansgrohe product is covered by a **5-year International Manufacturer Warranty**. This warranty covers defects in material and workmanship under normal use and service. Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the official Hansgrohe warranty documentation or website.

## 10. CUSTOMER SUPPORT

For further assistance, technical support, or warranty claims, please contact Hansgrohe customer service. Contact details can typically be found on the official Hansgrohe website for your region.

**Website:** [www.hansgrohe.com](http://www.hansgrohe.com)