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Franke 115.0347.111

Franke Prince II Pull-Out Spray Kitchen Tap User Manual

Model: 115.0347.111 | Brand: Franke

Introduction

Thank you for choosing the Franke Prince II Pull-Out Spray Kitchen Tap. This manual provides essential information for the proper installation, operation, and maintenance of your new kitchen faucet. Please read this manual thoroughly before installation and keep it for future reference.

The Franke Prince II is a chromed kitchen sink tap featuring a convenient pull-out spray and a control located on the top of the tap. Its rotational spout offers 360° rotation for enhanced flexibility in your kitchen.

Package Contents

Ensure all components are present before beginning installation:

- 1 x Franke Prince II Pull-Out Spray Kitchen Tap (Chromed, Model 115.0347.111)
- Mounting Set
- User Manual (this document)

Specifications

Feature	Detail
Brand	Franke
Model Name	115.0347.111
Mounting Type	Deck Mount
Finish Type	Polished Chrome
Material	Stainless Steel / Metal

Color	Grey
Number of Handles	1 (Lever)
Hole Count	1
Installation Type	Single Hole
Total Height of Tap	175 mm
Height to End of Spout	125 mm
Spout Reach	195 mm
Spout Design	Pull-out, Rotational (360°)
Handle Location	Top
Hose Length	450 mm
Item Weight	3 Pounds (approx. 1.36 kg)
Product Dimensions	9.45 x 6.89 x 2.17 inches (approx. 240 x 175 x 55 mm)

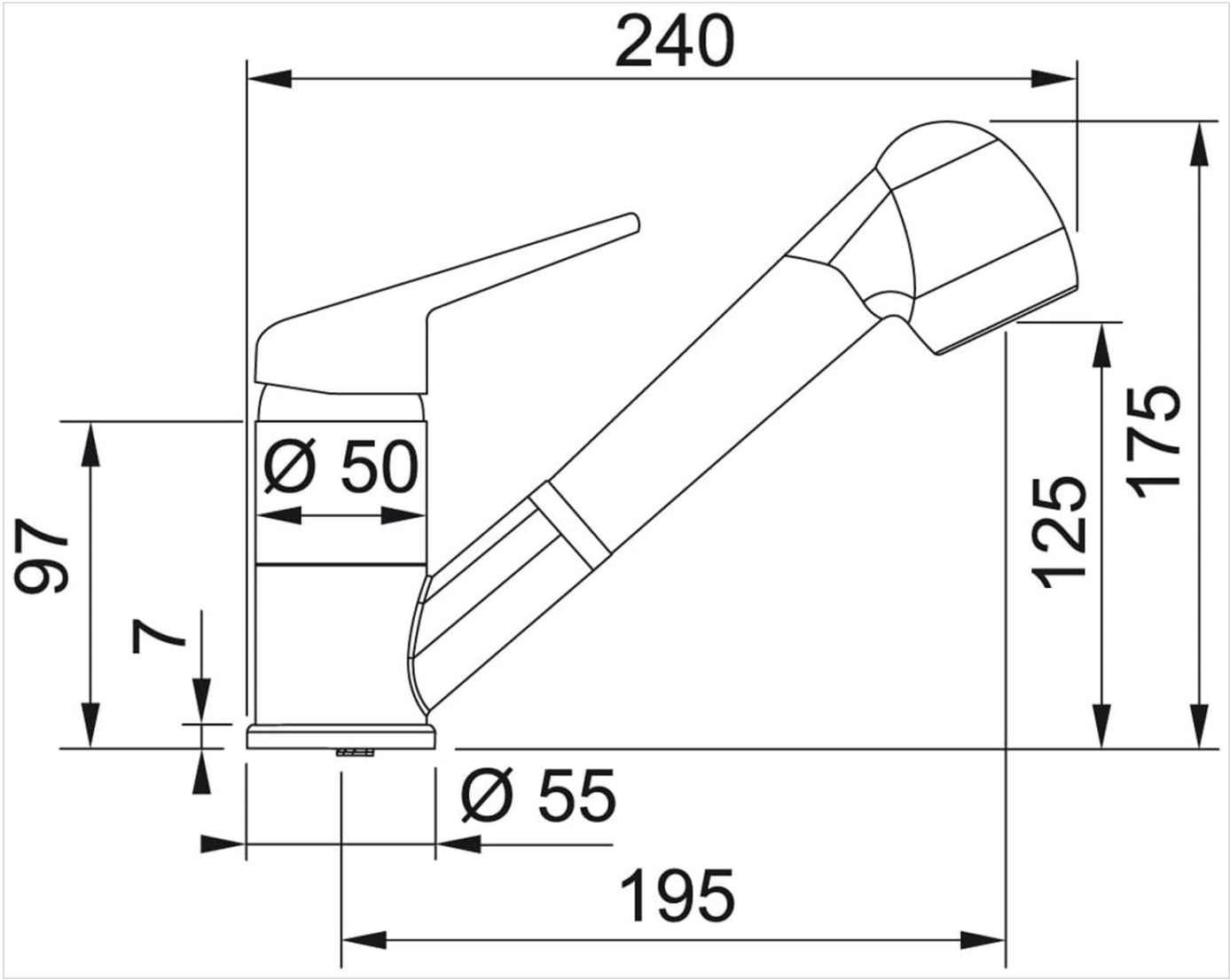


Figure 1: Dimensional drawing showing key measurements of the Franke Prince II kitchen tap, including total height, spout height, and spout reach.

