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# Coway Airmega 400S

# Coway Airmega 400S App-Enabled Smart Air Purifier Instruction Manual

# **INTRODUCTION**

Thank you for choosing the Coway Airmega 400S App-Enabled Smart Air Purifier. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your device. Please read it thoroughly before use and retain it for future reference.

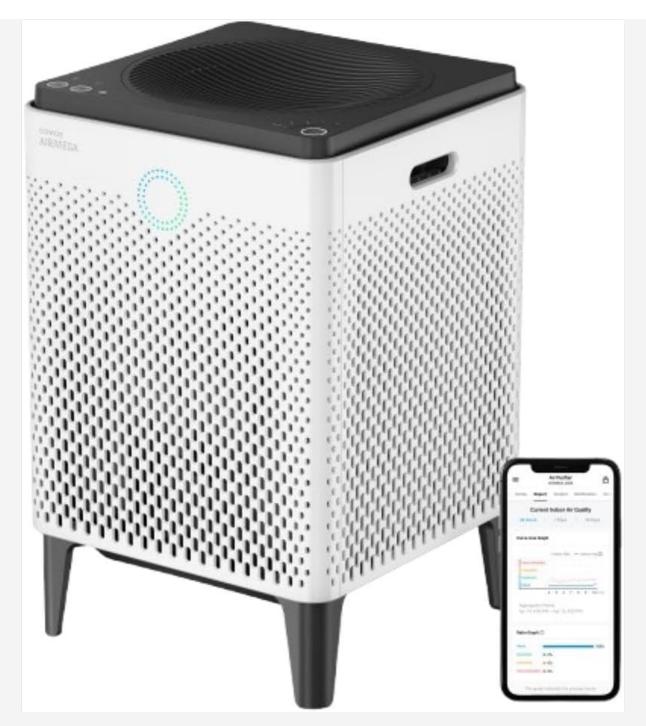


Image: The Coway Airmega 400S air purifier, a white square unit with a black top panel and four legs, shown next to a smartphone displaying the loCare app interface.

# **PRODUCT OVERVIEW**

The Coway Airmega 400S is a high-performance air purifier designed to improve indoor air quality in large spaces. It features a multi-stage filtration system, smart modes, and app connectivity for convenient control and monitoring.

# **Key Features:**

- Coverage: Effectively purifies air in spaces up to 1,560 sq. ft. within 30 minutes.
- **HyperCaptive Filtration System:** Utilizes a pre-filter, deodorization filter, and True HEPA Filter to capture 99.999% of 0.01-micron particles, including allergens, and reduce volatile organic compounds (VOCs) and odors.
- **App and Voice Control:** Compatible with the IoCare mobile app, Amazon Alexa, and Google Home for remote monitoring, scheduling, and mode adjustments.
- Smart Modes: Includes Auto, Eco, and Sleep modes for optimized performance and energy efficiency.
- Real-Time Air Quality Monitoring: Built-in sensors provide continuous air quality feedback via an LED indicator.



Image: Diagram illustrating key features of the Airmega 400S, including coverage area (1,560 sq. ft. in 30 mins), Dual Purification, HyperCaptive Filtration, Air Quality Monitoring, 3 Smart Modes, and App Enabled functionality.

# SETUP

# 1. Unpacking

- · Carefully remove the air purifier from its packaging.
- Check for any damage during transit. If damaged, contact customer support.
- Remove all protective films and packaging materials from the unit and filters.

# 2. Filter Installation

The Airmega 400S uses a HyperCaptive Filtration System. The filters are typically wrapped in plastic for protection during shipping and must be unwrapped before use.

- 1. Locate the side panels of the air purifier. Gently pull to remove them.
- 2. Inside, you will find the pre-filters and the Max2 filters (Activated Carbon + Green True HEPATM).

- 3. Remove all plastic packaging from the Max2 filters. The pre-filters do not have plastic wrapping.
- 4. Insert the Max2 filters into their designated slots, ensuring they are correctly oriented.
- 5. Place the pre-filters over the Max2 filters.
- 6. Reattach the side panels securely.



Image: Exploded view of the Airmega 400S showing the dual purification system with pre-filters and Max2 filters (Activated Carbon + Green True HEPA<sup>TM</sup>) being installed from the back and sides of the unit.

# 3. Placement

- Place the air purifier on a firm, level surface.
- Ensure there is adequate space (at least 6-12 inches) around the unit for optimal airflow.
- Avoid placing the unit near heat sources, direct sunlight, or in areas with high humidity.

## 4. Power Connection

- Plug the power cord into a standard electrical outlet.
- The unit will emit a chime, and the air quality indicator light will illuminate.

