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Epson C11CE85201

Epson SureColor P400 Wireless Color Photo Printer Instruction Manual

Model: C11CE85201

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Epson SureColor P400 Wireless Color Photo Printer. Please read this manual thoroughly before using the printer to ensure optimal performance and longevity.



Image 1: Front view of the Epson SureColor P400 Wireless Color Photo Printer.

2. KEY FEATURES

- **UltraChrome HG2 Ink:** Utilizes an 8-color pigment ink set, including Red and Orange inks, for vibrant, true-to-life color and deep blacks.

- **Gloss Optimizer:** Provides a smooth, professional finish to prints.
- **Versatile Media Handling:** Supports 13-inch wide cut-sheet and roll paper, fine art paper, and art board up to 1.3 mm thick.
- **Connectivity:** Features Wireless (Wi-Fi), Ethernet, and USB 2.0 for flexible printing options.
- **Individual Ink Cartridges:** High-capacity 14 mL cartridges allow for replacement of only the color needed.

At a glance

SureColor® P400



**Roll or Sheet:
Advanced
Paper Handling**



**Versatile
Connectivity**



**High-quality
Epson
MicroPiezo®
AMC™ Printhead**

Additional features

- Up to 13" wide cut-sheet and roll paper support
- Industry-leading UltraChrome® HG2 pigment ink
- Red and Orange inks for deep reds and vibrant color
- Auto-selecting Photo and Matte Black ink
- Supports photo, fine art, canvas and art boards

Image 2: Overview of the Epson SureColor P400 highlighting advanced paper handling, versatile connectivity, and the MicroPiezo printhead.

3. SETUP GUIDE

3.1 Unpacking and Placement

1. Carefully remove the printer from its packaging.
2. Place the printer on a stable, flat surface with adequate space around it for operation and ventilation.
3. Remove all protective tapes and packing materials from the printer.

3.2 Installing Ink Cartridges

1. Open the printer cover to access the ink cartridge slots.
2. Unpack each 14 mL ink cartridge (Cyan, Gloss Optimizer, Magenta, Matte Black, Orange, Photo Black, Red, Yellow).
3. Insert each cartridge into its corresponding color-coded slot until it clicks into place.
4. Close the printer cover.

Your browser does not support the video tag.

Video 1: Official Epson SureColor P400 overview, demonstrating key features and ink installation. This video provides a visual guide to the printer's capabilities and how to manage ink cartridges.

3.3 Power Connection

- Connect the power cord to the printer and then to a power outlet.
- Press the power button to turn on the printer.

3.4 Software Installation and Connectivity

1. Install the printer software on your computer (PC or Mac) from the provided CD or Epson's official website.
2. Follow the on-screen instructions to set up your preferred connection method:
 - **Wireless (Wi-Fi):** Connect the printer to your wireless network.
 - **Ethernet:** Connect an Ethernet cable from the printer to your router or network hub.
 - **USB 2.0:** Connect a USB cable (not included) from the printer to your computer.

Compatibility and connectivity

SureColor® P400



Tablet



Smartphone



Laptop/Computer



Wireless
802.11n



USB 2.0



100 Mbit Ethernet
Support



Epson® Print Layout



Print from virtually any device.

Image 3: Illustration of the Epson SureColor P400's compatibility and connectivity features, showing various devices and connection types.

4. OPERATING INSTRUCTIONS

4.1 Loading Paper

The SureColor P400 offers multiple paper loading options:

