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› RICOO Dual Monitor Desk Mount TS3611 Instruction Manual

## RICOO TS3611

# RICOO Dual Monitor Desk Mount

MODEL: TS3611 - INSTRUCTION MANUAL

## 1. Introduction

Thank you for choosing the RICOO TS3611 Dual Monitor Desk Mount. This product is designed to provide an ergonomic and space-saving solution for mounting two monitors on your desk. Please read this manual carefully before installation and use to ensure proper setup and safe operation.



Figure 1: Overview of the RICOO TS3611 Dual Monitor Desk Mount with monitors.

## 2. Safety Information

Please observe the following safety precautions:

- Do not exceed the maximum weight capacity of 8 kg (17.6 lbs) per arm.
- Ensure the desk surface is stable and strong enough to support the combined weight of the mount and monitors.
- Always use the provided hardware. If any parts are missing or damaged, contact customer support.
- Keep small parts away from children to prevent choking hazards.
- Tighten all screws firmly, but do not overtighten to avoid stripping threads.
- Perform regular checks to ensure all connections remain secure.

### 3. Package Contents

Verify that all components are present before beginning installation:

- Main Pole
- Dual Monitor Arm
- Desk Clamp Assembly
- VESA Mounting Plates (2x)
- Hardware Kit (screws, washers, spacers, Allen keys)
- Instruction Manual

### 4. Setup and Installation

#### 4.1. Prepare the Desk Mount

Assemble the main pole and dual monitor arm as shown in the diagram. Ensure all connections are secure.



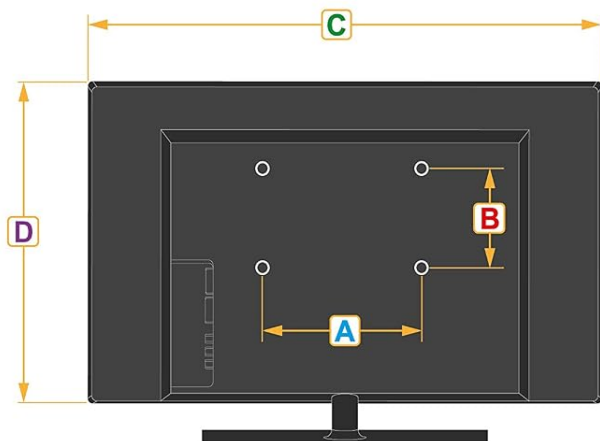
Figure 2: Mount components and key specifications (Max 2x8kg, VESA max 100x100).

## 4.2. Attach to Desk

Secure the desk clamp assembly to your desk. The clamp can accommodate desk thicknesses from 10mm to 90mm. Ensure the clamp is tightened firmly to prevent movement.

## 4.3. VESA Compatibility Check

Before mounting, verify that your monitors are VESA compatible (75x75mm or 100x100mm). Measure the distance between the mounting holes on the back of your monitor.



|               |                 |                    |                 |
|---------------|-----------------|--------------------|-----------------|
| <b>A</b><br>↔ | 75<br>100<br>mm | <b>B</b><br>↑<br>↓ | 75<br>100<br>mm |
| <b>C</b><br>↔ | min.: 150<br>mm | <b>D</b><br>↑<br>↓ | min.: 150<br>mm |

| VESA<br>A x B (mm) |   |
|--------------------|---|
| 50 x 50            | ✗ |
| 75 x 75            | ✓ |
| 100 x 100          | ✓ |
| 100 x 200          | ✗ |
| 200 x 100          | ✗ |
| 200 x 200          | ✗ |
| 300 x 100          | ✗ |
| 300 x 200          | ✗ |
| 300 x 300          | ✗ |
| 400 x 200          | ✗ |
| 400 x 400          | ✗ |
| 500 x 300          | ✗ |
| 600 x 200          | ✗ |
| 600 x 400          | ✗ |
| 660 x 330          | ✗ |
| 700 x 400          | ✗ |
| 800 x 400          | ✗ |
| 1000 x 600         | ✗ |

