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Microsoft N9Z-00029

Microsoft All-in-One Media Keyboard N9Z-00029 User Manual

Comprehensive instructions for setup, operation, and maintenance.

Introduction

This manual provides detailed instructions for the Microsoft All-in-One Media Keyboard, model N9Z-00029. Please read this manual thoroughly before using your device to ensure proper operation and to take full advantage of its features. Keep this manual for future reference.



Figure 1: Top view of the Microsoft All-in-One Media Keyboard, showing the full QWERTY layout and integrated trackpad on the right.

1. Setup

1.1 Package Contents

- Microsoft All-in-One Media Keyboard
- USB Wireless Receiver
- User Manual (this document)
- Batteries (typically pre-installed or included)

1.2 System Requirements

Ensure your device meets the following minimum requirements:

- **Operating System:**

    - Windows: Windows 10, Windows 8.1, Windows 8, Windows RT 8.1, Windows RT 8
    - macOS: Mac OS X 10.7 to 10.10 (some functions may be limited)
    - Android: Android 3.2 to 5.0 (some functions may be limited)
- **Connectivity:** Available USB port for the wireless receiver.

1.3 Connecting the Keyboard

1. Locate the USB wireless receiver. It may be stored in a compartment on the keyboard itself, usually near the battery compartment.
2. Insert the USB wireless receiver into an available USB port on your computer, smart TV, or compatible device.
3. The operating system should automatically detect and install the necessary drivers. This may take a few moments.
4. Ensure the keyboard has batteries installed and is powered on (if it has an on/off switch). The keyboard should now be ready for use.

2. Operating the Keyboard

2.1 Keyboard Layout and Special Keys

The keyboard features a compact QWERTY layout with integrated media keys and a trackpad.

- **Function Keys (F1-F12):** These keys have dual functions. By default, they may control media playback, volume, or other system functions. To use them as standard F1-F12 keys, press the **Fn** key simultaneously. Some systems may allow toggling the default behavior.
- **Media Control Keys:** Dedicated keys for volume up, volume down, mute, play/pause, previous track, and next track are integrated.
- **Windows Key:** Opens the Start menu or performs Windows-specific shortcuts.

2.2 Integrated Trackpad

The large, integrated trackpad supports various gestures for navigation and control.

- **Single-finger Tap:** Left-click.
- **Two-finger Tap:** Right-click.
- **Single-finger Drag:** Move the cursor.
- **Two-finger Scroll:** Place two fingers on the trackpad and move them up or down to scroll vertically. Move them left or right to scroll horizontally (if supported by the application).
- **Pinch-to-Zoom:** Place two fingers on the trackpad and pinch them together or spread them apart to zoom in or out (if supported by the application).
- **Left-Click Button:** A dedicated left-click button is located on the top-left side of the keyboard for convenient one-handed operation.



Figure 2: Angled view of the keyboard, highlighting its compact design and integrated trackpad for easy navigation without a separate mouse.

3. Maintenance

3.1 Cleaning the Keyboard

The Microsoft All-in-One Media Keyboard features a spill-resistant design. However, for general cleaning:

- Disconnect the USB receiver from your device.
- Use a soft, lint-free cloth lightly dampened with water or a mild cleaning solution (e.g., isopropyl alcohol) to wipe the surface of the keyboard and trackpad.
- Avoid using abrasive cleaners, solvents, or spraying liquids directly onto the keyboard.
- Ensure the keyboard is completely dry before reconnecting the USB receiver and using it.

3.2 Battery Replacement

The keyboard uses standard AAA batteries (typically 2). When the battery indicator light (if present) signals low power, or if the keyboard becomes unresponsive:

1. Locate the battery compartment on the underside of the keyboard.
2. Open the battery compartment cover.
3. Remove the old batteries and dispose of them according to local regulations.
4. Insert new AAA batteries, ensuring correct polarity (+/-).
5. Close the battery compartment cover securely.

4. Troubleshooting

Problem	Solution
Keyboard is not responding.	• Check if the USB receiver is securely plugged into a working USB port. • Ensure the keyboard batteries are fresh and correctly installed. • If the keyboard has an on/off switch, ensure it is in the "On" position. • Try plugging the USB receiver into a different USB port. • Restart your computer or device.

Problem	Solution
Trackpad is not working or is erratic.	• Ensure the trackpad surface is clean and free of debris or moisture. • Check for any software updates for your operating system. • If using on Android/macOS, some advanced gestures might not be fully supported.
Keys are not typing correctly.	• Check your operating system's language and keyboard layout settings. • Ensure no foreign objects are lodged under the keys. • Replace batteries if they are low.
Wireless connection is intermittent.	• Move the keyboard closer to the USB receiver. • Ensure there are no large metal objects or other wireless devices (like Wi-Fi routers, cordless phones) operating very close to the receiver that could cause interference.

5. Specifications

Model Name	All-in-One Media Keyboard
Model Number	N9Z-00029
Brand	Microsoft
Connectivity	Wireless (2.4 GHz USB Receiver)
Keyboard Layout	QWERTY
Number of Keys	64
Dimensions (L x W)	367 mm x 132 mm (14.45 in x 5.2 in)
Special Features	Integrated Multi-touch Trackpad, Spill-resistant Design, AES Encryption
Compatible Operating Systems	Windows 10/8.1/8/RT, macOS X 10.7-10.10, Android 3.2-5.0
Color	Black

6. Warranty Information

Microsoft hardware products typically come with a limited warranty. Please refer to the warranty card included with your product or visit the official Microsoft support website for detailed warranty terms and conditions specific to your region and purchase date. Keep your proof of purchase for warranty claims.

7. Customer Support

For further assistance, technical support, or to download the latest drivers and software, please visit the official Microsoft Support website:

support.microsoft.com

You may also find helpful resources and FAQs on the product's dedicated support page.

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