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> VIKTOR JURGEN Shiatsu Neck and Shoulder Massager (Model 09) Instruction Manual

VIKTOR JURGEN 09

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Thank you for choosing the VIKTOR JURGEN Shiatsu Neck and Shoulder Massager. This manual provides essential information for safe and effective use of your device.

IMPORTANT SAFETY INFORMATION

Please read all safety instructions carefully before using the massager. Failure to follow these instructions may result in injury or damage to the device.

- Avoid prolonged use on the same area to prevent burns.
- Do not use on broken skin or areas with impaired sensation.
- Keep the massager clean and dry to prevent electrical hazards.
- Always unplug the massager when not in use.
- Consult a physician before use if you have any medical conditions, are pregnant, or have a pacemaker.
- Do not use while driving or operating heavy machinery.

PRODUCT OVERVIEW

The VIKTOR JURGEN Shiatsu Neck and Shoulder Massager is designed to provide deep kneading shiatsu massage with optional heat, targeting various body areas such as the neck, shoulders, back, and feet. It features adjustable settings for a personalized massage experience.

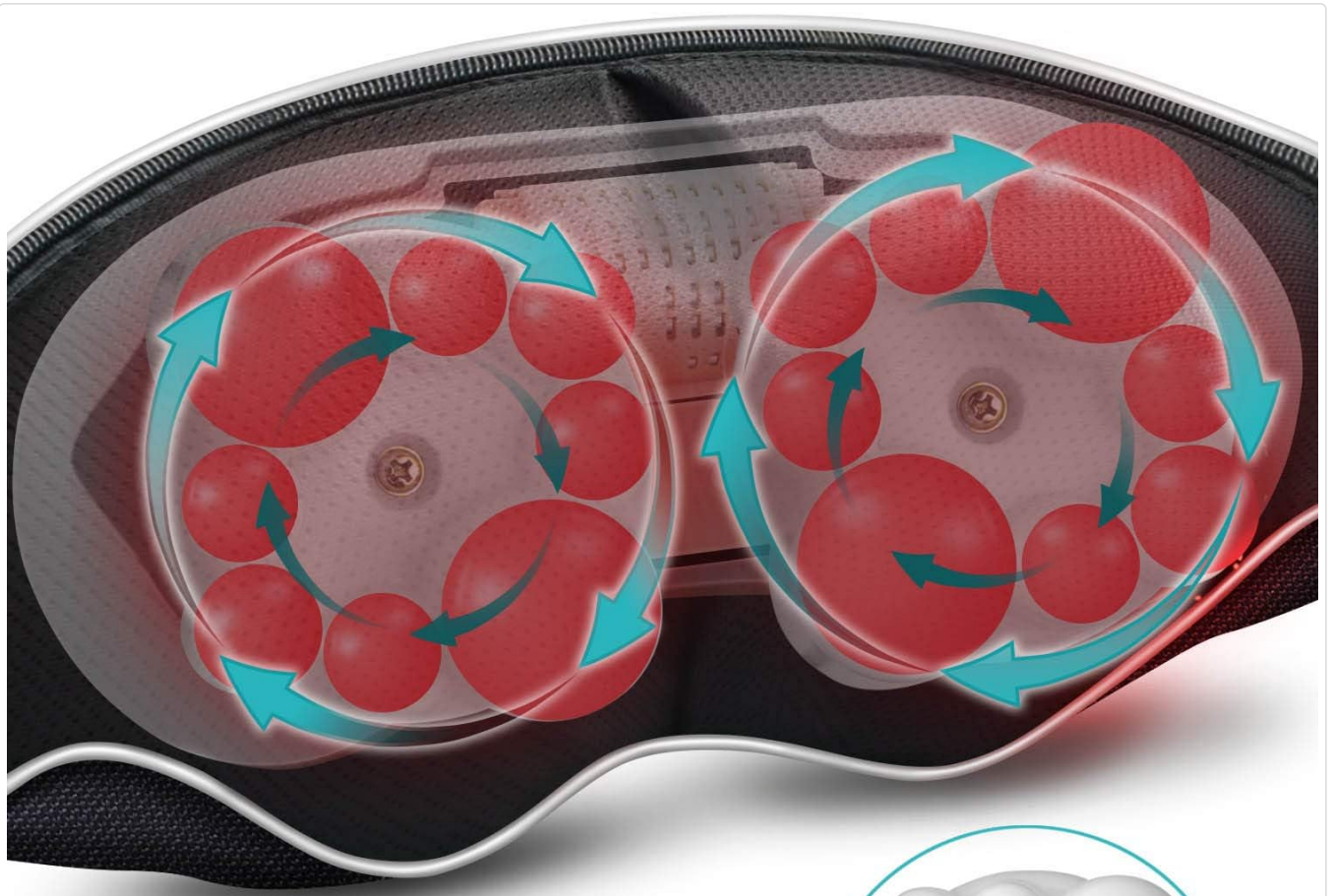
Key Features

- Deep kneading shiatsu massage nodes.
- Selectable soothing heat function.
- Three adjustable speeds (Low, Moderate, High).
- Bidirectional rotation with auto-reversing programs.
- Comfort handles for intensity control.
- 15-minute automatic shut-off for safety.
- Includes AC adapter and 12V car adapter for versatile use.

Components



The VIKTOR JURGEN Shiatsu Neck and Shoulder Massager, showcasing its ergonomic design and control panel.



16 MASSAGE NODES WITH HEAT

Gives you a special massage experience



A detailed view of the 16 massage nodes, highlighting their deep kneading action and integrated heat function.



CONTROL PANEL



POWER
on/off



DERECTION
Bidirectional
Rotatio



SPEED
Low/Moderate