# **OPERATING INSTRUCTIONS**

## 1. Power On/Off

• Press the Power Button on the top panel to turn the unit on or off.

# 2. Fan Speed Control

• Press the Fan Speed Button to cycle through fan speeds: Low, Medium, High, and Turbo.

## 3. Smart Modes

The Airmega 400S features three smart modes to optimize air purification and energy consumption. Press the **Mode Button** to select a mode.

- Auto Mode: The unit automatically adjusts fan speed based on real-time air quality. When air quality is good, fan speed is low; when unhealthy, fan speed increases.
- **Eco Mode:** If the air quality remains purified for 30 minutes or more, the fan will turn off to conserve energy. It will automatically reactivate when pollution is detected.
- Sleep Mode: When the built-in light and pollution sensors detect darkness and clean air for 3 minutes, the unit reduces noise and power consumption by operating at a very low fan speed.



Image: Diagram explaining the three Smart Modes: Auto (adjusts fan speed based on air quality), Eco (turns off fan when air is clean, restarts when pollution is detected), and Sleep (reduces noise and power in dark, clean environments).

## 4. Timer Function

• Press the **Timer Button** to set the operating duration for 1, 4, or 8 hours. The unit will automatically turn off after the selected time.

# 5. Air Quality Indicator

The LED ring on the top panel indicates the current indoor air quality:

• Blue: Good air quality

• Green: Moderate air quality

• Yellow: Unhealthy air quality

• Red: Very unhealthy air quality

# Real-Time Air Quality Monitoring

Its particle sensors communicates indoor air quality in real-time by the colored LED indicator.



Image: Close-up of the Airmega 400S top panel showing the LED air quality indicator ring, with a graphic explaining the color codes: Good (blue), Moderate (green), Unhealthy (yellow), Very Unhealthy (red).

# 6. App and Voice Control

The Airmega 400S is app-enabled, allowing for remote control and monitoring via the Coway loCare mobile app. It is also compatible with Amazon Alexa and Google Home.

- 1. Download the Coway loCare app from your smartphone's app store.
- 2. Follow the in-app instructions to connect your Airmega 400S to your home Wi-Fi network.
- 3. Once connected, you can monitor indoor and outdoor air quality, receive filter notifications, schedule operations, and control fan speed and smart modes from your device.
- 4. For voice control, enable the Coway Airmega skill/action in your Amazon Alexa or Google Home app and link your Coway account.



Image: A scene depicting users interacting with the Airmega 400S using voice commands (Alexa) and the IoCare app on a smartphone, highlighting its smart control capabilities.



Image: The Airmega 400S unit next to a smartphone displaying the Coway loCare app interface, which shows real-time indoor air quality data and control options, emphasizing the Wi-Fi enabled feature.

# MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Airmega 400S.

# 1. Filter Alerts and Replacement

The unit features a filter indicator that notifies you when maintenance is required.

- **Pre-filter Cleaning:** The pre-filters should be cleaned regularly (e.g., every 2-4 weeks, depending on usage and air quality). Remove them and gently vacuum or rinse with water. Ensure they are completely dry before reinstallation.
- Max2 Filter Replacement: The Max2 filters (Activated Carbon + Green True HEPA™) have a lifespan of approximately 12 months, depending on usage. The filter indicator will illuminate when replacement is needed.
  - a. Turn off and unplug the unit.
  - b. Remove the side panels and old Max2 filters.

- c. Install new Max2 filters, ensuring all plastic packaging is removed.
- d. Reinstall pre-filters and side panels.
- e. Plug in and power on the unit. Reset the filter indicator by pressing and holding the Filter Reset Button (if available, or refer to app for reset).



Image: Detailed view of the HyperCaptive Filtration system, showing the Pre-Filter (captures hair, pet hair, large dust, dust mites) and the Max2 Filter (Activated Carbon for food/cigarette smells, pet odor, VOCs; Green True HEPA™ for fine dust, germs, bacteria, mold, virus, pollen).

# 2. Cleaning the Unit

- Wipe the exterior of the unit with a soft, dry cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals.
- Ensure no water enters the internal components.

