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> [GROHE Concetto L-Size 2-Handle 3-Hole Bathroom Faucet \(Model 20217ENA\) Instruction Manual](#)

## GROHE 20217ENA

# GROHE Concetto L-Size 2-Handle 3-Hole Bathroom Faucet

MODEL: 20217ENA - BRUSHED NICKEL

## Introduction

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This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your GROHE Concetto L-Size 2-Handle 3-Hole Bathroom Faucet, Model 20217ENA. Please read these instructions carefully before beginning installation or use to ensure proper function and longevity of your product.



Image: The GROHE Concetto L-Size 2-Handle 3-Hole Bathroom Faucet in Brushed Nickel, showcasing its gooseneck spout and two lever handles.

The GROHE Concetto faucet combines contemporary design with advanced features for a superior bathroom experience. Key features include:

- **GROHE StarLight Finish:** Provides scratch and tarnish-resistant surfaces for lasting beauty.
- **GROHE SilkMove:** Ensures smooth and precise control of water flow and temperature.
- **GROHE EcoJoy:** Reduces water consumption by up to 50% without compromising performance, with a maximum flow rate of 1.5 GPM (5.7 L/min).
- **Solid Brass Construction:** Guarantees durability and reliability.



**GROHE StarLight**  
Durable coating wipes clean, maintains lustrous finish

**Minimalist Design**  
Clean lines for a contemporary look



**CEC Compliant**  
Meets California Energy Commission requirements for water efficiency



**GROHE EcoJoy**  
Uses less water without sacrificing performance



**Solid Brass Body**  
Ensures quality construction

Image: A diagram illustrating key features of the GROHE Concetto faucet, including StarLight finish, minimalist design, CEC compliance, EcoJoy technology, and solid brass body.

## Setup and Installation

Before installation, ensure you have all necessary components and tools. The GROHE QuickFix installation system is designed for straightforward setup.

### 1. Pre-Installation Checklist

- Verify that the mounting surface is clean, level, and free of debris.
- Ensure the sink has three pre-drilled holes suitable for a widespread faucet.
- Turn off the main water supply to prevent leaks during installation.
- Gather necessary tools: adjustable wrench, plumber's putty or silicone sealant, screwdriver, measuring tape.

### 2. Installation Steps

1. **Prepare the Faucet Components:** Unpack all parts and identify the spout, hot handle, cold handle, and waste-set drain assembly.
2. **Install the Spout:** Insert the spout through the center hole of the sink. Secure it from underneath with the provided mounting hardware, ensuring the spout is centered and stable.
3. **Install the Handles:** Insert the hot and cold lever handles into their respective side holes. Connect the water supply lines to the handles and then to the spout according to the manufacturer's diagram. Secure the handles from underneath the sink.

4. **Connect Water Supply:** Attach the hot and cold water supply lines from the handles to your home's water supply valves. Use an adjustable wrench to tighten connections, being careful not to overtighten.
5. **Install Waste-Set Drain Assembly:** Follow the specific instructions included with the waste-set for proper installation into the sink drain hole. Ensure a watertight seal using plumber's putty or silicone sealant as directed.
6. **Test for Leaks:** Once all components are securely installed, slowly turn on the main water supply. Check all connections for any signs of leaks. Operate both hot and cold handles to ensure proper water flow and temperature mixing.



Image: A technical diagram illustrating the dimensions of the GROHE Concetto faucet, including faucet height (10 7/16 inches / 265mm), spout reach (6 1/16 inches / 153mm), and clearance (6 5/8 inches / 169mm).

## Operating Instructions

Your GROHE Concetto faucet features two lever handles for precise control over water temperature and flow.

- **Water Flow Control:** Lift either lever handle to turn on the water. The further you lift the handle, the greater the water flow.
- **Temperature Control:** The left handle typically controls hot water, and the right handle controls cold

water. Adjust the handles independently or simultaneously to achieve your desired water temperature.

- **GROHE SilkMove:** Experience the smooth and effortless movement of the lever handles, allowing for precise adjustments.
- **GROHE EcoJoy:** This faucet is designed to deliver a satisfying water experience while conserving water, with a flow rate of 1.5 Gallons Per Minute (GPM).

## Care and Maintenance

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To maintain the pristine appearance and functionality of your GROHE Concetto faucet, follow these care guidelines:

- **Cleaning the Finish:** The GROHE StarLight finish is highly durable. Clean regularly with a soft cloth and mild soap or a non-abrasive liquid cleaner. Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, scouring pads, ammonia-based cleaners, or cleaners containing bleach, acids, or alcohol, as these can damage the finish.
- **Aerator Maintenance:** If water flow becomes restricted, the aerator may be clogged. Unscrew the aerator from the end of the spout, clean any debris or mineral deposits, and reattach.

## Troubleshooting

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If you encounter issues with your faucet, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Low water flow	Clogged aerator; partially closed shut-off valve; kinked supply line.	Clean or replace aerator; ensure shut-off valves are fully open; check supply lines for kinks.
Leaking from spout	Worn cartridge; loose connections.	Contact a qualified plumber or GROHE customer service for cartridge replacement; check and tighten supply line connections.
Handles are stiff or difficult to turn	Mineral buildup; worn cartridge.	Clean around handle base; if issue persists, cartridge may need replacement by a professional.

If these solutions do not resolve the issue, please contact GROHE customer support or a qualified plumber.

## Specifications

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Feature	Detail
Brand	GROHE
Model Name	Concetto L-Size 2-Handle 3-Hole Bathroom Faucet
Model Number	20217ENA
Color	Brushed Nickel

Feature	Detail
Finish Type	Brushed
Material	Brass
Mounting Type	Deck Mount
Number of Handles	2
Handle Type	Lever
Hole Count	3
Flow Rate	1.5 Gallons Per Minute (5.7 L/min)
Spout Design	Gooseneck
Spout Height	10.63 Inches
Spout Reach	6.06 Inches
Item Weight	5.5 Pounds
Included Components	Faucet, Waste-set Drain Assembly
Special Feature	Durable

## Warranty Information

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This GROHE faucet comes with a **LIMITED lifetime warranty**. This warranty covers manufacturing defects and ensures the product is free from defects in material and workmanship under normal use and service for the lifetime of the original consumer purchaser.

For complete details regarding warranty coverage, terms, and conditions, please refer to the official GROHE warranty documentation provided with your product or visit the official GROHE website. Proof of purchase may be required for warranty claims.

## Customer Support

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Should you require further assistance, have questions not covered in this manual, or need to report a product issue, please contact GROHE customer service.

- **Online Support:** Visit the official GROHE website for FAQs, product registration, and contact forms.
- **Telephone Support:** Refer to your product packaging or the GROHE website for regional customer service contact numbers.

When contacting support, please have your product model number (20217ENA) and date of purchase readily available.