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› Canon PIXMA GI790 Cyan Ink Bottle User Manual

Canon GI790

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1. PRODUCT OVERVIEW

The Canon PIXMA GI790 Cyan Ink Bottle is designed for use with Canon's PIXMA G-series Ink Tank System printers. This dye-based cyan ink provides vibrant color output and offers a high page yield, making it suitable for various printing needs. This manual provides essential information for the safe and effective use of this ink bottle.



Image: Canon GI-790 series ink bottles (Black, Cyan, Magenta, Yellow) shown alongside a compatible Canon PIXMA G-series ink tank printer. The printer features visible ink tanks for easy monitoring and refilling.

2. SAFETY INFORMATION

- Keep ink bottles out of reach of children.

- Do not drink ink. If swallowed, consult a doctor immediately.
- Avoid contact with eyes. If ink gets into eyes, rinse immediately with water and seek medical attention.
- Store ink bottles in a cool, dark place, away from direct sunlight and high temperatures.
- Use only original Canon Ink Bottles. Using counterfeit ink can damage your printer and void the product warranty.
- Do not attempt to disassemble or modify the ink bottle.

3. COMPATIBILITY

The Canon PIXMA GI790 Cyan Ink Bottle is compatible with the following Canon PIXMA G-series printer models:

- Canon PIXMA G1010
- Canon PIXMA G2000
- Canon PIXMA G2010
- Canon PIXMA G2012
- Canon PIXMA G3000
- Canon PIXMA G3010
- Canon PIXMA G3012
- Canon PIXMA G4010

Always verify your printer model before purchasing ink to ensure compatibility.

4. SETUP AND INK REFILLING PROCEDURE

Follow these steps to safely refill the cyan ink tank in your compatible Canon PIXMA G-series printer:

1. **Prepare Your Workspace:** Place your printer on a flat, stable surface. Prepare a clean cloth or paper towels to wipe any spilled ink.
2. **Open the Printer's Ink Tank Cover:** Locate and open the ink tank cover on your printer. This usually reveals the individual color ink tanks.
3. **Identify the Cyan Tank:** Locate the cyan ink tank. It is typically labeled with a 'C' or 'Cyan' and often has a blue cap.
4. **Open the Ink Tank Cap:** Carefully open the cap of the cyan ink tank.
5. **Prepare the Ink Bottle:** Take the Canon PIXMA GI790 Cyan Ink Bottle. Twist off the bottle cap. Do not squeeze the bottle.
6. **Insert and Refill:** Invert the ink bottle and insert its nozzle firmly into the ink tank's inlet. The ink will flow automatically into the tank. Do not squeeze the bottle. Allow the ink to drain until the tank is filled to the upper limit line.
7. **Remove the Bottle:** Once the ink tank is filled, carefully remove the ink bottle. Recap the ink bottle tightly if there is any remaining ink.
8. **Close the Ink Tank Cap:** Securely close the cap of the cyan ink tank.
9. **Close the Printer Cover:** Close the printer's ink tank cover.
10. **Power On/Reset (if necessary):** If your printer was off, power it on. Some printers may require a brief reset or confirmation after refilling. Refer to your printer's specific manual for details.

Important: Do not overfill the ink tank. Ensure the ink bottle nozzle is correctly aligned with the tank inlet to prevent spills.

5. MAINTENANCE

- **Storage:** Store unused ink bottles upright in their original packaging in a cool, dry place, away from direct sunlight.
- **Expiration:** Check the expiration date on the ink bottle. Using expired ink may affect print quality.
- **Printer Head Cleaning:** If print quality degrades (e.g., streaks, faded colors), perform a print head cleaning from your printer's utility software.
- **Regular Use:** To prevent ink from drying out in the print head, use your printer regularly, even if only printing a test page.

6. TROUBLESHOOTING

- **Low Ink Warning After Refill:**

Ensure the ink tank was filled to the upper limit line. Some printers require a manual reset of the ink level counter after refilling. Consult your printer's manual for specific instructions on resetting ink levels.
- **Poor Print Quality (Faded Cyan, Streaks):**

This could indicate a clogged print head. Perform a print head cleaning and nozzle check from your printer's maintenance utility. If the issue persists, a deep cleaning might be necessary. Ensure you are using genuine Canon ink.
- **Ink Leakage:**

Ensure the ink bottle cap and the printer's ink tank cap are securely closed after refilling. Check for any cracks or damage on the ink tank or bottle. If leakage occurs from the printer, contact customer support.
- **Printer Not Recognizing Ink:**

Verify that you are using genuine Canon ink. Non-genuine ink may not be recognized by the printer. Ensure the ink tank is properly installed and the printer's firmware is up to date.

7. SPECIFICATIONS

Model Name	PIXMA GI 790C
Brand	Canon
Ink Colour	Cyan
Ink Type	Dye-based
Page Yield	Up to 7000 prints (as per ISO/IEC 24711 for A4 size, combined with other colors)
Compatible Devices	Canon PIXMA G1010, G2000, G2010, G2012, G3000, G3010, G3012, G4010
Item Weight	300 Grams
Item Dimensions (D x W x H)	6D x 6W x 15H Centimeters
Manufacturer Part Number	0672C003AC
Country of Origin	Japan

8. WARRANTY INFORMATION

The Canon PIXMA GI790 Cyan Ink Bottle comes with a **7-day Carry-in warranty** from the date of purchase. This warranty is applicable only on manufacturing defects. Please retain your purchase receipt for warranty claims.

Using non-genuine Canon ink may void the warranty of your Canon printer.

9. CUSTOMER SUPPORT

For product-related queries, technical assistance, or warranty claims, please contact Canon customer support:

- **Customer Service Hotline:** 1860 180 3366
- **Operating Hours:** Monday to Friday, 9:30 AM - 5:30 PM
- **Manufacturer Contact:** Canon Inc., 3-30-2, Shimomaruko, Ohta-ku, Tokyo 146-8501, Japan
- **Importer Contact (India):** Canon India Pvt Limited, 214-218, 2nd floor, Narain Manzil, Barakhamba Road, Connaught Place, New Delhi-110001, India

You can also visit the official Canon India website for more support resources and service center locations.