## **TROUBLESHOOTING**

If you encounter issues with your Airmega 400S, please refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply; power cord not properly connected.	Ensure the power cord is securely plugged into both the unit and a working electrical outlet. Check the circuit breaker.
Airflow is weak or no air is coming out.	Filters are clogged; fan speed is too low; protective plastic not removed from filters.	Clean or replace filters. Increase fan speed. Ensure all plastic packaging has been removed from new filters.
Unusual noise from the unit.	Foreign object inside; unit not on a level surface; filter not properly installed.	Turn off and unplug the unit. Check for any obstructions. Ensure filters are correctly seated and the unit is on a stable surface.
Air quality indicator always shows "Unhealthy" or "Very Unhealthy".	High pollution levels; sensor is dirty.	Allow time for purification. Clean the air quality sensor (refer to the full manual for sensor location and cleaning instructions).
Cannot connect to Wi-Fi or loCare app.	Incorrect Wi-Fi password; unit too far from router; app issues.	Verify Wi-Fi password. Move unit closer to router.  Restart the app and the air purifier. Ensure your router is 2.4GHz compatible.

# **SPECIFICATIONS**

Feature	Detail	
Model	Airmega 400S	
Brand	Coway	
Color	White	
Coverage Area	Up to 1,560 sq. ft. (cleans in 30 minutes)	
Filtration System	HyperCaptive (Pre-filter, Deodorization filter, True HEPA Filter)	
Dimensions (D x W x H)	14.8" x 14.8" x 22.8"	
Smart Features	loCare App, Amazon Alexa, Google Home, Smart Mode, Eco Mode, Sleep Mode, Timer	
Certifications	Energy Star Certified	



Image: The Coway Airmega 400S air purifier with its dimensions clearly labeled: 14.8 inches deep, 14.8 inches wide, and 22.8 inches high.

# WARRANTY AND SUPPORT

# **Warranty Information**

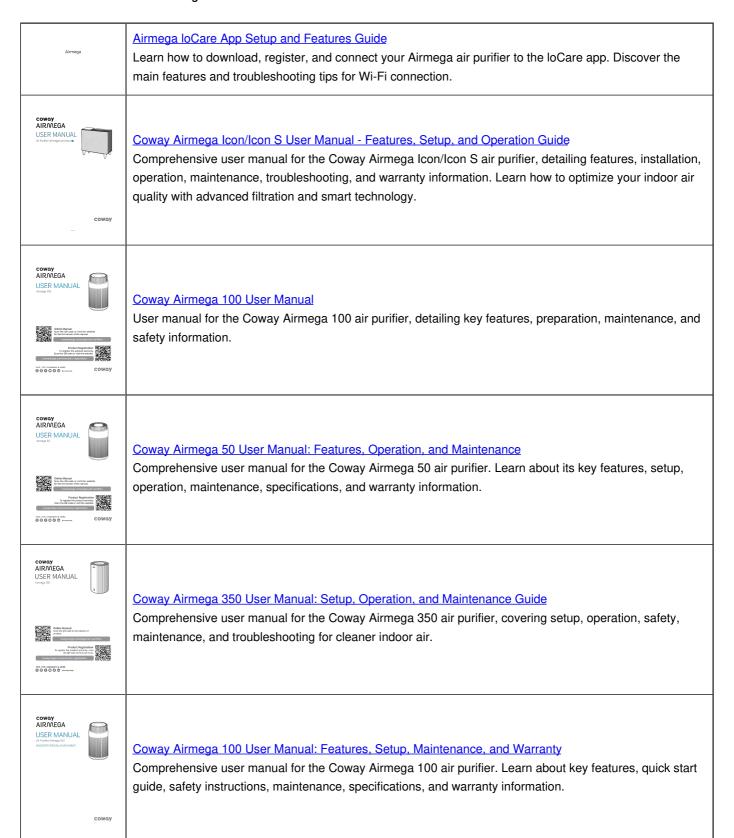
The Coway Airmega 400S comes with a **5-year Limited Manufacturer's Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For full warranty terms and conditions, refer to the official Coway website or contact customer support.

# **Customer Support**

For technical assistance, warranty service, or general inquiries, please contact Coway customer support.

- Website: Visit the official Coway website for FAQs, support resources, and contact information.
- Phone: Refer to your product packaging or the Coway website for the most current customer service phone number.

## Related Documents - Airmega 400S





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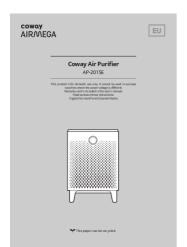
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# Coway Airmega AP-2015E Air Purifier: User Manual and Features

Comprehensive user manual for the Coway Airmega AP-2015E air purifier, covering features like real-time air quality monitoring, Smart Mode, Max2 filter technology, and Wi-Fi connectivity. Includes installation, operation, maintenance, and safety instructions for domestic use. lang:en score:34 filesize: 18.39 M page\_count: 124 document date: 2023-01-10



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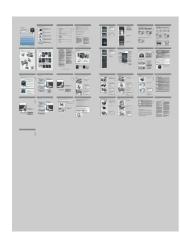


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