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> Supersonic SC8021W 8-inch Windows 10 Tablet User Manual

Supersonic SC-8021W

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Model: SC-8021W

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Supersonic SC8021W 8-inch Windows 10 Tablet. Please read this guide thoroughly before using the device and retain it for future reference. This tablet features an 8-inch capacitive touchscreen, a Quad Core Intel processor, 1GB RAM, 16GB storage, and runs on Windows 10.

2. SAFETY INFORMATION

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the tablet to severe impact.
- Use only the charger provided or recommended by the manufacturer.
- Do not attempt to disassemble or repair the device yourself. Refer to qualified service personnel.
- Keep the device away from water and other liquids.
- Dispose of the battery and device according to local regulations.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Supersonic SC8021W Tablet
- Power Adapter/Charger
- Micro USB to USB OTG Cable
- User Manual (this document)

If any items are missing or damaged, please contact your retailer.

4. DEVICE OVERVIEW

Familiarize yourself with the physical features and ports of your tablet.



Figure 4.1: Front view of the Supersonic SC8021W tablet, showing the 8-inch display and front-facing camera. The screen is off, displaying a dark, reflective surface.



Figure 4.2: Side view of the Supersonic SC8021W tablet, highlighting the Micro USB port, Micro SD card slot, and 3.5mm earphone jack. Buttons for power and volume are also visible.

Key Components:

- **8-inch Capacitive Touchscreen:** Main display for interaction.
- **Front Camera (2.0MP):** Located above the screen, used for video calls and selfies.
- **Rear Camera (5.0MP):** Located on the back of the tablet, used for taking photos and videos.
- **Power Button:** Turns the device on/off or puts it to sleep/wakes it up.
- **Volume Buttons:** Adjusts the audio volume.
- **Micro USB Port:** For charging and data transfer (OTG compatible).
- **Micro SD Card Slot:** For expanding storage up to 32GB.
- **3.5mm Earphone Jack:** For connecting headphones or external speakers.
- **Built-in Speaker:** For audio output.
- **Built-in Microphone:** For audio input during calls or recordings.

5. SETUP

5.1 Charging the Tablet

1. Connect the power adapter to the Micro USB port on the tablet.

2. Plug the other end of the adapter into a wall outlet.
3. The battery indicator on the screen will show charging status. For first use, charge the tablet fully (approximately 3-4 hours).



Figure 5.1: The Supersonic SC8021W tablet connected to its charger via the Micro USB port. A charging icon is visible on the screen.

5.2 Powering On/Off

- **To Power On:** Press and hold the Power button until the Supersonic logo appears.
- **To Power Off:** From the Windows desktop, click the Start button, then Power, and select "Shut down." Alternatively, press and hold the Power button, then slide down on the screen when prompted.
- **Sleep Mode:** Briefly press the Power button to put the tablet into sleep mode or wake it up.

5.3 Initial Windows 10 Setup

Upon first power-on, you will be guided through the Windows 10 setup process. Follow the on-screen instructions to:

- Select your region and language.
- Connect to a Wi-Fi network.
- Accept the license terms.
- Create or sign in with a Microsoft account.
- Set up privacy settings.

5.4 Connecting to Wi-Fi

1. Swipe in from the right edge of the screen to open the Action Center, or click the Wi-Fi icon in the taskbar.
2. Select the Wi-Fi network you wish to connect to.
3. Enter the network password if prompted, then click "Connect."

5.5 Inserting a Micro SD Card

To expand storage, insert a Micro SD card (up to 32GB):

1. Locate the Micro SD card slot on the side of the tablet.
2. Gently insert the Micro SD card with the gold contacts facing down until it clicks into place.
3. To remove, push the card in slightly until it springs out.

6. OPERATING THE TABLET

6.1 Navigating Windows 10

Your tablet runs on Windows 10, offering a familiar desktop environment and a touch-friendly interface. Use gestures for navigation:

- **Tap:** Select an item or open an application.
- **Tap and Hold:** Access context menus (right-click equivalent).
- **Swipe from Right:** Open Action Center for quick settings and notifications.
- **Swipe from Left:** Open Task View to see open applications and virtual desktops.

- **Pinch-to-Zoom:** Zoom in or out on photos, maps, or web pages.

6.2 Connecting Bluetooth Devices

The tablet supports Bluetooth connectivity for devices like keyboards, mice, and headphones.

