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## Cisco CP-DX80-VESA

# Cisco CP-DX80-VESA VESA Adapter and Wall Mount Instruction Manual

Model: CP-DX80-VESA

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## 1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Cisco CP-DX80-VESA VESA Adapter and Wall Mount. Please read this manual thoroughly before installation to ensure correct setup and to prevent damage to the product or connected devices. Retain this manual for future reference.

## 2. SAFETY INFORMATION

Observe the following safety precautions during installation and use:

- **Warning:** Improper installation can result in serious personal injury or damage to equipment. Ensure all mounting hardware is securely fastened.
- **Caution:** Do not exceed the weight capacity specified for this mount. Refer to the specifications section for details.
- Ensure the wall structure can safely support the combined weight of the mount and the attached device.
- Use appropriate tools and follow all steps carefully. If unsure, consult a qualified installer.
- Keep small parts away from children.

## 3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Cisco CP-DX80-VESA VESA Adapter
- Wall Mount Bracket
- Mounting Hardware Kit (screws, anchors, washers)
- Instruction Manual



Image: The Cisco CP-DX80-VESA VESA Adapter and Wall Mount. This image displays the primary components of the product, including the adapter plate and the wall mounting bracket, designed to secure a video conferencing system to a wall.

## 4. SETUP AND INSTALLATION

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### 4.1 Tools Required

- Drill
- Drill bits (appropriate for wall material)
- Phillips head screwdriver
- Level
- Pencil
- Stud finder (recommended for drywall installation)

### 4.2 Wall Mount Installation

1. **Select Location:** Choose a suitable wall location, ensuring it can support the weight of the mount and the device. Avoid areas with electrical wires or plumbing.
2. **Mark Drill Holes:** Hold the wall mount bracket against the wall at the desired height. Use a level to ensure it is straight. Mark the drill hole locations with a pencil.
3. **Drill Holes:** Drill pilot holes at the marked locations. Use appropriate drill bits for your wall type (e.g., wood studs, concrete, drywall with anchors).
4. **Secure Bracket:** Insert wall anchors (if required) into the pilot holes. Align the wall mount bracket with the

holes and secure it to the wall using the provided screws. Ensure it is firmly attached.

### 4.3 VESA Adapter Attachment to Device

1. **Identify VESA Pattern:** Locate the VESA mounting holes on the back of your Cisco DX80 video conferencing system.
2. **Attach Adapter:** Align the Cisco CP-DX80-VESA adapter with the VESA mounting holes on the DX80 device.
3. **Secure Adapter:** Use the appropriate screws from the mounting hardware kit to securely fasten the VESA adapter to the DX80 device. Do not overtighten.

### 4.4 Mounting the Device to the Wall Bracket

1. **Lift Device:** Carefully lift the DX80 device with the attached VESA adapter. It is recommended to have assistance for this step.
2. **Engage Mount:** Hook the VESA adapter onto the wall mount bracket. Ensure the adapter is fully seated and engaged with the bracket's locking mechanism.
3. **Secure Device:** Depending on the design, there may be additional screws or clips to secure the device to the wall bracket. Fasten these as instructed to prevent accidental dislodging.
4. **Final Check:** Gently pull on the mounted device to ensure it is stable and securely attached to the wall.

## 5. OPERATING CONSIDERATIONS

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Once the Cisco DX80 is securely mounted using the CP-DX80-VESA adapter and wall mount, its operation remains consistent with its standard functionality. The mount provides a stable platform for the device.

- Ensure all cables (power, network, video) are properly connected and routed to avoid strain or interference.
- Periodically check the stability of the mount and the device, especially after any adjustments or movement.

## 6. MAINTENANCE

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The Cisco CP-DX80-VESA VESA Adapter and Wall Mount requires minimal maintenance.

- **Cleaning:** Wipe the mount surfaces with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Inspection:** Periodically inspect all mounting screws and connections to ensure they remain tight. Over time, vibrations or environmental factors can cause screws to loosen.
- **Damage:** If any part of the mount appears damaged or worn, discontinue use and contact Cisco support for replacement parts or advice.

## 7. TROUBLESHOOTING

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This section addresses common issues related to the installation and stability of the mount.

Problem	Possible Cause	Solution
Mount feels unstable or wobbly.	Loose mounting screws; inadequate wall support; incorrect anchors.	Tighten all screws. Verify wall structure and use appropriate anchors. Reinstall if necessary.

Problem	Possible Cause	Solution
Device not attaching correctly to VESA adapter.	Incorrect screw size; misalignment.	Ensure correct VESA screws are used. Realign the adapter with the device's mounting holes.
Wall mount bracket not level.	Installation error.	Remove bracket, re-mark holes using a level, and reinstall.

## 8. SPECIFICATIONS

Key technical specifications for the Cisco CP-DX80-VESA VESA Adapter and Wall Mount:

Feature	Detail
Model Number	CP-DX80-VESA
Product Dimensions	10.63 x 16.14 x 3.54 inches
Item Weight	2.2 pounds
Hardware Interface	Ethernet (for connected device)
Manufacturer	Cisco Systems, Inc
Date First Available	August 21, 2015
UPC	882658710469

## 9. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the official Cisco warranty documentation provided with your original purchase or visit the Cisco website. Specific warranty terms may vary by region and product.

### 9.1 Technical Support

If you encounter issues that cannot be resolved using the troubleshooting guide, or require further assistance, please contact Cisco Technical Support:

- Website:** Visit the official Cisco support website for documentation, FAQs, and contact options.
- Phone:** Refer to your product's packaging or the Cisco website for regional support telephone numbers.

When contacting support, please have your product model number (CP-DX80-VESA) and purchase information readily available.