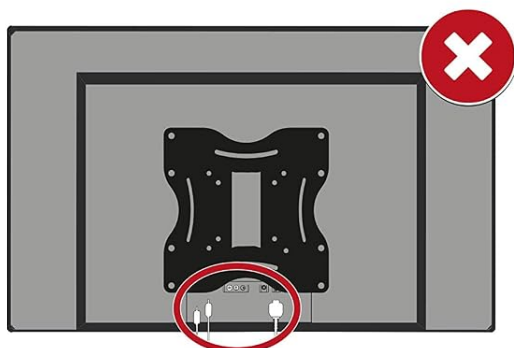
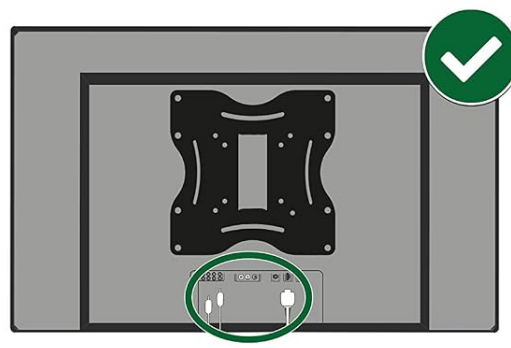


Figure 3: VESA compatibility chart and proper VESA mounting.

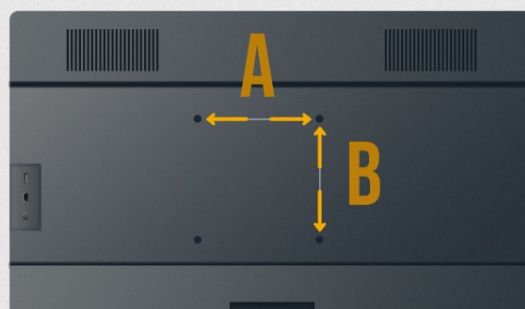


Figure 4: Measure VESA dimensions A and B.

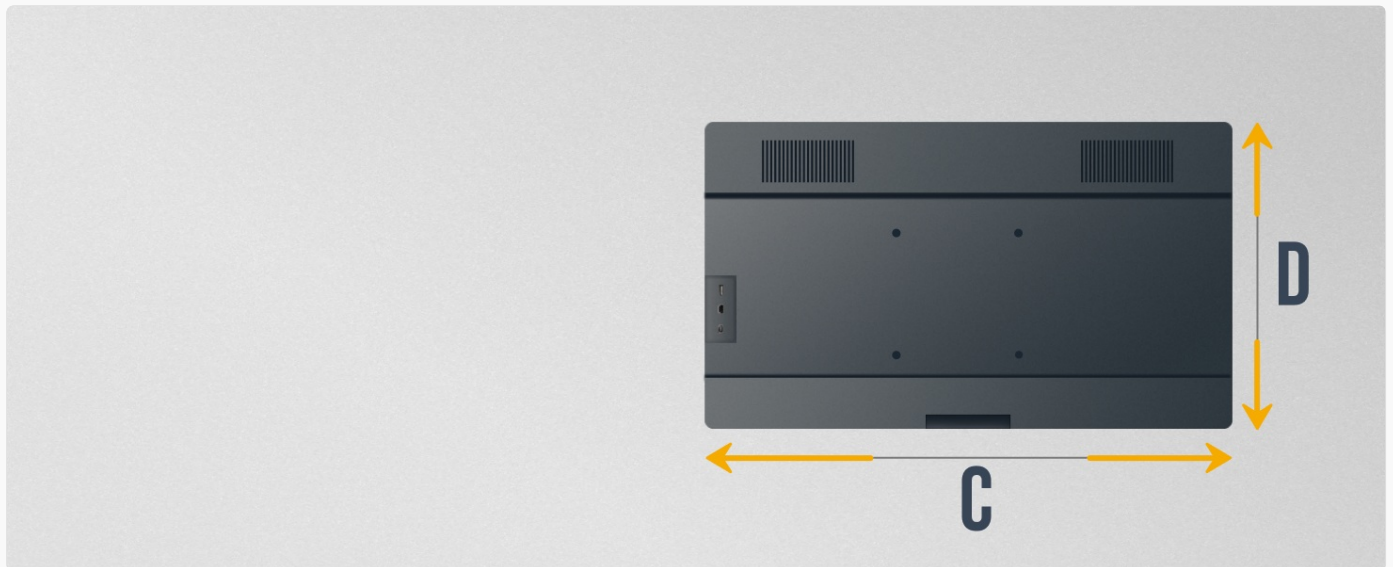


Figure 5: Monitor overall dimensions C and D.

