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› Starkey Hear Clear Hearing Aid Wax Guards Filters User Manual

Hearing Aid Supply Shop Hear Clear HPF1

Starkey Hear Clear Hearing Aid Wax Guards Filters User Manual

Model: Hear Clear HPF1

INTRODUCTION

This user manual provides essential information for the proper use and maintenance of your Starkey Hear Clear Hearing Aid Wax Guards Filters. These filters are designed to protect your hearing aid from earwax and debris, ensuring optimal performance and longevity of your device. Please read this manual thoroughly before use.

PRODUCT OVERVIEW



Image: A blue plastic case containing several yellow Starkey Hear Clear wax guards. The case is open, showing the individual wax guards neatly stored inside. These guards are essential for protecting hearing aid components from earwax buildup.

The Starkey Hear Clear Wax Guards are small, disposable filters that prevent earwax and moisture from entering the sound outlet of your hearing aid. Each package contains 24 individual wax guards, housed in a convenient blue dispenser case for easy access and storage.

- **Quantity:** 24-count
- **Color:** Blue case, yellow guards
- **Material:** Plastic, Silicone
- **Compatibility:** Designed for Starkey hearing aids and other compatible models.

SETUP AND INSTALLATION

Before installing a new wax guard, ensure your hands are clean and dry. It is recommended to perform this procedure over a soft surface to prevent damage if the hearing aid is dropped.

1. **Identify the old wax guard:** Locate the existing wax guard on your hearing aid's sound outlet. It may be visible as a small white or black filter.
2. **Remove the old wax guard:** Use the removal tool provided with your hearing aid or the new wax guard dispenser. Insert the empty end of the new wax guard stick into the old wax guard and pull it out firmly. Dispose of the old wax guard properly.
3. **Insert the new wax guard:** Take a new wax guard from the dispenser. The new wax guard will be on the opposite end of the stick used for removal. Carefully insert the new wax guard into the sound outlet of your hearing aid until it is securely in place.
4. **Verify installation:** Gently tug on the wax guard to ensure it is firmly seated. The sound outlet should now be clear and protected.

Note: If you experience difficulty or are unsure about the process, consult your hearing aid professional or refer to your specific hearing aid's user manual.

OPERATION AND USAGE

The Starkey Hear Clear wax guards operate passively by filtering earwax and debris. Once installed, they require no active operation. Their primary function is to maintain the clear passage of sound from your hearing aid to your ear canal.

Key Usage Points:

- Always ensure a wax guard is present in your hearing aid's sound outlet.
- Avoid touching the wax guard directly with your fingers to prevent contamination.
- If you notice a decrease in sound quality or volume, it may indicate a clogged wax guard.

MAINTENANCE AND REPLACEMENT

Regular replacement of the wax guards is crucial for the optimal performance and hygiene of your hearing aid. The frequency of replacement depends on individual earwax production and usage habits.

- **Recommended Replacement:** Replace the wax guard every 3 to 6 months, or sooner if you notice a reduction in sound quality or if the guard appears visibly clogged with wax.
- **Daily Inspection:** Briefly inspect the wax guard daily for any visible earwax or debris. If buildup is present, replace the guard.
- **Cleaning:** The wax guards themselves are disposable and not designed for cleaning. Attempting to clean them may damage the filter and compromise its effectiveness.
- **Storage:** Store unused wax guards in their original dispenser in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your hearing aid that you suspect are related to the wax guards, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or faint sound from hearing aid.	Wax guard is clogged with earwax or debris.	Replace the wax guard with a new one. Ensure it is properly seated.
Sound is distorted or crackling.	Partially clogged wax guard or moisture ingress.	Replace the wax guard. Ensure hearing aid is dry. Use a hearing aid dehumidifier if necessary.
Wax guard falls out easily.	Improper installation or incorrect wax guard type.	Ensure the wax guard is fully inserted and clicks into place (if applicable). Verify you are using the correct type of wax guard for your hearing aid model.

If the problem persists after troubleshooting, contact your hearing aid professional for assistance.

SPECIFICATIONS

Product Name: Starkey Hear Clear Hearing Aid Wax Guards Filters

Model Number: Hear Clear HPF1

Quantity: 24 counts per package

Dimensions (Package): 2.64 x 1.93 x 0.47 inches

Weight (Package): 0.32 ounces

Material: Plastic, Silicone

Color: Blue (case), Yellow (guards)

Manufacturer: Hearing Aid Supply Shop

First Available: June 2, 2015

WARRANTY AND SUPPORT

This product is a consumable accessory. For specific warranty information regarding manufacturing defects, please refer to the packaging or contact the manufacturer directly. General return policies may apply as per the retailer's terms.

Manufacturer Contact: For support or inquiries, please contact Hearing Aid Supply Shop through their official channels or the retailer from whom you purchased the product.

Online Resources: For additional information and resources, you may visit the official website of Starkey or Hearing Aid Supply Shop.