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> Amazon Basics Steel Security Safe and Lock Box with Digital Keypad, Model 18EI-43 Instruction Manual

Amazon Basics 18EI-43

Amazon Basics Steel Security Safe and Lock Box (Model 18EI-43) Instruction Manual

INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Amazon Basics Steel Security Safe and Lock Box, Model 18EI-43. Please read these instructions carefully before use and retain for future reference. This safe is designed to secure valuables such as cash, jewelry, and documents using a digital keypad or emergency override keys.

SAFETY INFORMATION

- Do not store emergency keys inside the safe. Keep them in a secure, separate location away from the safe.
- Ensure the safe is mounted securely to a wall, floor, or shelf to prevent unauthorized removal.
- Keep the safe away from extreme temperatures and moisture.
- Replace batteries promptly when the low battery indicator appears to avoid being locked out.

WHAT'S INCLUDED

The package includes the following components:

- Amazon Basics Steel Security Safe
- 2 Emergency Override Keys
- 4 Expansion Bolts for mounting

What's Included

(4) Expansion Bolts



(2) 0.79-Inch (20 MM)
Live-Door Bolts



(2) Emergency
Keys

This image displays the safe along with its included accessories: two emergency keys and four expansion bolts for secure installation.

SETUP

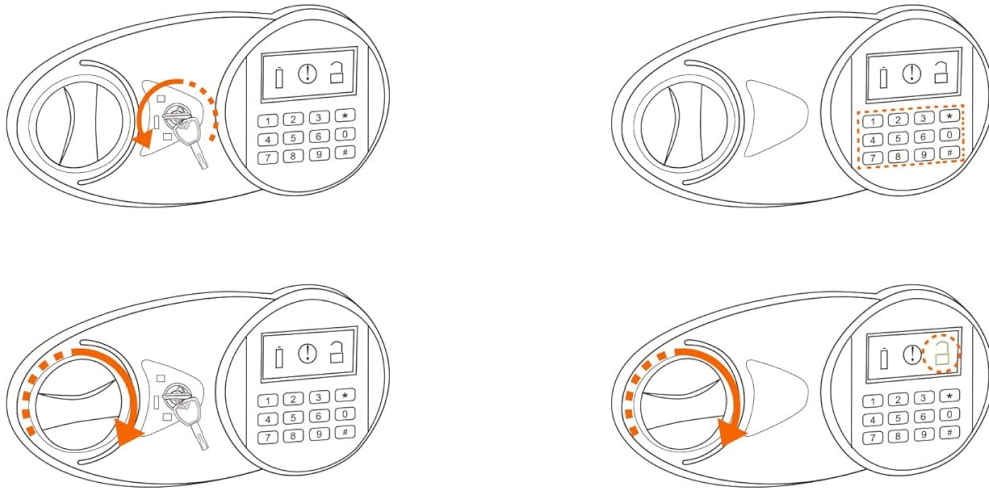
Initial Opening

Your safe is shipped in a locked state. To open it for the first time:

1. Locate the keyhole cover on the electronic keypad panel.
2. Remove the keyhole cover.
3. Insert one of the emergency override keys into the keyhole.
4. Turn the key counter-clockwise and simultaneously turn the knob clockwise to open the safe door.

Easy to Operation

2 options to unlock the safe



Emergency Key Open

Insert the emergency key and
turn it counterclockwise
+
turn the knob clockwise

Passcode Open

Enter correct passcode
+
turn the knob clockwise

This diagram illustrates the two methods for opening the safe: using the emergency key or entering a passcode.

Battery Installation

The safe requires four AA batteries (not included) for the electronic keypad to function.

1. With the safe door open, locate the battery compartment on the inside of the door.
2. Open the battery compartment cover.
3. Insert four new AA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover.

Mounting the Safe

For enhanced security, the safe can be mounted to a wall, floor, or shelf using the provided expansion bolts.

1. Choose a suitable, discreet location for mounting.
2. Mark the drilling points through the pre-drilled holes located inside the safe.
3. Drill pilot holes at the marked locations.
4. Align the safe with the drilled holes and secure it using the expansion bolts.



The safe can be discreetly placed and mounted within a closet or on a shelf for secure storage.

OPERATING INSTRUCTIONS

Setting Your User Code

The user code can be 3 to 8 digits long.