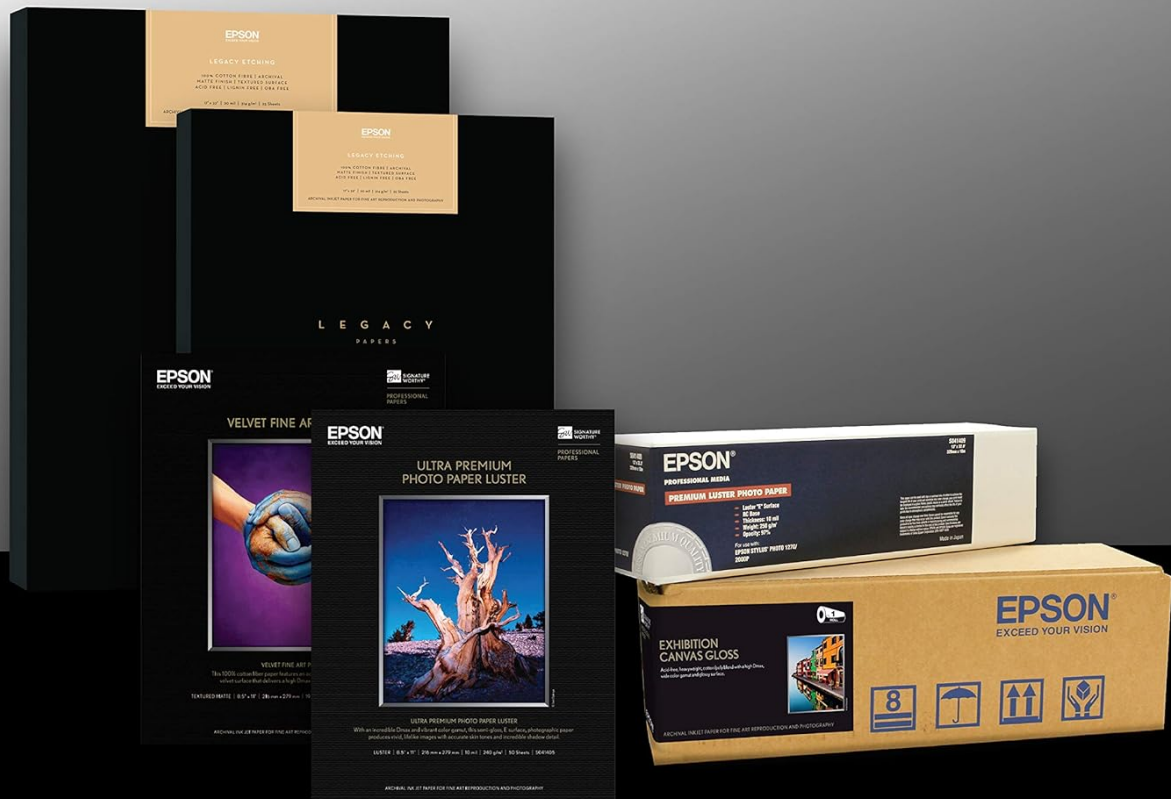
- **Auto Sheet Feeder:** For photo, matte, and plain papers. Load paper into the top rear slot.
- **Rear Single Sheet Fine Art Paper Path:** For heavier fine art papers and specialty media.
- **Roll Paper Holder:** For 8.3-inch or 13-inch wide roll paper, ideal for panoramas up to 129 inches long.
- **Front Straight-Through Path:** Handles art board up to 1.3 mm thick.

SureColor® P400



Image 4: Diagram illustrating the three media feed options available on the Epson SureColor P400, including the top-loading auto-sheet feeder, front fine-art media feed, and roll media feed.

SureColor® P400



Print on virtually any media type.



**SIGNATURE
WORTHY®**

L E G A C Y
P A P E R S

Image 5: The Epson SureColor P400 is capable of printing on a wide range of media, including various types of Epson Legacy Papers, Velvet Fine Art, Premium Photo Paper Luster, and Exhibition Canvas Gloss.

4.2 Printing

1. Ensure the printer is powered on and connected to your device.
2. Open the document or image you wish to print on your computer.
3. Select "Print" from your application's menu.
4. Choose the Epson SureColor P400 as your printer.
5. Adjust print settings such as paper type, size, and quality in the printer driver dialog box.
6. Click "Print" to begin the printing process.

5. MAINTENANCE

5.1 Replacing Ink Cartridges

1. When an ink cartridge is low or empty, a notification may appear on your computer or the printer's indicator light will signal.
2. Press the ink droplet button on the printer's control panel to move the print head to the replacement position.
3. Open the ink cartridge cover.

4. Press the tab on the empty cartridge to release it, then pull it straight out.
5. Unpack a new genuine Epson ink cartridge and insert it firmly into the correct slot until it clicks.
6. Close the ink cartridge cover and press the ink droplet button again to return the print head to its home position.

5.2 Cleaning the Print Head

If print quality declines or you notice missing lines or incorrect colors, perform a print head cleaning:

1. Access the printer utility software on your computer.
2. Select "Head Cleaning" or "Nozzle Check" to initiate the cleaning cycle.
3. Follow the on-screen prompts. Repeat if necessary.

5.3 Cleaning the Paper Path

If you experience streaks on your prints, the paper path may need cleaning. Refer to the user guide for detailed instructions on how to clean the internal components, such as the pad that collects excess ink.

6. TROUBLESHOOTING

• Printer Not Responding:

- Check power connection and ensure the printer is turned on.
- Verify network or USB cable connection.
- Restart the printer and your computer.

• Poor Print Quality (Streaks, Fading):

- Check ink levels and replace any empty cartridges.
- Perform a print head cleaning and nozzle check.
- Ensure you are using appropriate paper settings for your media type.
- Clean the paper path if streaks persist.

• Paper Jams:

- Turn off the printer and carefully remove any jammed paper from the input or output trays.
- Refer to the user guide for instructions on clearing internal paper jams.

