

Gigaset A400H

Gigaset A400H Supplementary Handset User Manual

Model: A400H | Manufacturer Reference: S30852-S2251-B103-3-oLS

1. INTRODUCTION

The Gigaset A400H is a supplementary cordless DECT handset designed to extend your existing Gigaset A400 or A400A telephone system. This handset does not include a charging station or base unit and is intended for replacement or expansion purposes only. It must be registered to a compatible Gigaset DECT base station (A400 or A400A) to function.

This manual provides instructions for the proper setup, operation, and maintenance of your Gigaset A400H handset.

2. PACKAGE CONTENTS

Please check the package for the following items:

- 1 Gigaset A400H Handset (Dark Grey)
- 1 Battery Cover
- 2 Rechargeable Batteries (AAA NiMH)

Note: A compatible Gigaset A400 or A400A base station and a charging cradle (either the original A400H charger or the base station itself) are required and are not included with this supplementary handset.

3. SETUP

3.1. Battery Installation

1. Locate the battery compartment on the back of the handset.
2. Slide the battery cover downwards and remove it.
3. Insert the two supplied rechargeable AAA NiMH batteries according to the polarity markings (+/-) inside the compartment.

4. Replace the battery cover by sliding it upwards until it clicks into place.



Image: Gigaset A400H Handset. This image shows the front of the dark grey handset, which is representative of the product. The battery compartment is located on the rear of the device.

3.2. Initial Charging

Before first use, charge the handset for approximately 8-10 hours. Place the handset into a compatible Gigaset A400H charging cradle or directly onto the Gigaset A400/A400A base station. The display will indicate charging status.

3.3. Registering the Handset to a Base Station

The Gigaset A400H handset must be registered to a Gigaset A400 or A400A base station to function. Follow these steps:

1. **On the Handset:** Press the **Menu** key, navigate to **Settings**, then **Registration**, and select **Register Handset**.
2. The handset display will show "Searching for base" or "Registering".
3. **On the Base Station (A400/A400A):** Within 60 seconds of initiating registration on the handset, press and hold the registration/paging button on the base station for approximately 3-5 seconds.
4. Once registered, the handset will display its internal number (e.g., "HS 2") and the signal strength icon.
5. If registration fails, repeat the process. Refer to your base station's manual for specific registration details if needed.

4. OPERATING THE HANDSET

After successful registration, your Gigaset A400H handset is ready for use. Basic operations include:

- **Making Calls:** Enter the phone number and press the green call key.
- **Receiving Calls:** Press the green call key when the phone rings.

- **Ending Calls:** Press the red end call key.
- **Menu Navigation:** Use the navigation keys (up/down/left/right) to browse through the handset's menu options. Press the **Menu** key to access the main menu.
- **Volume Adjustment:** Adjust the earpiece or ringer volume using the navigation keys during a call or in standby mode.

For detailed information on advanced features such as phonebook management, answering machine functions (if supported by your base station), and other settings, please refer to the comprehensive user manual of your Gigaset A400 or A400A base station.

5. MAINTENANCE

- **Cleaning:** Wipe the handset with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Batteries:** Use only the recommended rechargeable NiMH batteries. Do not use alkaline or non-rechargeable batteries. Replace batteries when their performance significantly degrades.
- **Environment:** Keep the handset away from extreme temperatures, direct sunlight, and moisture.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Handset does not turn on.	Batteries are not inserted correctly or are discharged.	Check battery polarity. Charge the handset for at least 10 hours.
No dial tone / Cannot make or receive calls.	Handset is not registered to a base station or is out of range.	Ensure the handset is registered (see Section 3.3). Move closer to the base station. Check if the base station is powered on and connected to the telephone line.
"Base" or "No Base" displayed on screen.	Handset is out of range or not registered.	Move closer to the base station. Register the handset to the base station (see Section 3.3).
Poor sound quality.	Handset is too far from the base station or interference.	Move closer to the base station. Avoid placing the base station near other electronic devices (Wi-Fi routers, microwaves).
Handset does not charge.	Handset not properly seated in charger or dirty contacts.	Ensure the handset is correctly placed in the charging cradle/base. Clean the charging contacts on both the handset and charger with a dry cloth.

7. SPECIFICATIONS

- **Model:** Gigaset A400H
- **Manufacturer Reference:** S30852-S2251-B103-3-oLS
- **Color:** Dark Grey

- **Compatibility:** Gigaset DECT Base Stations A400 and A400A
- **Batteries:** 2 x AAA NiMH rechargeable batteries
- **Technology:** DECT (Digital Enhanced Cordless Telecommunications)
- **Manufacturer:** Gigaset
- **ASIN:** B018TUDOAU

Note: Spare parts availability and software update guarantees are not available for this product as per manufacturer information.

8. WARRANTY AND SUPPORT

Information regarding specific warranty terms for the Gigaset A400H supplementary handset is not provided in this document. Please refer to the warranty information included with your original Gigaset A400 or A400A base station, or visit the official Gigaset website for general warranty policies and support contact details.

For technical support or further assistance, please contact Gigaset customer service or consult the full user manual of your Gigaset A400/A400A base station, which contains more detailed operational instructions.