

Lotus ATS-2000Remote

Lotus Bidet ATS-2000 Elongated Smart Bidet Seat User Manual

Model: ATS-2000Remote

Brand: Lotus

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before installation and use. Keep this manual for future reference.

- **Electrical Safety:** This product requires a 120V GFCI (Ground Fault Circuit Interrupter) outlet. Do not use with an extension cord or adapter unless specifically approved by the manufacturer. Ensure the power cord is not damaged.
- **Water Supply:** Connect only to a potable water supply. Ensure all connections are secure to prevent leaks.
- **Weight Limit:** Do not stand on the bidet seat or lid. The seat is designed for sitting only.
- **Cleaning:** Use only mild, non-abrasive cleaners. Avoid harsh chemicals that may damage the surface or internal components.
- **Temperature:** Do not expose the unit to freezing temperatures. Drain water if the unit will be unused for an extended period in cold conditions.

2. PRODUCT OVERVIEW

The Lotus ATS-2000 Elongated Smart Bidet Seat offers advanced features for personal hygiene and comfort.

Key Features:

- **PureStream Function:** Designed to assist with constipation relief.
- **Unlimited Warm Water:** Hybrid heating system provides instant and continuous warm water at your desired temperature.
- **Heated Seat:** Adjustable temperature settings for enhanced comfort.
- **Warm Air Dryer:** Adjustable air temperature for drying after washing.
- **Wireless Remote Control:** Provides convenient operation of all functions.
- **Self-Cleaning Nozzle:** Stainless steel nozzle with automatic cleaning function.

- **Energy Save Mode:** Reduces electricity consumption.

Components:

The Lotus ATS-2000 includes the bidet seat unit, a wireless remote control, and all necessary installation parts.



Figure 2.1: Lotus ATS-2000 Elongated Smart Bidet Seat. This image shows the overall design of the bidet seat installed on a toilet.

3. INSTALLATION

The Lotus ATS-2000 is designed for easy DIY installation. All necessary parts are included.

3.1 Toilet Compatibility

Ensure your toilet is compatible with an elongated bidet seat. Measure your toilet bowl from the front edge to the center of the bolt holes.



Figure 3.1: Toilet bowl measurement guide. Round toilets typically measure 19.4 inches or less, while elongated toilets measure 20.6 inches or more from the front edge to the bolt holes.

3.2 Electrical Requirements

A dedicated 120V GFCI outlet is required for safe operation. If an appropriate outlet is not available, consult a qualified electrician for installation.

3.3 Step-by-Step Installation (General Guide)

1. Turn off the water supply to your toilet and flush to empty the tank.
2. Remove your existing toilet seat.
3. Install the mounting plate onto the toilet bowl using the provided bolts and washers.
4. Slide the bidet seat onto the mounting plate until it clicks into place.
5. Connect the bidet's water supply hose to the toilet's fill valve (using the provided T-valve) and then to the bidet unit.
6. Turn on the water supply and check for leaks.
7. Plug the bidet into the 120V GFCI outlet.

Refer to the detailed installation diagram included in your product packaging for specific steps and component identification.

4. OPERATION

The Lotus ATS-2000 is operated using its wireless remote control. Ensure the remote has fresh batteries and is within range of the bidet unit.

4.1 Remote Control Functions



Figure 4.1: Wireless remote control with various function buttons. This image illustrates the layout of the remote control, showing buttons for Purestream, Rear Wash, Lady Wash, Dryer, Massage Wash, and Smart Energy Save, along with temperature and pressure adjustments.

- **PureStream:** Activates the specialized wash for constipation relief.
- **Rear Wash:** Standard posterior cleansing.
- **Lady Wash:** Gentle feminine cleansing.
- **Dryer:** Activates the warm air dryer. Adjust temperature with +/- buttons.
- **Heated Seat:** Adjust seat temperature with dedicated buttons.
- **Water Pressure:** Adjust water spray intensity with +/- buttons.
- **Nozzle Position:** Adjust the nozzle's forward/backward position.
- **Oscillation:** Activates oscillating nozzle movement for wider cleaning.
- **Massage Wash:** Provides a pulsating water stream.
- **Energy Save:** Activates power-saving mode.

4.2 Product Demonstration Video

Video 4.2: Official product demonstration for the Lotus ATS-2000. This video illustrates the bidet's features, including the automatic lid opening, self-cleaning nozzle, various wash functions (Purestream, Rear Wash, Lady Wash), and the warm air dryer.

5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and hygienic operation of your Lotus ATS-2000 bidet seat.

5.1 Nozzle Cleaning

The stainless steel nozzle features an automatic self-cleaning function before and after each use. For manual cleaning:

- Ensure the bidet is powered off.
- Gently pull out the nozzle.
- Use a soft cloth or brush with mild soap and water to clean the nozzle. Do not use abrasive materials.
- Push the nozzle back into its housing.



Figure 5.1: Close-up of the stainless steel self-cleaning nozzle. This image highlights the nozzle's material and its self-

5.2 Unit Cleaning

- Unplug the unit from the power outlet before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth and a mild, non-abrasive cleaner.
- Do not spray water directly onto the unit.
- Avoid using benzene, paint thinner, or abrasive cleaners.

6. TROUBLESHOOTING

If you encounter issues with your Lotus ATS-2000, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
No power / Unit not turning on	Power cord unplugged, GFCI tripped, no power to outlet.	Ensure the power cord is securely plugged in. Reset the GFCI outlet. Check the circuit breaker.
No water spray / Red light blinking (water tank)	Water supply turned off, water filter clogged, low water pressure.	Ensure the toilet's water supply valve is fully open. Clean the water filter. Check household water pressure.
Water temperature not warm	Heated water function off, temperature setting too low.	Activate the heated water function via remote. Increase the water temperature setting.
Seat not heating	Heated seat function off, temperature setting too low.	Activate the heated seat function via remote. Increase the seat temperature setting.
Remote control not responding	Dead batteries, remote out of range.	Replace remote batteries. Ensure remote is pointed towards the bidet unit and within operating range.

If the problem persists after trying these steps, please contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	ATS-2000Remote
Color	White
Material	Stainless Steel (nozzle)
Style	Elongated
Product Dimensions	20.5"L x 18.5"W
Item Weight	8.62 Kilograms
Operation Mode	Automatic
Power Requirement	120V GFCI Outlet
GTIN / UPC	700424890934

8. WARRANTY AND SUPPORT

For warranty information, product support, or to purchase replacement parts, please contact Lotus Hygiene System Inc. customer service.

Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: Lotus Hygiene System Inc.