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- › [Dupray](#) /
- › [Dupray One Plus Steam Cleaner User Manual](#)

Dupray One Plus

Dupray One Plus Steam Cleaner User Manual

MODEL: ONE PLUS (DUP200)



A black Dupray One Plus Steam Cleaner unit with its hose and floor cleaning attachment connected, ready for use.

Introduction

The Dupray One Plus Steam Cleaner is designed for high-performance, chemical-free cleaning in both home and professional environments. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your steam cleaner.

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Preview video demonstrating the features and cleaning capabilities of the Dupray One Plus Steam Cleaner, including its ability to clean various surfaces like floors, grout, kitchens, mattresses, and car interiors, and its easy water refill system.

Setup

Before first use, ensure all components are present and undamaged. The Dupray One Plus comes with a 17-piece accessory kit to address various cleaning needs.

Unpacking and Component Identification

- Carefully remove the steam cleaner and all accessories from the packaging.
- Verify that all 17 accessories are included as listed in your product documentation.
- Familiarize yourself with the main unit, hose, and various attachments.

UNLIMITED CLEANING TIME

Refill while in use. No downtime.



A person using the steam cleaner to clean a heavily soiled kitchen surface, illustrating the 'unlimited cleaning time' feature, which allows refilling while in use.

Connecting the Hose and Attachments

- Connect the steam hose securely to the main unit's port.
- Select the appropriate accessory for your cleaning task and attach it firmly to the end of the hose or extension tubes.

Operating Instructions

The Dupray One Plus delivers powerful steam up to 320°F / 160°C, making it effective for various cleaning applications.

Powering On and Steam Generation

1. Plug the steam cleaner into a grounded electrical outlet.
2. Turn on the power switch. The unit will begin heating the water to generate steam. This process typically takes a few minutes.