7. SPECIFICATIONS

Feature	Detail
Model Number	C11CE85201
Product Dimensions (D x W x H)	12.8" x 24.5" x 8.6"
Item Weight	27.1 pounds
Printing Technology	Inkjet (Pigment-based ink)
Printer Output	Color
Maximum Print Resolution	5760 x 1440 dpi

Ink Colors	Cyan, Magenta, Yellow, Photo Black, Matte Black, Red, Orange, Gloss Optimizer
Connectivity Technology	USB 2.0, Wireless (Wi-Fi), Ethernet
Supported Media Sizes	Up to 13" x 129" (roll paper), 13" x 19" (sheet)
Max Input Sheet Capacity	1 (single sheet feed for specialty media)
Dual-sided Printing (Duplex)	Yes
Power Consumption	Printing: Approx. 20 W; Sleep mode: Approx. 1.4 W; Power off: Approx. 0.15 W
Compatible Devices	PC, Mac

In the box

SureColor® P400



Compact professional
desktop printer



UltraChrome® HG2
initial cartridges¹

Printer designed for use exclusively for use with Epson® ink cartridges.



Power cord
(USB cable
not included)



Start Here poster and
Printer Basics guide

***SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.**

¹ The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for priming, the rest is available for printing.

Image 6: Contents of the Epson SureColor P400 box, including the printer, ink cartridges, power cord, and user guide. Note that the USB cable is not included.

8. WARRANTY INFORMATION

Specific warranty details for the Epson SureColor P400 are not provided in this manual. Please refer to the warranty

card included with your product or visit the official Epson website for the most current and comprehensive warranty information.

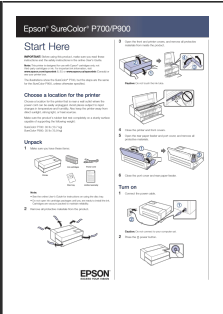

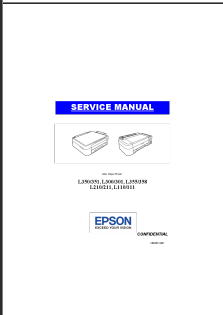
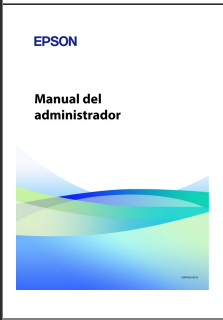
9. CUSTOMER SUPPORT

For technical assistance, troubleshooting, or further inquiries, please visit the official Epson support website or contact Epson customer service. Support resources often include FAQs, driver downloads, and contact information for live assistance.

You can visit the [Epson Store on Amazon](#) for additional product information and accessories.

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Related Documents - C11CE85201

	<p>Epson SureColor P700/P900 Quick Start Guide</p> <p>Get started with your Epson SureColor P700 or P900 printer. This guide covers unpacking, setup, ink installation, paper loading, and software installation.</p>
	<p>EPSON Stylus Photo R200/R210 Service Manual</p> <p>Comprehensive service manual for the EPSON Stylus Photo R200/R210 color inkjet printer, detailing troubleshooting, disassembly, assembly, and maintenance procedures for service technicians.</p>
	<p>Epson L350 Series Color Inkjet Printer Service Manual</p> <p>Comprehensive service manual for Epson L350, L351, L300, L301, L355, L358, L210, L211, L110, and L111 color inkjet printers. Covers troubleshooting, disassembly, reassembly, adjustments, and maintenance procedures.</p>
	<p>Manual del Administrador Epson SureColor P7370/P9370: Configuración y Seguridad de Red</p> <p>Guía completa para administradores sobre la configuración de red, seguridad, administración y solución de problemas de las impresoras Epson SureColor P7370 y P9370, cubriendo funciones avanzadas para entornos empresariales.</p>

<div data-bbox="134 107 177 123">EPSON</div> <div data-bbox="134 152 220 165">SC-P400 Series</div> <div data-bbox="134 181 213 197"><u>User's Guide</u></div>	<div data-bbox="341 172 1235 201">EPSON SC-P400 Series User's Guide: Setup, Operation, and Troubleshooting</div> <div data-bbox="341 212 1414 282">Comprehensive user's guide for the EPSON SC-P400 Series printer. Learn about setup, basic operations, printing features, maintenance, troubleshooting, and support resources.</div>
<div data-bbox="134 421 177 436">EPSON</div> <div data-bbox="134 465 258 481">Epson Stylus® Pro WT7910</div> <div data-bbox="134 495 191 510"><u>用户指南</u></div>	<div data-bbox="341 512 759 542">Epson Stylus Pro WT7910 -</div> <div data-bbox="341 553 644 582">Epson Stylus Pro WT7910</div> <div data-bbox="1015 553 1219 582">Epson ClearProof</div>