

## Dupray DUP100

# Dupray One Steam Cleaner User Manual

Model: DUP100

## INTRODUCTION

The Dupray One Steam Cleaner is a versatile and powerful cleaning tool designed for chemical-free cleaning, degreasing, and sanitizing various surfaces in your home or professional environment. Utilizing superheated, low-moisture steam, it effectively removes dirt, grease, and stains while eliminating 99.9% of bacteria, viruses, and other contaminants.

**PORTABLE  
AND EFFICIENT.**  
UP TO  
303°F SUPERHEATED STEAM.

MADE IN  
EUROPE



The Dupray One Steam Cleaner is portable, efficient, produces superheated steam up to 303°F, and is proudly made in Europe.

## IMPORTANT SAFETY INSTRUCTIONS

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**Please read all instructions carefully before using the appliance.**

- Always ensure the appliance is unplugged from the electrical outlet before filling with water or performing maintenance.
- Do not leave the steam cleaner unattended while it is operating.
- Keep the appliance out of reach of children and pets.
- Exercise extreme caution when using steam. Steam is very hot and can cause burns. Avoid direct contact with skin or eyes.
- Do not immerse the appliance in water or any other liquid.
- Use only regular tap water. Do not add cleaning solutions, perfumes, or other chemicals to the water tank.
- Ensure the steam hose and accessories are securely attached before operation.
- Do not operate the appliance if the cord or plug is damaged, or if the appliance has been dropped or damaged.

## PRODUCT OVERVIEW

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The Dupray One Steam Cleaner consists of the main unit, a flexible hose, extension tubes, and a variety of specialized accessories for different cleaning tasks.



The Dupray One Steam Cleaner main unit with its hose and floor cleaning attachment.

## Included Accessories

Your Dupray One Steam Cleaner comes with a 16-piece accessory kit to tackle various cleaning challenges:

# 19-PIECE PREMIUM ACCESSORY KIT



The comprehensive 16-piece accessory kit for the Dupray One Steam Cleaner.

- Nozzle
- Brass Brush
- Squeegee
- Nylon Brush
- Carpet Glider
- Hose
- Mop Pad
- Funnel
- Extension Tube (2 pieces)
- Towel Sleeve
- Plastic Brush
- Grout Brush
- Cleaning Pad
- Measuring Cup

- User Manual

## SETUP

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### Getting Started

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Filling the Water Tank:** Ensure the unit is unplugged. Unscrew the water tank cap. Using the provided measuring cup and funnel, fill the tank with up to 1.15 liters of regular tap water. Do not overfill. Securely replace the cap.
3. **Connecting Accessories:** Attach the desired accessory (e.g., hose, extension tubes, floor tool) by aligning the connectors and twisting until secure.
4. **Powering On:** Plug the power cord into a grounded electrical outlet. Turn the unit ON. The indicator light will illuminate, signaling that the unit is heating. Allow approximately 15-20 minutes for the water to heat and steam pressure to build. The ready indicator light will turn on when the unit is ready for use.

## OPERATING INSTRUCTIONS

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The Dupray One Steam Cleaner provides up to 50 minutes of continuous steam cleaning per fill-up. It features adjustable steam pressure directly on the hose for precise control.