3. Wait for the 'Ready' indicator light (if present) or pressure gauge to confirm optimal steam pressure is reached.

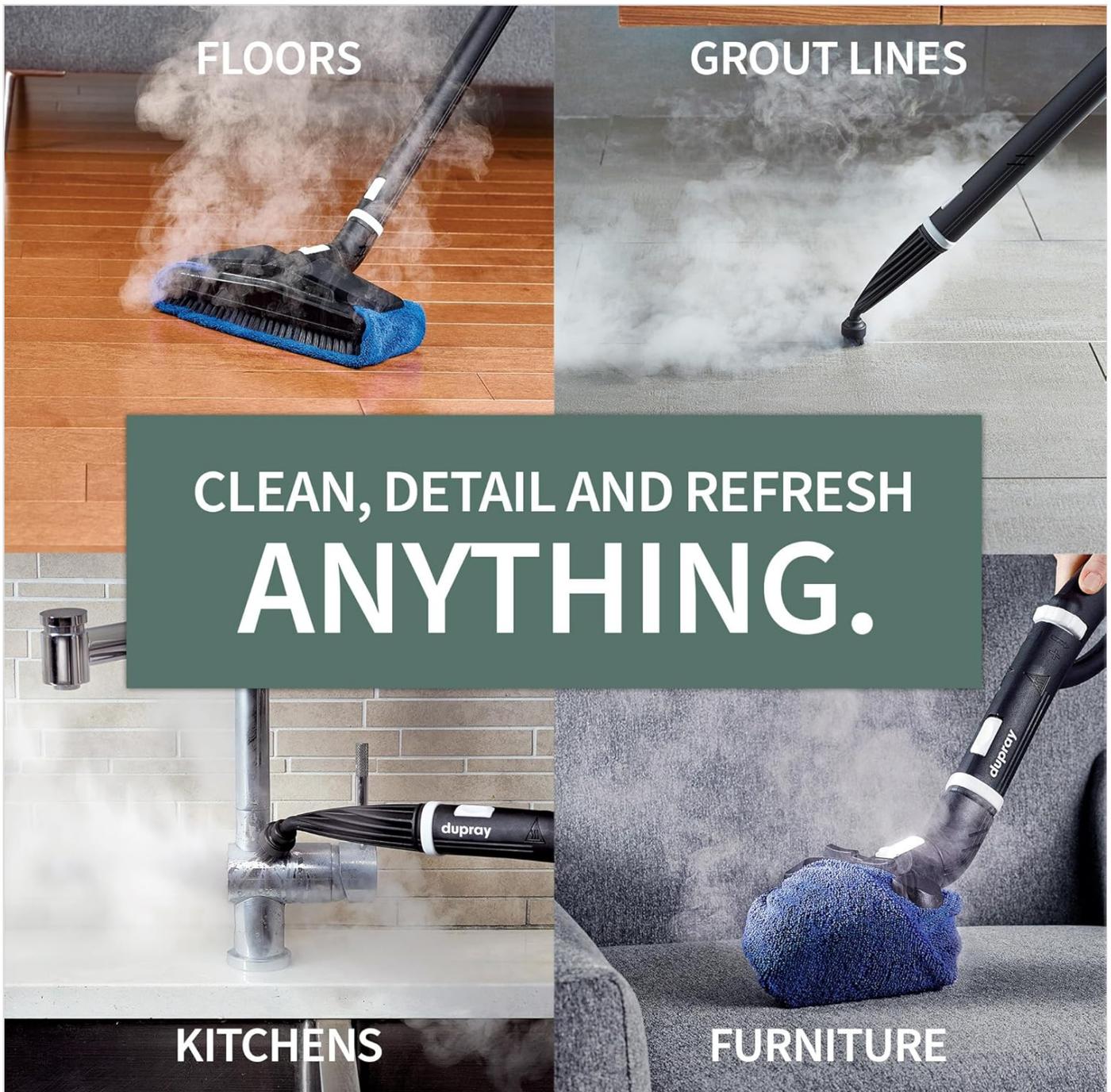
Adjusting Steam Pressure

The unit features adjustable steam pressure. Use lower pressure for delicate surfaces and higher pressure for stubborn dirt and grime. Refer to the control knob on the main unit to adjust the steam output.

Cleaning Applications

The Dupray One Plus is versatile and can be used on a wide range of surfaces:

- **Floors:** Use the floor tool with a microfiber pad for hard floors like tile, sealed wood, and laminate.
- **Grout Lines:** Attach a small brush or lance tool to target and clean dirty grout.
- **Kitchens:** Effectively clean countertops, stovetops, ovens, and sinks.
- **Upholstery & Mattresses:** Use appropriate attachments with microfiber bonnets to refresh and sanitize fabrics.
- **Car Interiors:** Clean seats, carpets, and hard surfaces within your vehicle.
- **Windows & Mirrors:** Use the window tool for streak-free cleaning.



A four-panel image demonstrating the steam cleaner in action on various surfaces: a floor, dirty grout lines, a kitchen countertop, and upholstered furniture.



Another four-panel image illustrating the steam cleaner's versatility, cleaning a car interior, an oven, a window, and a mattress.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your Dupray One Plus Steam Cleaner.

Water Usage

Always use regular tap water. Avoid using filtered or distilled water as it can lead to issues with the pump and internal components over time. The minerals in tap water are necessary for the unit's sensors to function correctly.

Descaling the Boiler

To descale the stainless steel boiler, use a mixture of water and vinegar. Leave the solution in the boiler for approximately 24 hours. This process helps prevent mineral buildup and maintains steam efficiency. No harsh chemical descalers are

required.

Accessory Care

- Clean microfiber cloths and bonnets regularly. Avoid washing them with other lint-producing fabrics or using fabric softener, as this can reduce their effectiveness and cause streaking.
- Inspect brushes and nozzles for wear and tear. Replace as needed to ensure optimal cleaning performance.

Storage

After each use, ensure the unit is cool and empty any remaining water. Store the power cord neatly using the integrated storage. Store the unit and accessories in a dry, safe place.



The back of the Dupray One Plus Steam Cleaner, displaying the integrated storage for its power cord.

Troubleshooting

This section addresses common issues you might encounter with your Dupray One Plus Steam Cleaner.

No Steam or Low Steam Pressure

- **Check Water Level:** Ensure the water tank is adequately filled. The unit allows refilling during operation for continuous use.

- **Heating Time:** Allow sufficient time for the unit to heat up and build pressure (typically a few minutes). The 'Ready' indicator should illuminate.
- **Mineral Buildup:** If steam output consistently diminishes quickly or the unit struggles to maintain pressure, descaling the boiler may be necessary. Follow the maintenance instructions for descaling with water and vinegar.
- **Hose/Accessory Blockage:** Check for any blockages in the hose or attached accessories that might restrict steam flow.

Unit Buzzing Continuously

- A continuous buzzing sound often indicates the unit is attempting to pressurize or draw water. Ensure the water tank is full and the unit has had enough time to heat.
- If the buzzing persists and no steam is produced, or the water tank is full but the unit indicates it needs water, there might be an issue with the water pump or sensor. Refer to the warranty and support section for assistance.

Water Leaking from Attachments

- Ensure all attachments are securely fastened to the hose or extension tubes.
- Check the O-rings and seals on the attachments for wear or damage. Replace if necessary.

Specifications

Brand	Dupray
Model Number	DUP200
Product Dimensions	31.75 x 43.94 x 25.91 cm
Item Weight	6.8 kg
Power/Wattage	1400 watts
Voltage	120 Volts
Tank Volume	2.44 Liters
Special Features	Portable
Form Factor	Canister with Handheld Attachments
Power Source	Corded Electric
Surface Recommendation	Hard Floor (also suitable for upholstery, car interiors, etc.)
Included Components	17-piece kit

Warranty and Support

The Dupray One Plus Steam Cleaner is backed by a comprehensive warranty and dedicated customer support.

Warranty Information

- Enjoy peace of mind with a **3-year limited warranty** on the entire unit, excluding hoses and accessories.
- The stainless steel boiler comes with a **lifetime warranty**, ensuring long-term reliability.

For detailed warranty terms and conditions, please refer to the official Dupray website or the warranty card included with

your product.

Customer Support

Dupray's customer care representatives and technicians are located in North America and are available to assist with any questions or issues you may have. For support, please visit the official Dupray website or contact their customer service line.