#### 4.4. Mount Monitors

Attach the VESA mounting plates to the back of your monitors using the appropriate screws from the hardware kit. Then, slide the monitors onto the dual monitor arm and secure them with the locking screws.

#### 4.5. Cable Management

Utilize the integrated cable clips on the monitor arm to route and organize your monitor cables, keeping your workspace tidy.

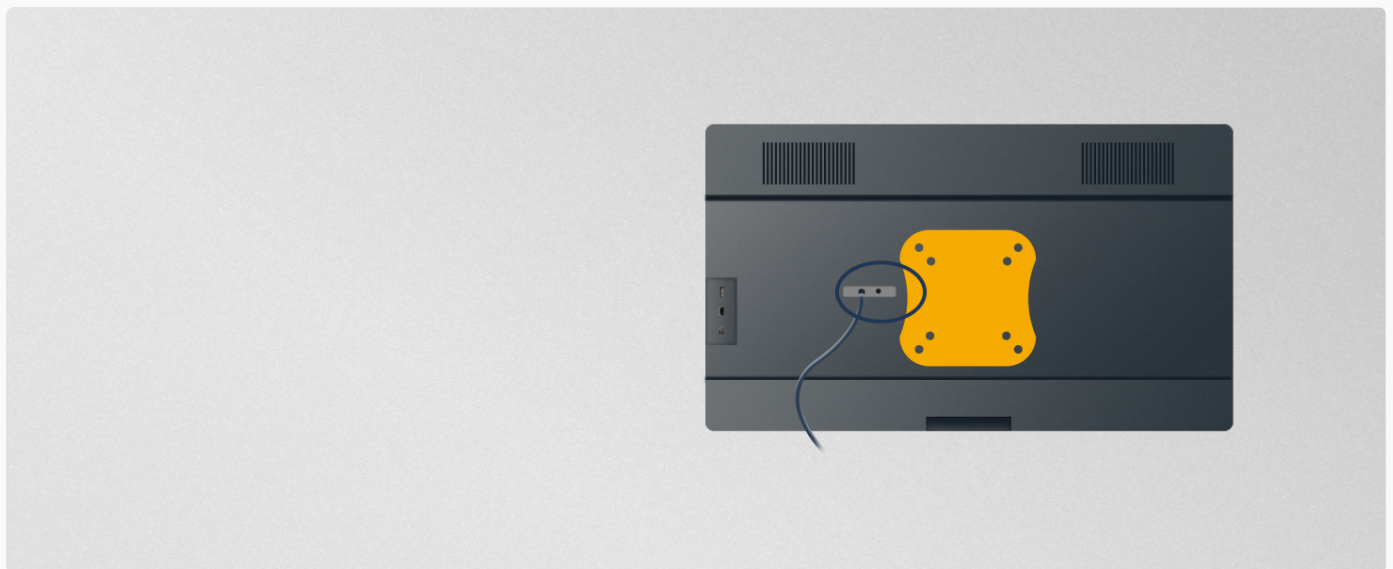


Figure 6: Example of cable management.

