

## Profoon PDX-8420 (Model A003925)

# Profoon PDX-8420 WT/TE DECT Cordless Phones

## User Manual

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## 1. INTRODUCTION

Thank you for purchasing the Profoon PDX-8420 WT/TE DECT Cordless Phones. This manual provides comprehensive instructions for the safe and efficient use of your new telephone system. Please read this manual carefully before operating the phones and retain it for future reference.

### 1.1 Package Contents

- 2 x Profoon PDX-8420 Handsets
- 2 x Profoon PDX-8420 Base Stations
- 2 x Power Adapters
- 1 x Telephone Line Cord
- 4 x AAA Rechargeable Batteries (pre-installed or separate)
- 1 x User Manual

### 1.2 Product Overview

The Profoon PDX-8420 system includes two cordless handsets and their respective charging bases, designed for clear communication and ease of use. Each handset features a backlit display, a full keypad, and dedicated function buttons.



Image: Front view of two Profoon PDX-8420 cordless handsets on their charging bases, showcasing the white and grey design with blue backlit screens.

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Image: Detailed view of the Profoon PDX-8420 handset's display showing "Handset 1" and the date/time, along with the navigation and call control buttons.

## 2. SAFETY INFORMATION

Please observe the following safety precautions to prevent damage to the product or injury to yourself.

- Use only the supplied power adapters and batteries.
- Do not expose the phones to water or excessive humidity.
- Avoid placing the base station near heat sources or direct sunlight.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep out of reach of children.

## 3. SETUP

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### 3.1 Connecting the Base Station

1. Connect one end of the telephone line cord to the LINE port on the back of the base station.
2. Connect the other end of the telephone line cord to your telephone wall socket.
3. Connect the small end of the power adapter to the DC IN port on the base station.
4. Plug the power adapter into a wall outlet.

### 3.2 Installing and Charging Batteries

1. Open the battery compartment cover on the back of each handset.
2. Insert the supplied AAA rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover.
4. Place each handset on its respective base station. The charging indicator on the handset display should illuminate.
5. Allow the handsets to charge for at least 16 hours before first use to ensure full battery capacity.

### 3.3 Initial Settings (Date and Time)

After the initial charge, you may need to set the date and time. Refer to the 'Operating' section for menu navigation instructions.

## 4. OPERATING YOUR PHONE

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### 4.1 Basic Call Functions

- **Making a Call:** Press the **Call** button, then dial the number. Alternatively, dial the number first, then press **Call**.
- **Receiving a Call:** When the phone rings, press the **Call** button.
- **Ending a Call:** Press the **End Call** button or place the handset back on the base.
- **Adjusting Volume:** During a call, use the navigation buttons (up/down) to adjust the earpiece volume.



Image: A person's hand holding the Profoon PDX-8420 handset, illustrating how it is used for making calls, with the screen displaying 'Handset 1' and the current time.

## 4.2 Phonebook

Your phone can store frequently called numbers in its phonebook.

1. **Adding a Contact:** Navigate to the Phonebook menu, select 'Add New Entry', enter the name and number, then save.
2. **Calling from Phonebook:** Press the Phonebook button, scroll to the desired contact, and press **Call**.

## 4.3 Caller ID

If you subscribe to Caller ID service, the caller's number (and name, if available) will be displayed before you answer the call. You can review a list of recent calls in the Caller ID log.

## 4.4 Intercom and Conference Calls

- **Intercom:** To call another handset registered to the same base, press the Intercom button (often a dedicated button or accessed via menu), then select the desired handset.
- **Conference Call:** While on an external call, you can initiate a 3-way conference call with another internal handset. Consult the menu options for 'Conference' or 'Join Call'.

# 5. MAINTENANCE

## 5.1 Cleaning

Wipe the phone and base station with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure the device is unplugged before cleaning.

## 5.2 Battery Care

- Always use the supplied rechargeable batteries.
- If the phone will not be used for an extended period, remove the batteries to prevent leakage.
- Replace batteries when their performance significantly degrades.

## 6. TROUBLESHOOTING

| Problem                     | Possible Cause                                                                           | Solution                                                                                                              |
|-----------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| No dial tone                | Telephone line cord not connected; Base station not powered.                             | Check telephone line connection; Ensure power adapter is plugged in.                                                  |
| Handset not charging        | Handset not properly seated; Dirty charging contacts; Batteries not installed or faulty. | Reseat handset; Clean charging contacts with a dry cloth; Check battery installation or replace batteries.            |
| Poor sound quality / Static | Handset too far from base; Interference from other electronic devices.                   | Move closer to the base station; Relocate base station away from other electronics (e.g., Wi-Fi routers, microwaves). |
| Cannot make/receive calls   | Handset not registered to base; Line busy.                                               | Register handset (refer to manual if needed); Check if another phone on the line is in use.                           |

## 7. SPECIFICATIONS

| Feature                    | Detail                                       |
|----------------------------|----------------------------------------------|
| Model                      | PDX-8420 (A003925)                           |
| Type                       | DECT Cordless Phone                          |
| Power Source               | Battery-Powered (Handset), AC Adapter (Base) |
| Batteries Required         | 4 x AAA rechargeable batteries (included)    |
| Caller ID                  | Yes                                          |
| Conference Call Capability | Basic                                        |
| Answering System Type      | Digital                                      |
| GTIN (EAN)                 | 08712412571819                               |
| First Available Date       | March 12, 2020                               |

## 8. WARRANTY AND SUPPORT

Profoon products are designed and manufactured to the highest quality standards. For information regarding warranty terms and conditions, or for technical support, please refer to the warranty card included in your package or visit the official Profoon website. Please have your model number (PDX-8420) and purchase details ready when contacting support.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question