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## PetSafe PAL00-16527

# PetSafe ScoopFree Original Uncovered Ultra Self-Cleaning Cat Litter Box Instruction Manual

Model: PAL00-16527

## Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your PetSafe ScoopFree Original Uncovered Ultra Self-Cleaning Cat Litter Box. Please read all instructions carefully before use to ensure proper function and safety.

## Key Features

- **Reduces Maintenance Hassle:** Features a self-cleaning rake and health counter tracking system for hands-free operation.
- **Odor & Leak Control:** Utilizes premium blue crystal litter that absorbs moisture and dehydrates solid waste, providing effective odor and leak control.
- **Cleaner Floors & Easier Disposal:** A covered hood helps contain litter tracking. Disposable litter trays simplify cleanup.

## Setup Instructions

Follow these steps to set up your PetSafe ScoopFree litter box:

1. **Unpack the Unit:** Carefully remove all components from the packaging. Ensure you have the litter box unit, a pre-filled disposable litter tray, and the power adapter.
2. **Place the Litter Box:** Position the litter box on a flat, stable surface in a convenient location for your cat. Ensure it is near a power outlet.
3. **Insert the Litter Tray:** Lift the main unit of the litter box. Slide the pre-filled disposable litter tray into the base. Ensure it is seated correctly.

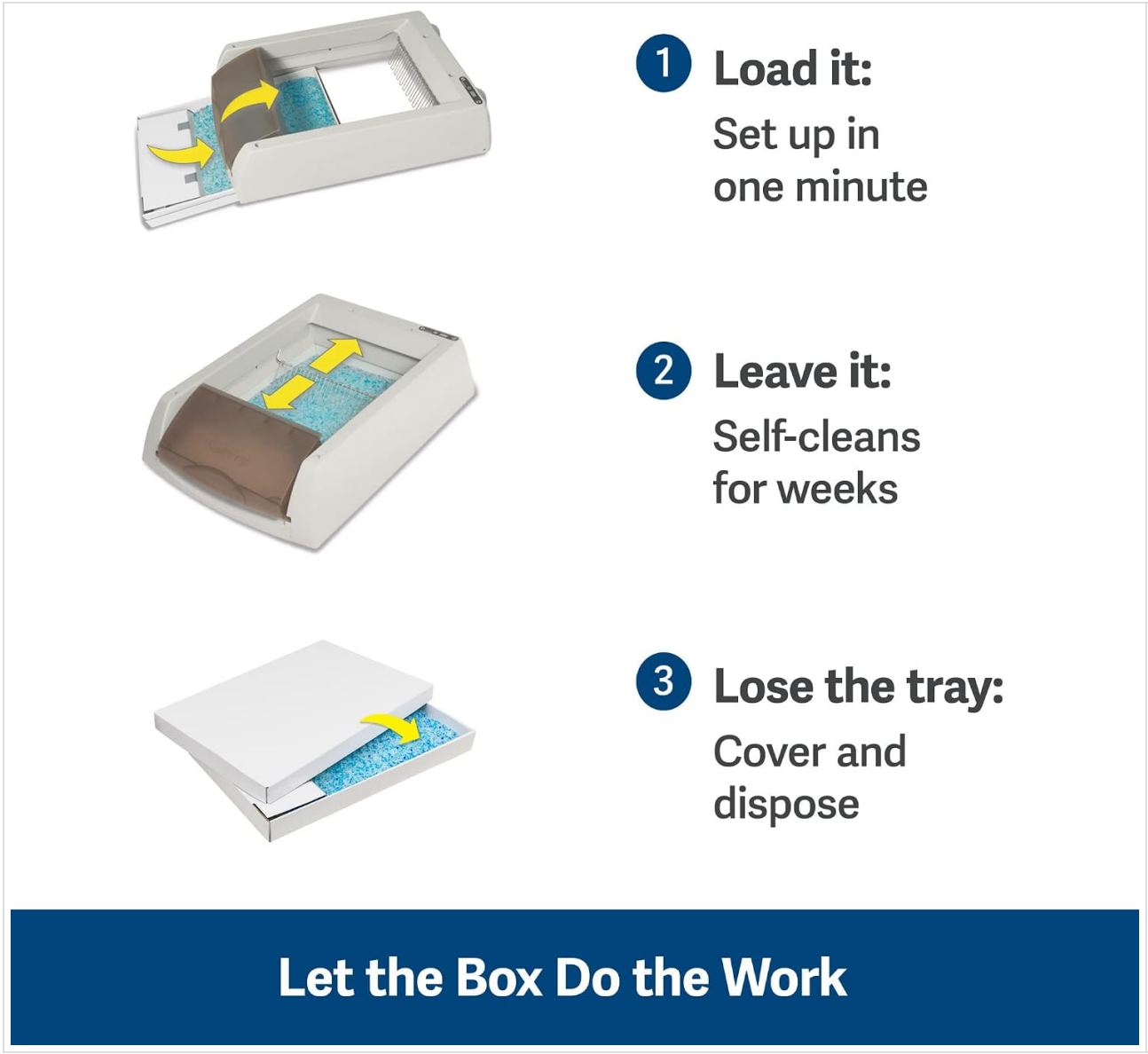


**Figure 1:** Loading the disposable litter tray. The tray slides into the base of the unit, pre-filled with crystal litter.

4. **Connect Power:** Plug the power adapter into the litter box unit and then into a wall outlet. The unit will perform an initial cycle.
5. **Acclimation (Optional but Recommended):** If your cat is new to self-cleaning litter boxes, consider mixing a handful of their old litter into the crystal litter for a few days. Place the ScoopFree box next to their old litter box, then remove the old box after your cat has successfully used the new one.




**Figure 2:** Steps for cat acclimation. This image illustrates mixing old litter, placing the new box next to the old one, and then removing the old box.

## Operating Instructions

The PetSafe ScoopFree litter box is designed for automatic, hands-free operation.

1. **Automatic Cleaning Cycle:** After your cat uses the litter box and exits, motion sensors detect their absence. A timer initiates a cleaning cycle 20 minutes later.




**Figure 3:** How ScoopFree works. The rake scoops solid waste into a covered trap, and safety sensors prevent operation if a cat is present.

2. **Raking Mechanism:** A stainless steel rake sweeps solid waste into a covered waste trap at the front of the disposable tray. This seals away waste and odors.
