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Model: WCM16100SS

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Westinghouse WCM16100SS 1000 Watt Counter Top Microwave Oven. Please read this manual thoroughly before using the appliance and retain it for future reference.

IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave energy when using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- Read and follow the specific "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found in your full product manual.
- This appliance must be grounded. Connect only to properly grounded outlets.
- Install or locate this appliance only in accordance with the provided installation instructions.
- Do not heat whole eggs or sealed containers, as they may explode.
- Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
- Do not cover or block any openings on the appliance.
- Do not store this appliance outdoors. Do not use this product near water.
- Keep the inside of the oven clean. Food particles or spilled liquids can cause the microwave to malfunction.
- Always supervise children when the microwave is in use, especially when the child safety lock is not engaged.

PRODUCT OVERVIEW

The Westinghouse WCM16100SS is a 1.6 cubic feet, 1000-watt countertop microwave oven featuring a stainless steel

front and black cabinet. It is designed for efficient and convenient food preparation.



Figure 1: Front view of the Westinghouse WCM16100SS microwave oven.

Key Features:

- **1.6 Cubic Feet Capacity:** Spacious interior for various dish sizes.
- **1000 Watts Cooking Power:** Ensures quick and efficient heating.
- **LED Display:** Easy-to-read digital clock and timer.
- **10 Power Levels:** Offers flexibility for different cooking needs.
- **6 One-Touch Quick Cook Menu Buttons:** Pre-programmed settings for common foods (Popcorn, Potato, Pizza, Beverage, Frozen Food, Reheat).
- **Auto Weight/Speed Defrost:** Convenient defrosting options.
- **Child Safety Lock:** Prevents unintended operation.

SETUP AND INSTALLATION

Unpacking:

1. Remove all packaging materials from inside and outside the oven.
2. Check the oven for any damage, such as a misaligned or bent door, damaged door seals and sealing surface, broken or loose door hinges and latches, or dents inside the cavity or on the door. If any damage is present, do not operate the oven and contact customer service.
3. Ensure the glass tray, roller ring, and instruction manual are present.

Placement:

- Place the microwave oven on a flat, stable surface that can support its weight and the heaviest food item likely to be cooked in it.
- Allow at least 3 inches (7.5 cm) of space on the top, sides, and rear for proper ventilation. Do not block any ventilation openings.
- Do not place the oven near heat sources like a range or oven.
- Keep the oven away from radio and TV sets to avoid interference.

Electrical Connection:

The microwave oven must be grounded. Plug the power cord into a standard 3-prong 120V AC, 60Hz grounded electrical outlet. Do not use an extension cord or adapter.

OPERATING INSTRUCTIONS

Control Panel Overview:



Figure 2: Control Panel of the WCM16100SS.

The control panel features an LED display, number pads (0-9), quick cook buttons, power level, cook time, clock, timer, start/stop, and defrost options.

Setting the Clock:

1. Press the **CLOCK** button once.
2. Use the number pads to enter the current time (e.g., 12:30 for 12:30 PM).
3. Press the **CLOCK** button again to confirm.

Microwave Cooking:

1. Place food in a microwave-safe container on the glass tray. Close the door.
2. **Manual Cooking:**
 - Press **COOK TIME**.
 - Enter the desired cooking time using the number pads.
 - Press **POWER LEVEL**, then enter the desired power level (1-10). For 100% power, skip this step or enter "10".

- Press **START/+30 SEC.** to begin cooking.

3. Quick Cook Menu:

- Press the desired quick cook button (e.g., **POPCORN, POTATO, PIZZA, BEVERAGE, FROZEN FOOD, REHEAT**).
- For some options, you may need to press the button multiple times to select quantity (e.g., for Potato, press once for 1 potato, twice for 2, etc.).
- The oven will start automatically or prompt you to press **START/+30 SEC.**

4. **+30 SEC. Function:** Press **START/+30 SEC.** to quickly start cooking at 100% power for 30 seconds, or to add 30 seconds to an ongoing cooking cycle.

Defrosting:

• Weight Defrost:

- a. Press **DEFROST BY WEIGHT**.
- b. Enter the weight of the food in ounces (e.g., 16 for 1 lb).
- c. Press **START/+30 SEC.**

• Speed Defrost (Time Defrost):

- a. Press **SPEED DEFROST**.
- b. Enter the desired defrosting time.
- c. Press **START/+30 SEC.**

Child Safety Lock:

To activate the child safety lock, press and hold the **STOP/CANCEL** button for 3 seconds. The lock indicator will appear on the display. To deactivate, press and hold the **STOP/CANCEL** button again for 3 seconds.

Video Guide:



Video: Overview of Westinghouse Microwave Oven features, including LED display, power levels, quick cook settings, and child safety lock. This video provides a general demonstration of common microwave functionalities.

MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

- **Oven Interior:** Wipe the interior cavity after each use with a damp cloth. For stubborn stains, use a mild detergent or microwave-safe cleaner. Avoid abrasive cleaners or scouring pads.
- **Oven Exterior:** Clean the exterior with a soft, damp cloth. Do not allow water to seep into the ventilation openings.
- **Door and Door Seals:** Wipe the door, door seals, and adjacent parts frequently with a damp cloth to remove spills and spatters.
- **Glass Tray and Roller Ring:** The glass tray and roller ring can be washed in warm soapy water or in a dishwasher. Ensure they are completely dry before placing them back in the oven.
- **Odor Removal:** To remove odors, combine a cup of water with the juice and peel of one lemon in a microwave-safe bowl. Microwave on high for 5 minutes, then let it sit in the oven for another 5 minutes before removing.

TROUBLESHOOTING GUIDE

If you encounter issues with your microwave oven, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Oven will not start.	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped; Child safety lock engaged.	Ensure plug is securely in outlet; Close door firmly; Check household fuse/circuit breaker; Deactivate child safety lock.
Food is not heating.	Door not closed properly; Cooking time/power level set incorrectly.	Ensure door is closed; Verify cooking time and power level settings.
Sparkling inside the oven.	Metal or foil in the oven; Food residue on oven walls.	Remove any metal objects; Clean oven interior thoroughly.
Uneven cooking.	Food not stirred or rotated; Improper power level or cooking time.	Stir or rotate food during cooking; Adjust power level and cooking time as needed.
Oven light not working.	Bulb needs replacement.	Contact qualified service personnel for bulb replacement.

If the problem persists after trying these solutions, please contact Westinghouse customer support.

SPECIFICATIONS

Feature	Detail
Model Number	WCM16100SS
Capacity	1.6 Cubic Feet
Output Power	1000 Watts
Power Levels	10
Control Type	Button, Touch
Display Type	LED
Color	Stainless Steel Front, Black Cabinet
Material	Steel
Installation Type	Countertop
Item Weight	42.53 Pounds
Voltage	120V AC, 60Hz

WARRANTY AND CUSTOMER SUPPORT

For warranty information, service, or technical support, please refer to the warranty card included with your product or visit the official Westinghouse website. Keep your purchase receipt as proof of purchase for warranty claims.

Westinghouse Customer Service: For assistance, please contact Westinghouse customer support through their official channels.