/High



HEATING
Heater on/off

The control panel with buttons for Power (on/off), Direction (bidirectional rotation), Speed (Low/Moderate/High), and Heating (on/off).

SETUP

Before first use, ensure the massager is clean and free from any obstructions.

1. **Power Connection:** Connect the massager to a power source using either the provided AC adapter (for home/office use) or the 12V car adapter (for in-car use). Ensure the adapter is securely plugged into both the massager and the power outlet/car socket.

PLEASE ENJOY DEEP KNEADING MASSAGE WHEN YOU ARE TIRED



The massager can be used in a car with the included 12V car adapter, providing relaxation on the go.

OPERATING INSTRUCTIONS

Follow these steps to operate your VIKTOR JURGEN Shiatsu Neck and Shoulder Massager:

1. **Plug In:** Connect the massager to a power source using the appropriate adapter.
2. **Power On:** Press the **Power** button on the control panel to turn on the massager.
3. **Positioning:** Place the massager on the desired area (neck, shoulders, back, waist, legs, or feet). Use the comfort handles to adjust the position and apply gentle pressure for optimal massage intensity.
4. **Adjust Settings:**
 - **Speed:** Press the **Speed** button to cycle through Low, Moderate, and High massage speeds.
 - **Direction:** Press the **Direction** button to change the rotation direction of the massage nodes. The massager also features auto-reversing programs.
 - **Heat:** Press the **Heating** button to turn the soothing heat function on or off.
5. **Enjoy:** Relax and enjoy your massage. The massager will automatically shut off after 15 minutes.

6. **Power Off:** After use, press the **Power** button to turn off the massager and unplug it from the power source.



A user demonstrating the application of the massager on the shoulders, utilizing the arm straps for support and pressure adjustment.

A WARM MASSAGE FEELS BETTER SOMETIMES

Auto-reverse each minute for better
distribution of massage effects.