# ADJUSTABLE STEAM PRESSURE

## DIRECTLY ON THE HOSE.

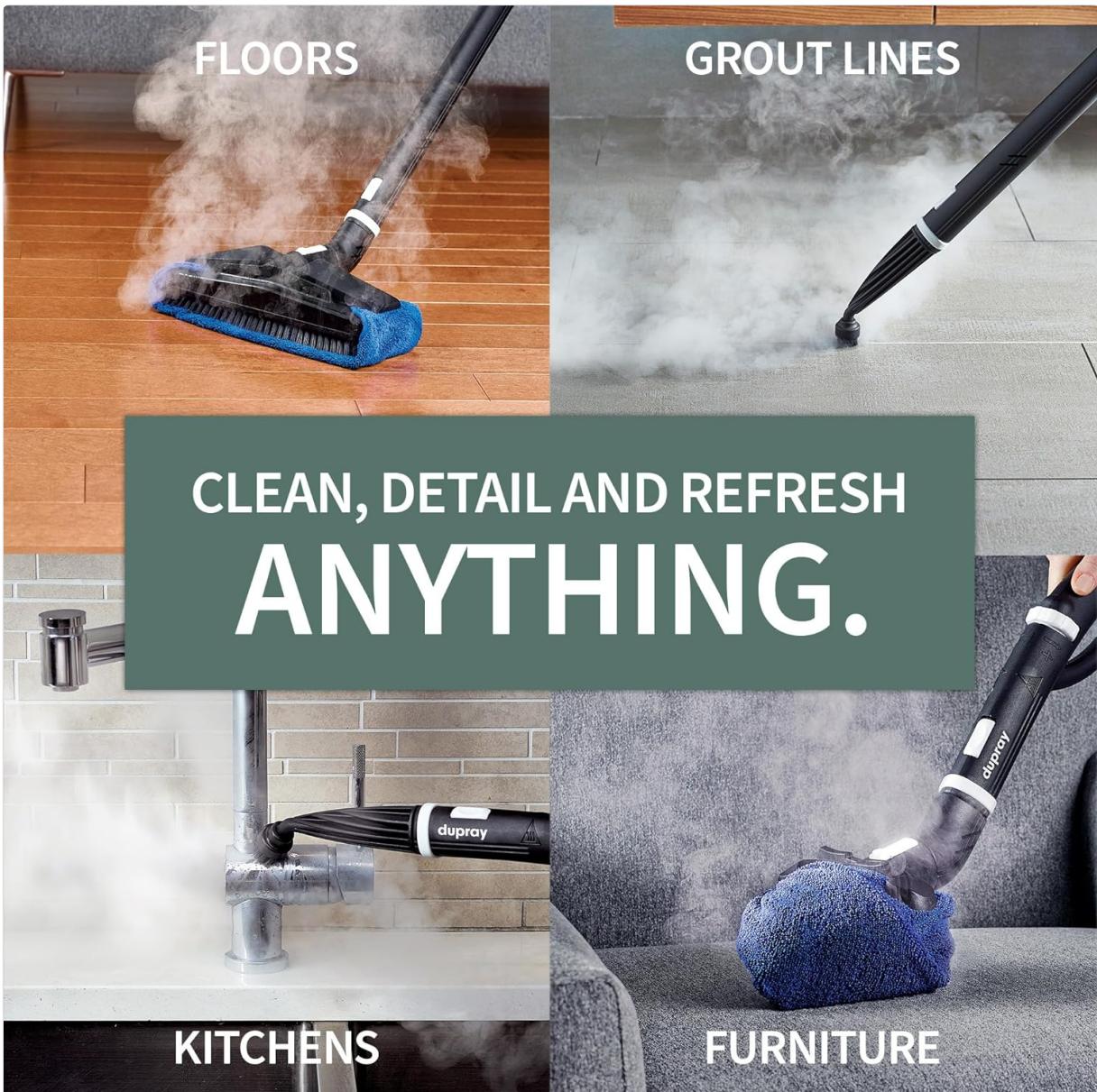


Adjust steam pressure directly on the hose for optimal cleaning.

### Cleaning Different Surfaces

Always test a small, inconspicuous area before cleaning the entire surface to ensure compatibility.

#### Floors and Grout



The Dupray One Steam Cleaner effectively cleans floors and grout lines.

Attach the floor tool with a mop pad. For general floor cleaning, move the tool slowly and evenly across the surface. For stubborn grout lines, use the grout brush attachment with short, concentrated bursts of steam.

#### **Kitchens and Ovens**



The steam cleaner is effective for deep cleaning ovens and kitchen surfaces.

Use the nozzle or a small brush attachment for countertops, sinks, and stovetops. For ovens, direct steam onto baked-on grease and grime, then wipe away with a cloth. The high temperature helps to loosen tough residues.

### Furniture and Mattresses

Attach the fabric tool with a towel sleeve. Move the tool slowly over upholstery and mattresses to sanitize and refresh. The steam helps to kill dust mites and bacteria. Ensure fabrics are suitable for steam cleaning and allow to air dry completely.

### Car Interiors

Utilize the small brush attachments or nozzle for car seats, carpets, and dashboards. Steam can help remove stains and odors from fabric surfaces and sanitize hard surfaces.

### Windows and Mirrors

Attach the squeegee tool. Apply steam to the glass surface, then use the squeegee to wipe away moisture and dirt for a streak-free finish. Work from top to bottom.