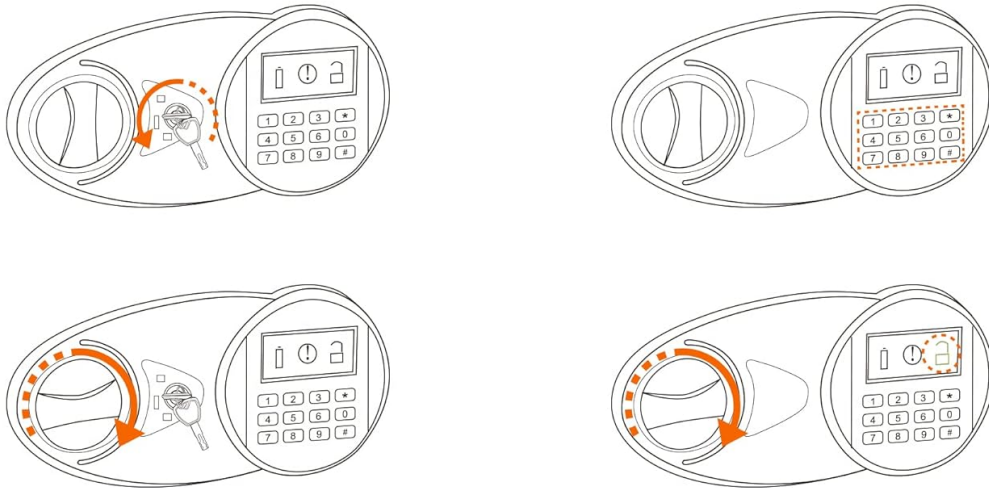
1. With the safe door open, press the red reset button located on the inside of the door, near the battery compartment. The yellow light on the keypad will illuminate.
2. Enter your desired 3 to 8 digit code.
3. Press the "#" button to confirm. The yellow light will turn off, indicating the code is set.
4. Test the new code with the door open before closing it.

Opening the Safe with the Digital Keypad

1. Enter your 3 to 8 digit user code.
2. Press the "#" button.
3. Within 5 seconds, turn the knob clockwise to open the safe door.

Easy to Operation

2 options to unlock the safe



Emergency Key Open

Insert the emergency key and
turn it counterclockwise
+
turn the knob clockwise

Passcode Open

Enter correct passcode
+
turn the knob clockwise

This diagram illustrates the two methods for opening the safe: using the emergency key or entering a passcode.

Opening the Safe with Emergency Keys

In case of a forgotten code or depleted batteries, the emergency keys provide access.

1. Remove the keyhole cover on the electronic keypad panel.
2. Insert an emergency override key into the keyhole.
3. Turn the key counter-clockwise and simultaneously turn the knob clockwise to open the safe door.

MAINTENANCE

Battery Replacement

When the low battery indicator (usually a red light or specific display icon) appears, replace all four AA batteries promptly to ensure continued operation. Always use new, high-quality batteries.

Cleaning

Wipe the safe exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.

Key Storage

Always store the emergency override keys in a secure location away from the safe. **Do not store them inside the safe.**

TROUBLESHOOTING

- **Keypad Not Responding:** Ensure batteries are correctly installed and not depleted. If the issue persists, check for any loose internal connections, such as a ribbon cable, by carefully inspecting the inside of the door (refer to the "Battery Installation" section for access).
- **Safe Will Not Open with Code:** Verify that the correct code is being entered. Ensure the "#" button is pressed after the code, and the knob is turned within 5 seconds. If batteries are low, use the emergency key.
- **Emergency Key Not Working:** Ensure the key is fully inserted and turned counter-clockwise while simultaneously turning the knob clockwise.
- **Annoying Beeper Sound:** The safe's electronic keypad emits beeps. There is no user-adjustable volume control. Please note that unauthorized modifications to the internal speaker are not officially supported and may void the product warranty.

SPECIFICATIONS

Feature	Detail
Brand	Amazon Basics
Model Number	18EI-43
Product Dimensions (WxDxH)	16.93" x 14.57" x 7.09" (43cm x 37cm x 18cm)
Internal Chamber Depth	11.93 Inches
Capacity	0.7 Cubic Feet (19.8 Liters)
Lock Type	Electronic with Digital Keypad, Emergency Key Override
Material	Alloy Steel
Color	Black
Mounting Type	Wall Mount, Floor Mount
Item Weight	19.8 pounds (8.98 Kilograms)
Batteries Required	4 AA (not included)
Included Components	2 Back-up keys, 4 expansion bolts



This image provides a visual representation of the safe's external dimensions.

WARRANTY AND SUPPORT

For warranty information or technical support regarding your Amazon Basics Steel Security Safe, please refer to the documentation included with your purchase. You may also visit the official Amazon Basics support website for further assistance.