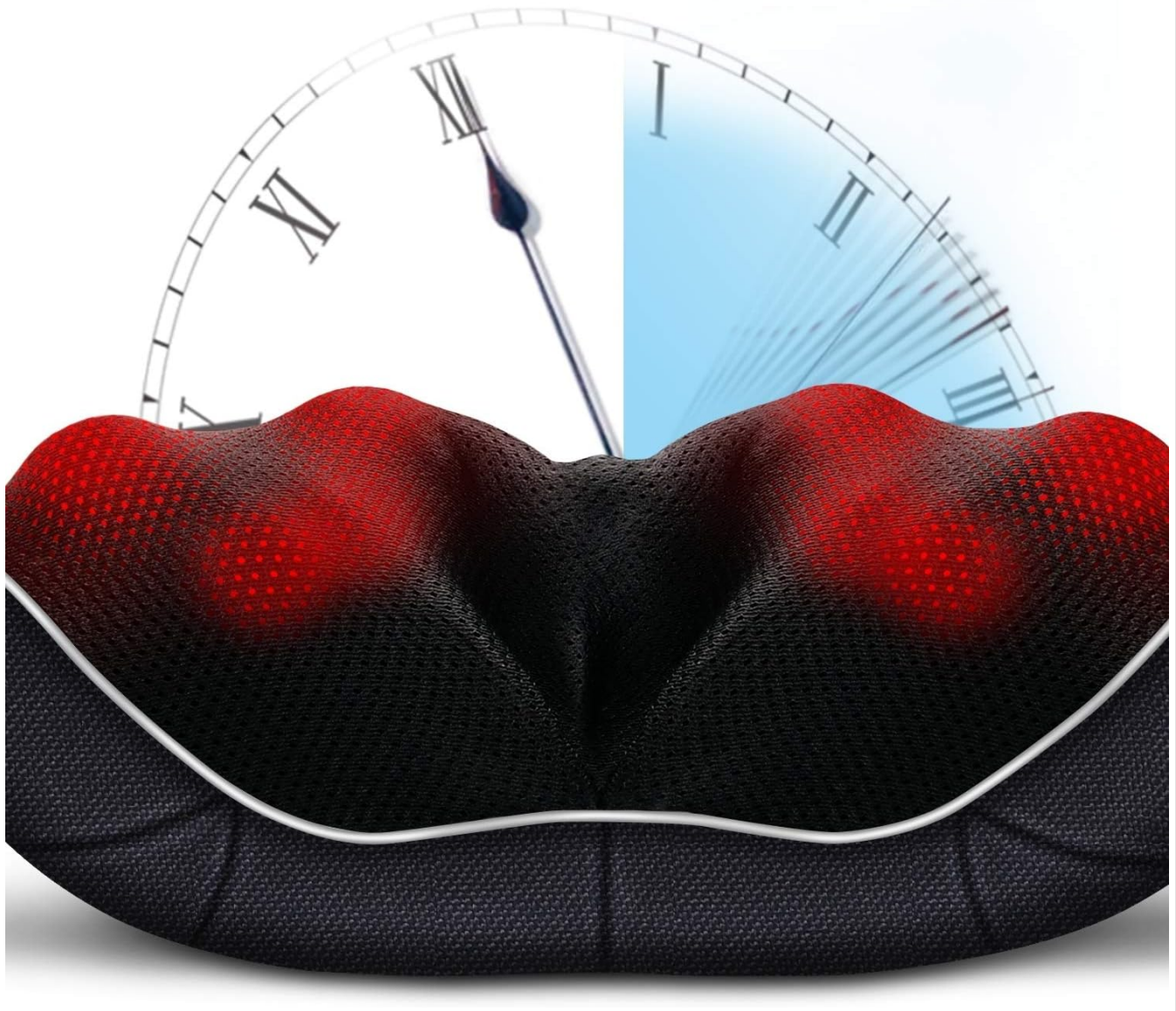


The massager applied to the lower back, illustrating the soothing heat function which can reach approximately 113°F for enhanced relaxation.

Automatic Shut-off

For safety and to prevent overheating, the massager is equipped with a 15-minute automatic shut-off timer. If you wish to continue your massage, simply restart the device after a brief pause.

**AUTO SHUT OFF AFTER 15 MINUTES
TO PREVENT IT FROM OVERHEATING IN CASE
YOU NOD OFF DURING ALL THAT RELAXATION**



An illustration of the 15-minute automatic shut-off feature, designed to prevent overheating and ensure user safety during extended use.

MAINTENANCE

Proper care and maintenance will extend the life of your massager.

- **Cleaning:** Always unplug the massager before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and moisture. Avoid placing heavy objects on top of the massager.
- **Cord Care:** Do not wrap the power cord tightly around the massager. Avoid kinking or twisting the cord.

TROUBLESHOOTING

If you encounter any issues with your massager, please refer to the following common solutions:

- **Massager does not turn on:** Ensure the power adapter is securely connected to both the massager and a working power outlet. Check if the power outlet is functional.
- **Heat function is not working:** Verify that the heat button has been pressed. Note that the heat is designed to be

gentle and may take a few minutes to become noticeable.

- **Massager stops unexpectedly:** The device has a 15-minute automatic shut-off feature. If it stops before 15 minutes, check the power connection. Allow the device to cool down if it has been used continuously for multiple cycles.
- **Unusual noises:** Discontinue use immediately and contact customer support if you hear any unusual noises or detect a burning smell.

PRODUCT SPECIFICATIONS

Specification	Detail
Model Number	09
Product Dimensions	5.51 x 1.97 x 6.69 inches
Item Weight	3.48 Pounds
Power Source	Corded Electric (AC Adapter, 12V Car Adapter)
Material	Linen
Color	Black
Manufacturer	VIKTOR JURGEN

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact VIKTOR JURGEN customer service. Optional protection plans may be available for extended coverage.

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