3. **Health Counter:** The integrated health counter tracks how many times your cat uses the litter box, providing insights into their habits.
4. **Odor Control:** The crystal litter absorbs urine and dehydrates solid waste, effectively controlling odors.




**Figure 4:** Crystal litter absorbs liquid and dries solid waste, providing 5x better odor control and keeping litter contained within the box.

## Maintenance

Regular maintenance ensures optimal performance and hygiene.

1. **Tray Replacement:** The disposable litter tray typically lasts up to 30 days for one cat. When it's time to replace, simply cover the used tray with the provided lid and dispose of it. Replace with a fresh, pre-filled tray.



**Figure 5:** The three simple steps: Load the tray, let the unit self-clean, and then cover and dispose of the used tray.

▶ **Watch video online**

**Video 1:** A short preview demonstrating the PetSafe ScoopFree litter box in action, showing the self-cleaning rake and the ease of tray replacement.

2. **Cleaning the Unit:** Periodically wipe down the exterior of the litter box with a damp cloth. Avoid getting water into the electronic components.
3. **Sensor Cleaning:** Ensure the motion sensors are clean and free of dust or debris to maintain proper operation.

## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Unit not cycling | Power not connected, sensors obstructed, cat still in box. | Check power connection. Clean sensors. Ensure cat has exited the box for 20 minutes. |
| Odor present | Tray needs replacement, litter not absorbing effectively. | Replace the disposable litter tray. Ensure only PetSafe crystal litter is used. |
| Litter tracking outside box | Cat behavior, placement. | Consider a litter mat. Ensure the box is in a low-traffic area. |

## Specifications

- **Model Number:** PAL00-16527
- **Product Dimensions:** 20.24" L x 19.1" W x 6.4" H

- **Item Weight:** 18.1 pounds
- **Material:** Plastic
- **Color:** Taupe
- **Litter Box Type:** Automated Self-Cleaning Litter Box
- **Included Components:** Litter Box, Bag of Litter, Litter Tray, Power Adaptor, Operating Guide
- **Manufacturer:** Radio Systems Corporation
- **UPC:** 729849165274




**Figure 6:** Product dimensions of the ScoopFree litter box, showing length, width, and height measurements.

## Warranty Information

This product comes with a **1 Year limited warranty**. For specific terms and conditions, please refer to the warranty documentation included with your purchase or visit the official PetSafe website.

## Customer Support

For further assistance, questions, or to purchase replacement parts and litter trays, please visit the official PetSafe website or contact their customer service.

**PetSafe Official Website:** www.petsafe.net

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