Iridium Iridium GO

Iridium Go! Satellite Wi-Fi Hotspot Instruction Manual

Brand: Iridium | Model: Iridium GO

INTRODUCTION

The Iridium GO! Satellite Wi-Fi Hotspot transforms your smartphone or tablet into a global communications device, enabling connectivity in areas without traditional cellular service. This manual provides essential information for setting up, operating, and maintaining your Iridium GO! device.

WHAT'S IN THE BOX

Upon unboxing your Iridium GO! device, you should find the following components:

- Iridium GO! device
- Lithium-ion rechargeable battery
- USB cable (for charging and data transfer)
- Universal AC charger with 4 international adapters
- DC car charger
- Protective cover
- Legal booklet
- User Guide and GEOS Brochure

Image: The Iridium Go! device with its antenna in the closed position.

Image: Top view of the Iridium Go! device, highlighting the USB charging port and the red SOS button, both protected by covers.

KEY FEATURES

- **Global Coverage:** Connects your smartphone or tablet to the Iridium satellite network for worldwide communication.
- **Wi-Fi Hotspot:** Creates a Wi-Fi hotspot for up to 5 mobile devices.
- **Voice Calls & Messaging:** Supports voice calls, SMS, and email communication.
- **GPS Tracking:** Provides location tracking capabilities.
- **SOS Button:** Dedicated emergency SOS button for critical situations.
- **Rugged Design:** Built for outdoor use with military-grade toughness.

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Video: An overview of the Iridium GO! Smartphone Access Wireless Hotspot, demonstrating its global connectivity features.

SETUP

1. Battery and SIM Card Installation

The Iridium GO! comes with a Lithium-ion rechargeable battery and requires a SIM card for network access. Refer to the device's specific instructions for opening the battery compartment and correctly inserting the battery and SIM card. Ensure the battery is securely seated and the compartment cover is closed to maintain water resistance.

2. Powering On

To power on the device, press and hold the power button until the screen illuminates. The device will initiate a self-check and attempt to acquire a satellite signal.

3. Antenna Deployment

For optimal satellite signal acquisition and performance, rotate the integrated antenna upwards to a vertical position. Ensure an unobstructed view of the sky.

Image: Side view of the Iridium Go! device with its antenna fully deployed in a vertical position, ready for satellite communication.

4. Connecting to Your Device

Download the official Iridium GO! app on your smartphone or tablet. Once the Iridium GO! device has acquired a satellite signal, enable Wi-Fi on your mobile device and connect to the Iridium GO! Wi-Fi network. Follow the in-app instructions to complete the setup and begin using the satellite services.

Image: A person using the Iridium Go! device with a tablet in an outdoor, remote setting, demonstrating its intended use for global connectivity.

OPERATING INSTRUCTIONS

Making Calls and Sending Messages

Use the Iridium GO! app on your connected smartphone or tablet to initiate voice calls, send SMS messages, and manage email communications. Ensure your device has a clear line of sight to the sky for uninterrupted service.

GPS Tracking

The Iridium GO! supports GPS tracking, allowing you to share your location with others. This feature can be configured through the companion app.

SOS Function

In case of an emergency, activate the dedicated SOS button on the device. This will send an alert with your GPS coordinates to a pre-designated emergency contact or a 24/7 monitoring service (if subscribed). Familiarize yourself with the SOS setup procedures before venturing into remote areas.

Checking Weather

Access weather forecasts and updates through the Iridium GO! app, utilizing the satellite connection to receive vital information for your location.

MAINTENANCE

Charging the Device

Charge your Iridium GO! using the provided USB cable and either the universal AC charger with international adapters or the DC car charger. Ensure the charging port covers are securely closed when not in use to maintain water resistance.

Protective Cover

Utilize the included protective cover to shield your device from physical damage and environmental elements when not actively in use.

General Care

Keep the device clean and free from dust and debris. Avoid exposing it to extreme temperatures or harsh chemicals. Store it in a dry, safe place when not in use.

TROUBLESHOOTING

No Satellite Signal

Ensure the antenna is fully deployed and has an unobstructed view of the sky. Move to an open area away from tall buildings, dense foliage, or other obstructions. Check the device's display for signal strength indicators.

Connectivity Issues

Verify that your smartphone or tablet is connected to the Iridium GO! Wi-Fi network. Restart both the Iridium GO! device and your mobile device. Ensure the Iridium GO! app is up to date.

SPECIFICATIONS

Feature	Detail
Brand	Iridium
Model Name	Iridium GO
Item Model Number	Iridium GO
Wireless Type	802.11ac
Connectivity Technology	Wi-Fi
Frequency Band Class	Single-Band
Special Feature	Global range, military quality toughness, SOS button, satellite hotspot Wi-Fi
Compatible Devices	Smartphone, Tablet
Recommended Uses	Outdoor
Item Weight	2.2 pounds
Product Dimensions	8 x 6 x 4 inches
Color	Black
Batteries	1 Lithium Ion batteries required (included)
Voltage	3.7 Volts

SUPPORT SERVICES

Iridium offers comprehensive support for your Iridium GO! device:

- **Quick & Easy Activation:** Streamlined process to get your device operational.

- **24/7 Technical Support:** Assistance available around the clock for any technical issues.
- **Online Account Management:** Manage your airtime, view usage, and update settings through a dedicated online portal.
- **Account Balance Notifications:** Receive alerts regarding your service plan balance.
- **Automatic Refills:** Option for automatic top-ups to ensure continuous service.
- **Prepaid Card Activation & Refill:** Convenient options for managing prepaid service.