

## Logitech 960-001054

# Logitech Group USB HD Video and Audio Conferencing System User Manual

Model: 960-001054 | Brand: Logitech

## INTRODUCTION

The Logitech Group HD Video and Audio Conferencing System is designed to provide high-quality video and audio collaboration for mid to large-sized meeting rooms. This manual provides essential information for setting up, operating, and maintaining your conferencing system.

## PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Speakerphone
- Camera
- Cables
- Setup Guide



Figure 1: Complete Logitech Group system components.

## KEY FEATURES

- **Affordable Video Conferencing:** All-in-one design for professional video conferencing in any meeting space.

- **Easy Setup:** Plug-and-play USB connection to a laptop for quick meeting initiation.
- **Optimized for Mid to Large Rooms:** 90-degree field of view and 20 ft. diameter audio range, suitable for up to 14 people (20 with optional expansion mics).
- **High-Quality Video:** HD 1080p video with autofocus, digital pan/tilt/zoom, and premium Zeiss-certified optics; Tilt: +35° / - 45°.
- **Full-Duplex Speakerphone:** HD audio quality, four integrated omni-directional microphones, and advanced noise cancellation for clear conversations.
- **Broad Compatibility:** Works with most UC, video conferencing, and cloud communication applications, compatible with Mac and PC.
- **Professional Certifications:** Optimized for Microsoft Lync 2013; Certified for Skype for Business; Cisco Jabber and WebEx compatible.

## SETUP INSTRUCTIONS

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Follow these steps to set up your Logitech Group system:

1. **Connect the Camera:** Connect the camera to the hub using the provided cable.
2. **Connect the Speakerphone:** Connect the speakerphone to the hub using the provided cable.
3. **Power the Hub:** Connect the power adapter to the hub and plug it into an electrical outlet.
4. **Connect to Computer:** Connect the USB cable from the hub to your computer (laptop or desktop). The system is plug-and-play and should be recognized automatically.
5. **Launch Software:** Open your preferred video conferencing application (e.g., Microsoft Teams, Zoom, WebEx). Select the Logitech Group camera and speakerphone as your audio and video devices within the application settings.



Figure 2: Logitech Group system connected to a laptop for immediate use.



Figure 3: Detailed view of the hub connections for camera, speakerphone, and power.

## OPERATING INSTRUCTIONS

### Camera Controls

The camera can be controlled using the included remote control or the buttons on the speakerphone. It features smooth and quiet pan, tilt, and zoom functions.

- **Pan:** Rotate the camera horizontally up to 350 degrees.
- **Tilt:** Adjust the camera vertically from +35° to -45°.
- **Zoom:** Utilize the 10x optical zoom to focus on participants or objects.
- **Autofocus:** The camera features automatic focus adjustment.



Figure 4: Speakerphone with integrated controls for calls and camera adjustments.

### Remote Control and Presets

The remote control allows for convenient adjustment of camera position and zoom. You can save up to 10 preset camera positions for quick recall during meetings.

- **Saving a Preset:** Position the camera as desired, then press and hold a numbered preset button (1-9) on the remote until you hear a confirmation tone.
- **Recalling a Preset:** Press the desired numbered preset button briefly to move the camera to the saved position.
- **Home Position:** Press the Home button to return the camera to its default, wide-angle view.



Figure 5: Remote control for camera pan, tilt, zoom, and preset functions.

## Software Compatibility

The Logitech Group system is designed to work seamlessly with a wide range of unified communications platforms. Ensure your software is up-to-date for optimal performance.

- Microsoft Teams
- Zoom
- Skype for Business
- Cisco Jabber and WebEx
- Google Meet

Your browser does not support the video tag.

Video 1: An overview of the Logitech Group HD Video & Audio Conferencing System for big meeting rooms, demonstrating its features and ease of use.

## MAINTENANCE

To ensure the longevity and optimal performance of your Logitech Group system, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and speakerphone surfaces. Avoid abrasive cleaners or solvents.
- **Cable Management:** Keep cables neatly organized to prevent damage and ensure stable connections.
- **Software Updates:** Regularly check for and install firmware updates for the Logitech Group system and software updates for your conferencing applications.

## TROUBLESHOOTING

If you encounter issues with your Logitech Group system, try the following solutions:

- **No Video/Audio:** Ensure all cables are securely connected. Verify that the Logitech Group is selected as the active camera and microphone in your conferencing software settings.
- **Poor Video Quality:** Check your internet connection speed. Ensure the camera lens is clean and free from obstructions. Adjust lighting in the room if necessary.
- **Camera Not Responding:** Restart your computer and the Logitech Group system. Ensure the remote control batteries are not depleted.
- **Echo or Feedback:** Reduce speaker volume. Ensure the microphone is not too close to the speaker. Check for acoustic issues in the room.






## SPECIFICATIONS

Feature	Detail
Brand	Logitech
Model Number	960-001054
Item Weight	7.9 pounds
Product Dimensions	9.5 x 9.5 x 2.5 inches
Max Screen Resolution	1920x1080 (Full HD)
Operating System Compatibility	Windows 7, 8.1 or 10, macOS 10.10 or higher
Camera Field of View	90 degrees
Camera Pan/Tilt	Pan: 350 degrees, Tilt: +35° / -45°
Camera Zoom	10x optical zoom
Audio Range	20 ft. diameter
Microphones	Four integrated omni-directional mics
Connectivity	USB

## WARRANTY AND SUPPORT

The Logitech Group USB HD Video and Audio Conferencing System is covered by a manufacturer's warranty. For detailed warranty information, product registration, and technical support, please refer to the official Logitech website or contact their customer service. Keep your purchase receipt for warranty claims.