Setup and Installation

Professional installation is recommended. Before starting, ensure the main water supply is turned off.

Tools and Materials (Not Included):

- Adjustable wrench
- Basin wrench (optional, for tight spaces)
- Screwdriver
- Sealant tape (Teflon tape)
- Bucket and towels

Installation Steps:

1. **Prepare the Sink Hole:** Ensure the sink or countertop has a single hole suitable for deck mounting. The recommended hole diameter is approximately 50-55mm.
2. **Mount the Tap:** Insert the tap base into the sink hole. From underneath the sink, secure the tap using the provided mounting set (washer, gasket, and nut). Tighten firmly but do not overtighten.
3. **Connect Water Supply Lines:** Attach the hot and cold water supply lines to the corresponding inlets on the tap. Use sealant tape on threaded connections to prevent leaks. Connect the other ends of the supply lines to your hot and cold water valves.
4. **Install Pull-Out Hose and Weight:** Feed the pull-out spray hose through the tap body. Attach the hose to the designated connection point under the tap. Install the counterweight onto the pull-out hose at an appropriate height to ensure smooth retraction.
5. **Check for Leaks:** Slowly turn on the main water supply. Check all connections for leaks. If leaks are present, tighten connections as necessary.
6. **Flush the System:** Before first use, remove the spray head and flush the tap for a few minutes to clear any debris from the water lines. Reattach the spray head.



Figure 2: The Franke Prince II kitchen tap shown installed in a typical kitchen sink setup, demonstrating its integrated design.

Operating Instructions



Figure 3: The Franke Prince II kitchen tap, highlighting its polished chrome finish and pull-out spray feature.

Water Flow and Temperature Control:

- The tap features a single lever handle located on the top for controlling both water flow and temperature.
- **To Turn On/Off:** Lift the lever handle upwards to turn on the water. Push it downwards to turn off the water.
- **To Adjust Water Flow:** The further you lift the lever, the greater the water flow.
- **To Adjust Temperature:** Move the lever to the left for hot water and to the right for cold water. The central position provides mixed water.

Using the Pull-Out Spray:

- Gently pull the spray head from the main spout to extend the hose.
- The pull-out spray allows for greater reach and flexibility for rinsing dishes, cleaning the sink, or filling pots.
- After use, guide the spray head back into the main spout. The counterweight on the hose will assist in smooth retraction.

Spout Rotation:

- The main spout can rotate 360 degrees, providing full coverage of your sink area.

Care and Maintenance

Proper care will ensure the longevity and appearance of your Franke kitchen tap.

Cleaning the Finish:

- Clean the polished chrome finish regularly with a soft cloth and mild soap and water.
- Avoid abrasive cleaners, scouring pads, or harsh chemicals (e.g., ammonia, bleach, acid-based cleaners) as these can damage the finish.
- Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.

Cleaning the Spray Head:

- Over time, mineral deposits can build up in the spray nozzles.
- To clean, gently rub the rubber nozzles with your finger or a soft brush to dislodge deposits.
- For stubborn deposits, unscrew the spray head (if detachable) and soak it in a solution of equal parts white vinegar and water for 30 minutes. Rinse thoroughly before reattaching.

General Tips:

- Periodically check all connections under the sink for any signs of leaks or loosening.
- If water flow decreases, check the aerator at the end of the spray head for clogs and clean as necessary.

Troubleshooting

This section addresses common issues you might encounter with your Franke kitchen tap.

Problem	Possible Cause	Solution
Low Water Flow	◦ Clogged aerator/spray nozzles ◦ Partially closed shut-off valves ◦ Debris in supply lines	◦ Clean aerator/spray nozzles (see Maintenance) ◦ Ensure shut-off valves are fully open ◦ Flush supply lines (consult a plumber if persistent)
Leaking from Base of Tap	◦ Loose mounting nut ◦ Damaged O-rings/gaskets	◦ Tighten mounting nut under the sink ◦ Inspect and replace O-rings/gaskets if damaged (contact support)
Leaking from Spray Head/Hose	◦ Loose hose connection ◦ Damaged hose or spray head	◦ Tighten hose connection ◦ Inspect hose and spray head for cracks or damage; replacement may be needed

Difficulty Retracting Spray Head	◦ Hose tangled or obstructed under sink ◦ Counterweight dislodged or missing	◦ Clear any obstructions around the hose ◦ Ensure counterweight is properly attached and positioned on the hose

If you are unable to resolve an issue using these steps, please contact Franke customer support or a qualified plumber.

Warranty and Support

Franke products are manufactured to the highest standards and undergo rigorous quality control. For specific warranty details, please refer to the warranty card included with your product or visit the official Franke website.

For technical assistance, spare parts, or warranty claims, please contact Franke customer support:

- **Website:** www.franke.com (Check regional sites for local contact information)
- **Customer Service:** Refer to your product packaging or the Franke website for regional phone numbers and email contacts.

When contacting support, please have your product model number (115.0347.111) and date of purchase readily available.

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