## MAINTENANCE

## Care and Storage

- **Draining Water:** After each use, ensure the unit has cooled down completely. Carefully unscrew the water tank cap and drain any remaining water. This prevents mineral buildup.
- **Cleaning the Unit:** Wipe down the exterior of the steam cleaner with a damp cloth. Clean accessories as needed. Mop pads and towel sleeves can be machine washed.
- **Descaling (if necessary):** If you notice reduced steam output or mineral buildup, consult the full user manual for descaling instructions.
- **Storage:** Wrap the power cord neatly around the designated posts on the unit. Store the steam cleaner and all accessories in a cool, dry place, away from direct sunlight and extreme temperatures.



The power cord can be neatly wrapped for compact storage.

## TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No steam or very little steam	Unit not heated sufficiently; Water tank empty; Nozzle/accessory clogged.	Allow adequate heating time (15-20 min); Refill water tank; Clean or replace nozzle/accessory.
Low steam pressure	Insufficient heating; Mineral buildup in boiler.	Wait for unit to reach full temperature; Perform descaling procedure (refer to full manual).
Water leaking from accessory	Accessory not securely attached; Damaged gasket.	Ensure accessory is firmly twisted into place; Contact customer support for replacement parts.
Unit does not turn on	Not plugged in; Power outlet issue; Unit malfunction.	Check power cord connection; Test outlet with another appliance; Contact customer support.

## SPECIFICATIONS

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Key technical specifications for the Dupray One Steam Cleaner:

Feature	Specification
Brand	Dupray
Model Name	One Steam Cleaner
Item Model Number	DUP100
Wattage	1400 watts
Tank Volume	1.15 Liters
Maximum Temperature	303°F (150°C)
Steam Pressure	50.8 psi / 3.5 bar
Product Dimensions	12.5"D x 11"W x 17"H
Item Weight	24.5 pounds
Power Source	Corded Electric
Included Components	16-piece accessory kit (Nozzle, Brass Brush, Squeegee, Nylon Brush, Carpet Glider, Hose, Mop Pad, Funnel, Extension Tube, Towel Sleeve, Plastic Brush, Grout Brush, Cleaning Pad, Measuring Cup, User Manual)

## WARRANTY AND SUPPORT

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## Warranty Information

The Dupray One Steam Cleaner comes with a 3-year limited warranty on the appliance and a lifetime warranty on the stainless steel boiler. This warranty covers defects in materials and workmanship under normal use.

## Customer Support

For technical assistance, warranty claims, or to order replacement parts, please refer to the contact information provided in your product packaging or visit the official Dupray website. When contacting support, please have your model number (DUP100) and purchase information ready.

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## Related Documents

	<p><a href="#"><u>Dupray Neat Steam Cleaner Quick Start Guide</u></a></p> <p>A concise guide to using the Dupray Neat Steam Cleaner for effective and chemical-free cleaning of various surfaces. Learn how to set up, operate, and maintain your steam cleaner.</p>
	<p><a href="#"><u>Dupray Steam Cleaning Guide: Applications and Instructions</u></a></p> <p>A comprehensive guide from Dupray detailing how to use their steam cleaner for various applications including mattresses, floors, furniture, rugs, grout lines, windows, mirrors, car interiors, sinks, ovens, pet toys, toilets, and refrigerators. Includes step-by-step instructions and recommended tools.</p>
	<p><a href="#"><u>Dupray Neat Multi-Use Steam Cleaner Instruction Manual</u></a></p> <p>Comprehensive instruction manual for the Dupray Neat Multi-Use Steam Cleaner, covering safe operation, maintenance, troubleshooting, and features for effective steam cleaning.</p>
	<p><a href="#"><u>Dupray ONE Steam Cleaner Instruction Manual</u></a></p> <p>This instruction manual provides comprehensive guidance for the Dupray ONE steam cleaner, detailing safety precautions, operational procedures, maintenance, specifications, and troubleshooting tips for effective household cleaning and disinfection.</p>

Documents - Dupray – DUP100



### [Dupray ONE Steam Cleaner Instruction Manual](#)

This instruction manual provides comprehensive guidance for the Dupray ONE steam cleaner, detailing safety precautions, operational procedures, maintenance, specifications, and troubleshooting tips for effective household cleaning and disinfection.

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