### 5. Operating Instructions and Adjustments

The RICOO TS3611 offers various adjustment options for optimal viewing comfort:

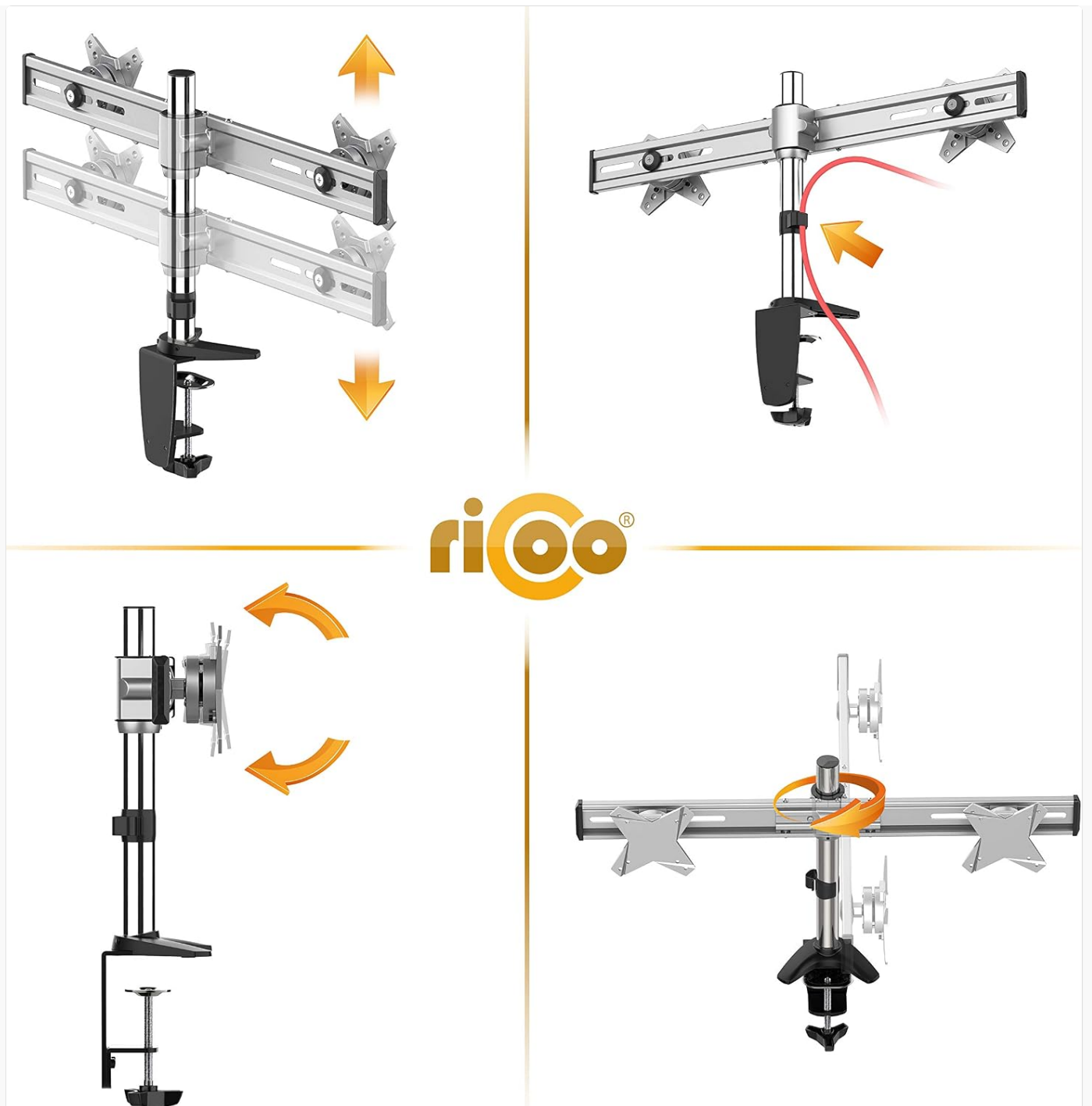


Figure 7: Adjustment capabilities of the monitor mount.

- **Height Adjustment:** Loosen the clamp on the main pole to slide the monitor arm up or down to your desired height. Retighten the clamp securely.
- **Tilt Adjustment:** The monitor plates can be tilted  $\pm 15$  degrees to reduce glare and optimize viewing angles. Adjust the screws on the VESA plate to set the tilt.
- **Swivel Adjustment:** Each monitor can be swiveled  $\pm 30$  degrees horizontally.
- **Rotation:** The monitor plates can be rotated 360 degrees, allowing for landscape or portrait orientation.

