

## PNY K620

# User Manual

## PNY NVIDIA QUADRO K620 GRAPHICS CARD

### 1. Introduction

This manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your PNY NVIDIA Quadro K620 2GB 128-bit DDR3 Graphics Card (Model: VCQK620-PB). Please read this manual thoroughly before installing and using the product to ensure proper functionality and to prevent damage.

The NVIDIA Quadro K620 is designed for professional applications, offering reliable performance for various graphics-intensive tasks. This guide will help you maximize its capabilities.

### 2. Setup and Installation

#### 2.1 System Requirements

- Available PCI Express x16 slot.
- Minimum 300W power supply (consult your system's power supply specifications).
- Compatible operating system (Windows 7/8/10, Linux, macOS with appropriate drivers).
- Internet connection for driver download and updates.

#### 2.2 Physical Installation

1. **Prepare Your System:** Power off your computer and disconnect all cables. Open the computer case.
2. **Locate PCI Express Slot:** Identify an available PCI Express x16 slot on your motherboard. Remove the metal bracket cover from the back of the computer case corresponding to the chosen slot.
3. **Insert the Graphics Card:** Carefully align the PNY NVIDIA Quadro K620 card with the PCI Express slot. Apply even pressure to both ends of the card until it is fully seated in the slot. A click may be heard as it locks into place.
4. **Secure the Card:** Use a screw to secure the graphics card's mounting bracket to the computer case.
5. **Close Case and Reconnect:** Close the computer case and reconnect all cables.



Figure 2.2.1: The PNY NVIDIA Quadro K620 Graphics Card. This image shows the full card, including the fan, heatsink, PCI Express connector, and display output ports (DisplayPort and DVI).

## 2.3 Driver Installation

1. **Power On:** Turn on your computer. The operating system may automatically detect new hardware and install a basic driver.
2. **Download Drivers:** Visit the official NVIDIA website ([www.nvidia.com/drivers](http://www.nvidia.com/drivers)) or the PNY support website ([www.pny.com/support](http://www.pny.com/support)). Select "Quadro" as the product type, "K-Series" as the product series, and "Quadro K620" as the product. Choose your operating system.
3. **Install Drivers:** Run the downloaded driver installer. Follow the on-screen prompts. It is recommended to perform a "Custom" installation and select "Perform a clean installation" to remove any previous driver files.
4. **Restart System:** Restart your computer after the driver installation is complete.

## 3. Operating Your Graphics Card

### 3.1 Connecting Displays

The PNY NVIDIA Quadro K620 features DisplayPort and DVI outputs. Connect your monitor(s) to the appropriate ports on the graphics card. Ensure your display cables are securely connected.

- **DisplayPort:** Supports high-resolution digital video and audio.
- **DVI:** Supports digital video. Adapters may be required for VGA or HDMI connections (not included).

### 3.2 NVIDIA Control Panel

The NVIDIA Control Panel is the primary interface for configuring your graphics card settings. To access it, right-click on

your desktop and select "NVIDIA Control Panel" or find it in your operating system's control panel/settings.

Key functionalities include:

- **Display Settings:** Adjust resolution, refresh rate, color depth, and monitor arrangement.
- **3D Settings:** Optimize performance and quality for professional applications and games.
- **Video Settings:** Configure video playback enhancements.
- **Workstation Settings:** Specific optimizations for professional design and engineering software.

### 3.3 Multi-Display Setup

The Quadro K620 supports multiple displays. Use the NVIDIA Control Panel to configure your display setup:

1. Connect all desired monitors to the graphics card.
2. Open the NVIDIA Control Panel.
3. Navigate to "Display" > "Set up multiple displays."
4. Drag and drop the display icons to match your physical monitor arrangement.
5. Select whether to extend your desktop, duplicate displays, or use a single display.

## 4. Maintenance

### 4.1 Cleaning the Graphics Card

Regular cleaning helps maintain optimal performance and extends the lifespan of your graphics card. Perform cleaning only when the computer is powered off and unplugged.

- Use compressed air to remove dust from the fan blades and heatsink fins. Hold the fan to prevent it from spinning rapidly during cleaning.
- Gently wipe the exterior of the card with a soft, lint-free cloth. Avoid using liquid cleaners.

### 4.2 Driver Updates

Periodically check for updated drivers on the NVIDIA or PNY websites. Driver updates often include performance improvements, bug fixes, and compatibility enhancements for new software and operating system versions.

- Visit [www.nvidia.com/drivers](http://www.nvidia.com/drivers).
- Download the latest recommended driver for your Quadro K620.
- Follow the installation instructions, preferably performing a clean installation.

### 4.3 Environmental Considerations

Ensure your computer case has adequate airflow to prevent overheating. Maintain a clean, dust-free environment around your computer.

## 5. Troubleshooting

Problem	Possible Cause	Solution
No display output.	Card not seated correctly, incorrect display cable, monitor input not selected, driver issue.	Reseat the card, check display cables and monitor input, reinstall drivers.

Problem	Possible Cause	Solution
Low performance or crashes.	Outdated drivers, overheating, insufficient power, software conflict.	Update drivers, ensure proper cooling, check power supply, close background applications.
Driver installation failure.	Corrupted download, incompatible OS, conflicting old drivers.	Redownload driver, ensure OS compatibility, perform a clean driver installation.
Fan noise or unusual sounds.	Dust accumulation, fan malfunction.	Clean the fan and heatsink. If noise persists, contact support.

If you encounter issues not covered here, please refer to the official PNY support resources or NVIDIA's knowledge base.

## 6. Specifications

Feature	Detail
Brand	PNY
Graphics Coprocessor	NVIDIA Quadro K620
Graphics RAM Size	2 GB DDR3
Video Output Interface	DisplayPort, DVI
Item Model Number	K620 (VCQK620-PB)
Item Weight	8.8 ounces
Package Dimensions	8.8 x 8.4 x 1.8 inches
Date First Available	September 26, 2014

## 7. Warranty and Support

### 7.1 Product Warranty

PNY products are covered by a limited warranty. The specific terms and duration of the warranty may vary by region and product. Please retain your proof of purchase for warranty claims. For detailed warranty information, visit the official PNY website.

### 7.2 Technical Support

For technical assistance, driver downloads, FAQs, and further support, please visit the PNY support portal:

[www.pny.com/support](http://www.pny.com/support)

You may also find helpful resources on the NVIDIA support website for general Quadro-related inquiries.

