Verbatim 99155

Verbatim 64GB Store 'n' Go Dual OTG USB 3.2 Gen 1 Flash Drive User Manual

Model: 99155

Introduction

This manual provides instructions for the Verbatim 64GB Store 'n' Go Dual OTG USB 3.2 Gen 1 Flash Drive. This device is designed for convenient file transfer and storage between various devices, including those with USB-C and traditional USB-A ports.



Image: The Verbatim Store 'n' Go Dual USB Flash Drive, showing both USB-C and USB-A connectors with a protective cap and lanyard.

Key Features

- **Dual Connectivity:** Features both USB-C and USB-A connectors for broad compatibility.
- **High-Speed Transfer:** Utilizes USB 3.2 Gen 1 for fast data transfer, backward compatible with USB 2.0.

- **On-The-Go (OTG) Functionality:** Directly access files from USB-C equipped mobile devices or laptops without needing a wireless connection or data plan.
- **Compact Design:** Small and portable, with a convenient lanyard to keep the cap tethered.
- **Storage Capacity:** 64GB of storage for photos, videos, documents, and more.
- **Broad Compatibility:** Compatible with Mac and Windows platforms.

Setup and Initial Use

1. **Identify Connectors:** The drive has two connectors: a USB-C connector (smaller, reversible) and a USB-A connector (larger, rectangular). A protective cap covers one of the connectors.
2. **Connect to Device:**
    - For USB-C devices (e.g., newer smartphones, tablets, laptops): Remove the cap from the USB-C end and insert it into your device's USB-C port.
    - For USB-A devices (e.g., older computers, laptops): Remove the cap from the USB-A end and insert it into your device's USB-A port.
3. **Device Recognition:** Your device should automatically detect the flash drive. On most operating systems, it will appear as a removable storage device.
4. **Mobile Device Settings (if applicable):** For some mobile devices, you may need to enable OTG (On-The-Go) or USB storage access in your device's settings to view or transfer files. Refer to your mobile device's manual for specific instructions.



Image: The Verbatim Dual USB Flash Drive connected to a smartphone, demonstrating its use with mobile devices.

Operating Instructions

1. **Accessing Files:** Once connected, navigate to the flash drive through your device's file manager (e.g., File Explorer on Windows, Finder on Mac, Files app on Android).
2. **Transferring Files:**
    - To copy files *to* the flash drive: Drag and drop files from your device's storage to the flash drive's folder.
    - To copy files *from* the flash drive: Drag and drop files from the flash drive's folder to your device's storage.
3. **Direct Saving (Mobile Devices):** Some mobile devices allow you to configure applications (e.g., camera, music player) to save content directly to the connected USB drive. Check your app settings for this functionality.
4. **Ejecting Safely:** Always safely eject the flash drive from your computer or mobile device before physically removing it to prevent data corruption.
    - On Windows: Right-click the drive icon in File Explorer and select "Eject."
    - On Mac: Drag the drive icon to the Trash or click the Eject button next to the drive in Finder.
    - On Android: Go to Storage settings and tap "Eject" or "Unmount" next to the USB drive.



Image: The Verbatim Dual USB Flash Drive connected to a laptop, illustrating its use with computers.

Maintenance and Care

- **Protection:** Always use the provided cap to protect the unused connector from dust, dirt, and physical damage.
- **Storage:** Store the drive in a cool, dry place away from extreme temperatures and direct sunlight.
- **Cleaning:** If necessary, gently wipe the exterior of the drive with a soft, dry cloth. Do not use liquid cleaners or solvents.
- **Physical Damage:** Avoid dropping the drive or subjecting it to excessive force, as this can damage internal components.

Troubleshooting

Problem	Possible Solution
Drive not recognized by device.	Ensure the drive is fully inserted into the port. Try a different USB port on your device. Restart your computer or mobile device. For mobile devices, check if OTG or USB storage access is enabled in settings. Ensure your device's operating system is up to date.
Slow data transfer speeds.	Ensure your device supports USB 3.0/3.2 Gen 1 for optimal performance. Connecting to a USB 2.0 port will result in slower speeds. Avoid transferring many small files simultaneously; compress them into an archive if possible. Close other applications that might be using system resources.
Cannot write files to the drive.	Check if the drive is full. Verify file system compatibility (e.g., FAT32 has a 4GB file size limit). Reformat the drive if necessary (this will erase all data). Ensure you have write permissions on the drive.

Specifications

Feature	Detail
Brand	Verbatim
Model Name	Store 'n' Go Dual
Item Model Number	99155
Flash Memory Size	64 GB
Hardware Interface	USB 3.2 Gen 1
Hardware Connectivity	USB Type A, USB Type C
Compatible Platforms	Mac, PC
Item Weight	0.32 ounces
Item Dimensions (LxWxH)	1.34 x 0.71 x 0.32 inches

Product Videos

Your browser does not support the video tag.

Video: An overview of the Verbatim Store 'n' Go Dual USB Flash Drive, highlighting its features and dual connectivity. This video is provided by the seller.

Warranty and Support

Verbatim offers a limited lifetime warranty for this product. For technical support or warranty claims, please refer to the official Verbatim website or contact their customer service directly. Verbatim has been a leader in data storage technology since 1969, ensuring reliable products and support.
For additional information, visit the Verbatim Store.

Safety Information

- Do not expose the device to water or excessive moisture.
- Avoid extreme temperatures (hot or cold).
- Keep out of reach of children.
- Do not attempt to disassemble or repair the device yourself.
- Dispose of electronic waste responsibly according to local regulations.

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