### 5.1. Ergonomic Setup

Proper ergonomic setup is crucial for comfort and health. Adjust your monitors so that the top of the screen is at or slightly below eye level when you are sitting upright. Ensure your arms are relaxed and your wrists are straight when typing.

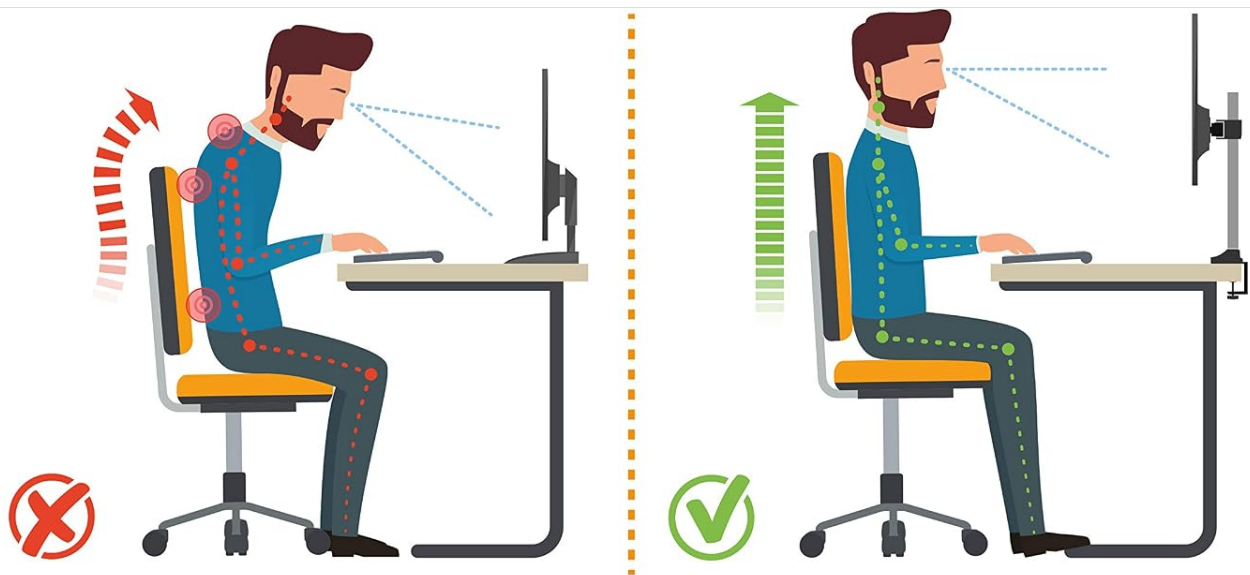
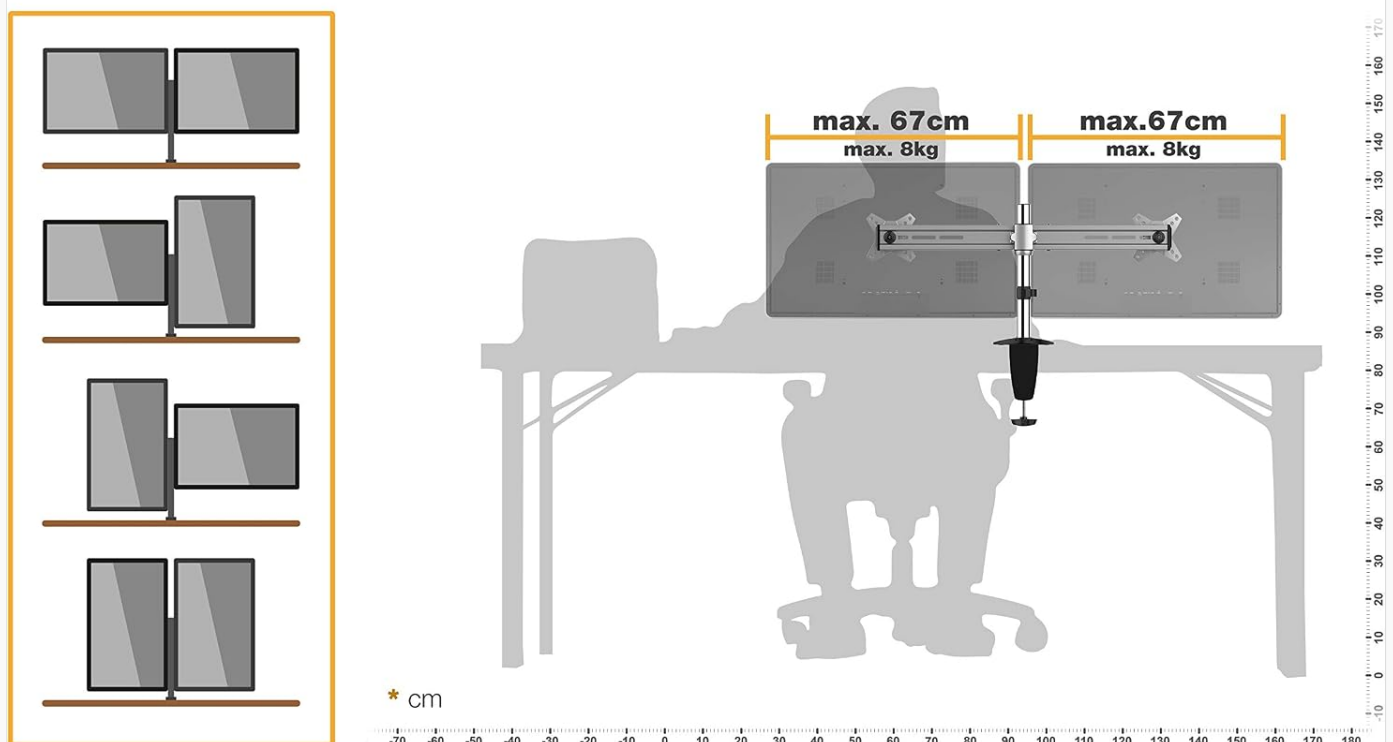