1. Go to **Settings > Devices > Bluetooth & other devices**
2. Ensure Bluetooth is turned **On**.
3. Put your Bluetooth device into pairing mode.
4. Click "Add Bluetooth or other device" on the tablet and select "Bluetooth."
5. Select your device from the list and follow any on-screen prompts to complete pairing.

6.3 Using the Cameras

The tablet has a 2.0MP front camera and a 5.0MP rear camera.

- Open the "Camera" application from the Start Menu.
- Tap the camera icon to take a photo or the video icon to record.
- Use the switch camera icon to toggle between front and rear cameras.

6.4 File Transfer (Micro USB / OTG)

You can transfer files using the Micro USB port:

- **To a Computer:** Connect the tablet to a computer using a Micro USB cable. The tablet will appear as a removable drive.
- **Using OTG:** Connect the included Micro USB to USB OTG cable to the tablet. You can then plug in a USB flash drive, keyboard, or mouse to the standard USB-A port on the OTG cable.

6.5 Media Playback

The tablet supports various audio and video formats:

- **Audio:** MP3, WMA, WAV, OGG, FLAC, AAC, AC-3, DTS.
- **Video:** 3GPP, MPEG-4, MPEG-TS, WebM, MKV, AVI.
- Use the pre-installed media players (e.g., Movies & TV, Groove Music) or download third-party applications from the Microsoft Store.

6.6 Automatic Screen Rotation

The screen automatically rotates to adjust to the tablet's orientation (portrait or landscape). If rotation is locked, swipe in from the right to open the Action Center and tap the "Rotation lock" tile to enable/disable it.

7. MAINTENANCE

7.1 Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body.
- Do not use abrasive cleaners, alcohol, or solvents.
- Lightly dampen the cloth with water if necessary, but avoid getting moisture into ports.

7.2 Battery Care

- Avoid fully discharging the battery frequently.

- Do not leave the tablet connected to the charger for extended periods after it is fully charged.
- Store the tablet in a cool, dry place if not used for a long time, with the battery charged to about 50%.

7.3 Software Updates

Regularly check for Windows updates to ensure optimal performance and security:

1. Go to **Settings > Update & Security > Windows Update**
2. Click "Check for updates" and install any available updates.

7.4 Storage Management

To maintain performance, regularly manage your tablet's storage:

- Delete unnecessary files and applications.
- Move large files to a Micro SD card or cloud storage.
- Use Windows' built-in "Storage sense" feature (Settings > System > Storage) to automatically free up space.

8. TROUBLESHOOTING

This section addresses common issues you might encounter.

8.1 Device Will Not Turn On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- Press and hold the Power button for 10-15 seconds to perform a hard reset.

8.2 Wi-Fi Connection Issues

- Check if Wi-Fi is enabled in the Action Center or Settings.
- Restart your Wi-Fi router and the tablet.
- Forget the network in Wi-Fi settings and reconnect.
- Ensure you are within range of the Wi-Fi signal.

8.3 Slow Performance

- Close unnecessary applications running in the background.
- Free up storage space (refer to Section 7.4).
- Check for and install any pending Windows updates.
- Restart the tablet.

8.4 Screen Not Rotating

- Check if "Rotation lock" is enabled in the Action Center. Disable it if it is.
- Restart the tablet.

9. SPECIFICATIONS

Feature	Specification
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Model Number	SC-8021W
Operating System	Windows 10
Display	8-inch Capacitive Touchscreen, 1280 x 800 IPS Resolution
Processor	Intel BayTrail T Z3735G Quad Core 1.83GHz Intel HD Graphics
RAM	1GB
Internal Storage	16GB
Expandable Storage	Micro SD Card Slot (up to 32GB)
Cameras	Front: 2.0MP, Rear: 5.0MP
Connectivity	Wi-Fi: 802.11b/g/n, Bluetooth Compatible
Ports	Micro USB (OTG compatible), 3.5mm Earphone Jack
Battery	Rechargeable Lithium Battery (6000mAh)
Audio Formats	MP3, WMA, WAV, OGG, FLAC, AAC, AC-3, DTS
Video Formats	3GPP, MPEG-4, MPEG-TS, WebM, MKV, AVI
Picture Formats	BMP, JPG, GIF, PNG
Additional Features	Built-in Speaker, Built-in Microphone, OFFICE 365 Included

10. WARRANTY AND SUPPORT

Supersonic products are designed for reliability and performance. For warranty information, please refer to the warranty card included in your product packaging or visit the official Supersonic website. For technical support, product registration, or to download updated drivers and manuals, please visit the manufacturer's support portal or contact their customer service department.

Please retain your proof of purchase for warranty claims.