<div><div>logitech</div><div></div><div>ロジクール デジタルTAP</div><div><div><p>このデバイスでは、10.1インチのタッチスクリーン、スリムなデザイン、および複数の取り付けオプションを備えています。また、Google MeetやMicrosoft Teamsなどの人気ビデオ会議プラットフォームとシームレスに統合され、ワンタッチで会議に参加したり、コンテンツを共有したり、部屋を簡単に制御したりできます。このデバイスは、USBポート、有線コンテンツ共有のためのHDMI入力、ヘッドホンジャックを備えています。企業グレードの性能と使いやすさを兼ね備えた、現代の会議スペースの理想的なソリューションです。</p></div><div><p>このデバイスは、10.1インチのタッチスクリーン、スリムなデザイン、および複数の取り付けオプションを備えています。また、Google MeetやMicrosoft Teamsなどの人気ビデオ会議プラットフォームとシームレスに統合され、ワンタッチで会議に参加したり、コンテンツを共有したり、部屋を簡単に制御したりできます。このデバイスは、USBポート、有線コンテンツ共有のためのHDMI入力、ヘッドホンジャックを備えています。企業グレードの性能と使いやすさを兼ね備えた、現代の会議スペースの理想的なソリューションです。</p></div></div></div>	<p><a href="#">Logitech Tap: Touch Controller for Video Conferencing Rooms</a></p> <p>Logitech Tap is a versatile touch controller designed to enhance the video conferencing experience in meeting rooms. It features a 10.1-inch touchscreen, a sleek design, and multiple mounting options for flexible installation. Tap seamlessly integrates with popular video conferencing platforms like Google Meet and Microsoft Teams, enabling one-touch meeting joins, content sharing, and simplified room control. The device offers convenient connectivity with USB ports, an HDMI input for wired content sharing, and a headphone jack for private calls. Logitech Tap is designed for enterprise-grade performance and ease of use, making it an ideal solution for modern meeting spaces.</p>
<div><div>logitech</div><div></div><div>LOGITECH RALLY BAR</div><div><div><p>このデバイスでは、10.1インチのタッチスクリーン、スリムなデザイン、および複数の取り付けオプションを備えています。また、Google MeetやMicrosoft Teamsなどの人気ビデオ会議プラットフォームとシームレスに統合され、ワンタッチで会議に参加したり、コンテンツを共有したり、部屋を簡単に制御したりできます。このデバイスは、USBポート、有線コンテンツ共有のためのHDMI入力、ヘッドホンジャックを備えています。企業グレードの性能と使いやすさを兼ね備えた、現代の会議スペースの理想的なソリューションです。</p></div><div><p>このデバイスは、10.1インチのタッチスクリーン、スリムなデザイン、および複数の取り付けオプションを備えています。また、Google MeetやMicrosoft Teamsなどの人気ビデオ会議プラットフォームとシームレスに統合され、ワンタッチで会議に参加したり、コンテンツを共有したり、部屋を簡単に制御したりできます。このデバイスは、USBポート、有線コンテンツ共有のためのHDMI入力、ヘッドホンジャックを備えています。企業グレードの性能と使いやすさを兼ね備えた、現代の会議スペースの理想的なソリューションです。</p></div></div></div>	<p><a href="#">Logitech Rally Bar: All-in-One Video Bar for Medium Rooms</a></p> <p>Discover the Logitech Rally Bar, an all-in-one video conferencing solution designed for medium-sized rooms. Featuring brilliant optics, automated pan, tilt, zoom, and powerful audio, it delivers a natural and productive meeting experience. Learn about its features, setup, management, and technical specifications.</p>
<div><div>logitech</div><div>OPTIMIZING VIDEO CONFERENCING FOR MICROSOFT TEAMS IN HUDDLE ROOMS: A HOW-TO GUIDE</div><div></div></div>	<p><a href="#">Optimizing Microsoft Teams in Huddle Rooms: A Logitech How-To Guide</a></p> <p>A comprehensive guide from Logitech on optimizing video conferencing for Microsoft Teams in huddle rooms. It covers setup, user experience, and device management using Logitech Rally Bar Huddle, Microsoft Teams Pro Management Portal, and Logitech Sync for seamless collaboration.</p>
<div><div>BRIO 501 Setup Guide Quick Installation</div><div></div><div>logitech</div></div>	<p><a href="#">Logitech BRIO 501 Webcam Setup Guide</a></p> <p>A comprehensive setup guide for the Logitech BRIO 501 Full HD webcam, covering unboxing, mounting, connection, and software features like Logi Tune.</p>
<div><div>CONNECT Setup Guide   Guide d'installation</div><div></div><div>logitech</div></div>	<p><a href="#">Logitech Connect Setup Guide</a></p> <p>A comprehensive setup guide for the Logitech Connect video conferencing device, covering installation, product features, and usage instructions in multiple languages.</p>

MX BRIO  
Setup Guide  
Quick Information  
快速指南



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## [Logitech MX BRIO Setup Guide: Crystal Clear Video for Your Workspace](#)

Learn how to set up and use your Logitech MX BRIO webcam with this comprehensive setup guide. Discover features like the ultrawide lens, dual noise-cancelling microphones, and easy mounting options for enhanced video conferencing.