Figure 8: Correct ergonomic posture with a monitor mount.

## 6. Maintenance

To ensure the longevity and proper functioning of your monitor mount:

- Regularly check all screws and connections to ensure they are tight.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- Do not apply excessive force when adjusting the mount.

## 7. Troubleshooting

- **Monitors are not level:** Ensure the horizontal bar is perfectly level before mounting. Fine-tune individual monitor tilt and rotation to compensate for minor discrepancies.
- **Monitors wobble:** Check that the desk clamp is securely tightened to the desk. Also, ensure all screws connecting the monitor arm to the pole and the VESA plates to the monitors are firm.

- **Difficulty adjusting tilt:** The tilt mechanism might be stiff. Ensure the adjustment screws are slightly loosened before attempting to tilt, then retighten once the desired angle is achieved.
- **Monitors are not at the same height:** While the main bar provides a common height, individual VESA plates can be slightly adjusted. Ensure monitors are fully seated on the VESA mounts and all screws are tightened evenly.

8. Specifications

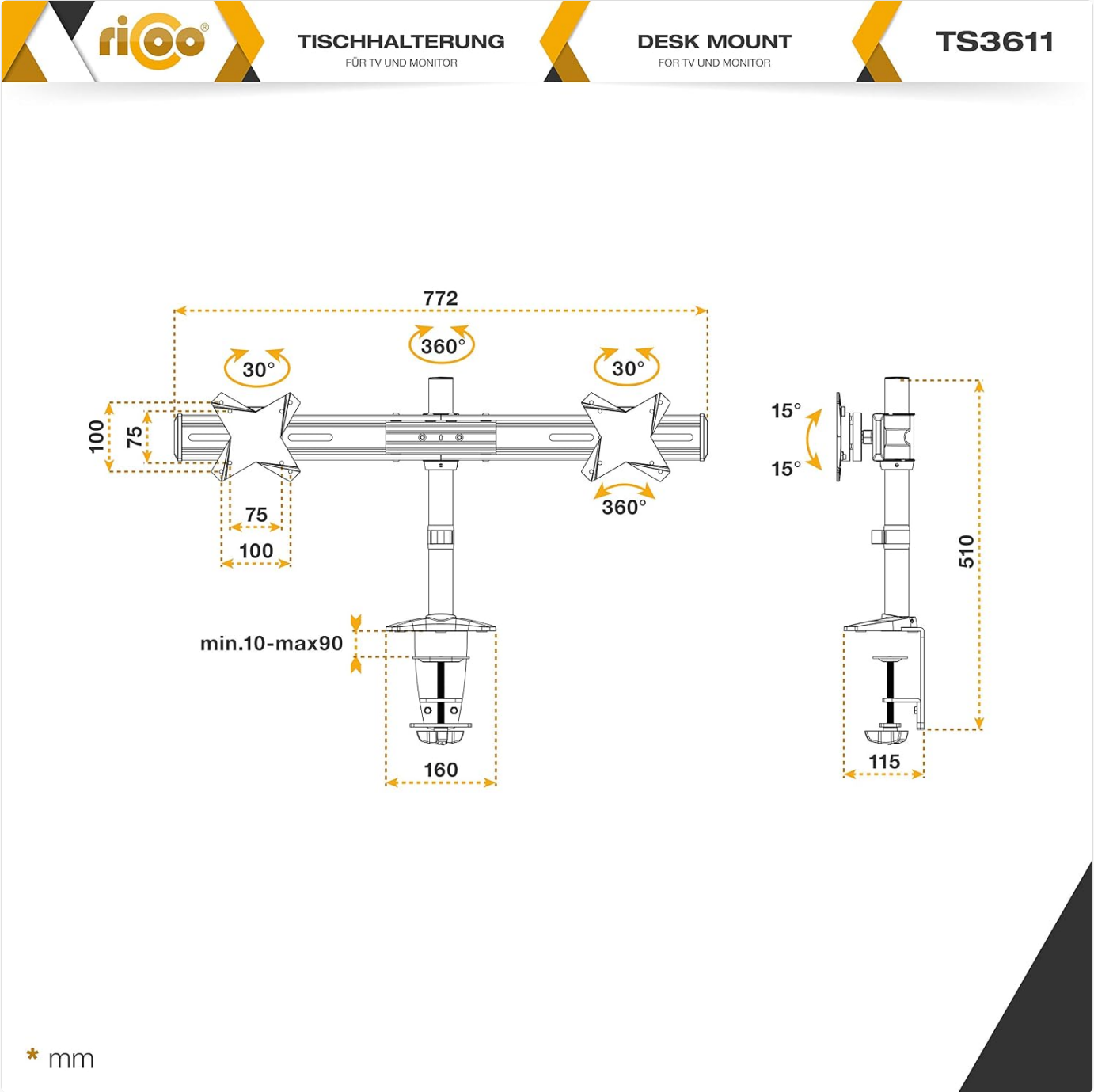


Figure 9: Detailed dimensions of the monitor mount.

| Feature      | Specification |
|--------------|---------------|
| Model Number | TS3611        |
| Material     | Metal         |
| Color        | Silver        |

|                                |                              |
|--------------------------------|------------------------------|
| Compatible Monitor Size        | 13 - 27 inches               |
| Max. Weight Capacity per Arm   | 8 kg (17.6 lbs)              |
| VESA Compatibility             | 75x75mm, 100x100mm           |
| Tilt Angle                     | +/- 15 degrees               |
| Swivel Angle                   | +/- 30 degrees               |
| Rotation                       | 360 degrees                  |
| Product Dimensions (L x W x H) | 57 x 15.01 x 22 cm (approx.) |
| Weight                         | 5 kg (approx.)               |

## 9. Warranty and Support

RICOO products are manufactured to high-quality standards. For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official RICOO website. Keep your proof of purchase for any warranty claims.

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**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

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