

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [INNOTALK](#) /

› [INNOTALK Wireless Headset EHSPA-W779 User Manual for Panasonic KX-NT/DT/HDV Series](#)

INNOTALK EHSPA-W779

INNOTALK Wireless Headset EHSPA-W779 User Manual

For Panasonic KX-NT 553, KX-NT 556, KX-DT 543, KX-DT 546, KX-HDV 230 Series Phones

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your INNOTALK Wireless Headset, Model EHSPA-W779. This headset system is specifically designed for seamless integration with Panasonic KX-NT 553, KX-NT 556, KX-DT 543, KX-DT 546, and KX-HDV 230 series desk phones, featuring a Remote Hook Switch (EHS) device for enhanced functionality.

The INNOTALK Wireless Headset utilizes DECT 6.0 technology, offering a wireless range of up to 300 feet and a talk time of up to 12 hours. It incorporates a Digital Signal Processing (DSP) noise-canceling microphone for clear communication.



The INNOTALK wireless headset resting on its charging base, ready for use.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- Wireless Headset
- Charging Dock
- Power Adapter
- Remote Answering Cord (EHS cable) for specific Panasonic Phone Models
- Earhook attachment
- Changeable Headset Covers (Black/Wine color)
- Quick Setup Guide and Manual

EMPOWER YOUR CALLS

Complete Accessories For Premium Experience

Jack for
an optional
busylight



Sleek glass
On-call
illumination



Wireless
Headset &
Headband



Charging Dock,
RJ9 Headset
Adapter Cord &
Power Adapter



Earhook,
Black & Wine
Color Headset
Cover



A visual representation of the complete accessory set, including the wireless headset, charging dock, power adapter, RJ9 headset adapter cord, earhook, and changeable black/wine color headset covers.

3. SETUP INSTRUCTIONS

3.1 Charging the Headset

1. Connect the Power Adapter to the Charging Dock and plug it into a power outlet.
2. Place the headset onto the charging dock. The indicator light on the headset or dock will show charging status.
3. Allow the headset to fully charge before first use (approximately 2-3 hours).

3.2 Connecting to Panasonic Phones (with EHS Cable)

This headset system includes a Remote Answering EHS (Electronic Hook Switch) cable for specific Panasonic phone models, enabling remote call control.

- **Compatible Panasonic Models:** KX-NT 553, KX-NT 556, KX-DT 543, KX-DT 546, KX-HDV 230.

1. Locate the EHS port on your Panasonic desk phone. Refer to your phone's manual if unsure.
2. Connect one end of the provided Remote Answering Cord (EHS cable) to the EHS port on your

Panasonic phone.

3. Connect the other end of the EHS cable to the AUX port on the INNOTALK Charging Dock.
4. Ensure the headset is properly seated in the charging dock. The system should automatically establish a connection.

Phone Wireless Headset & Remote Answering Cable for Listed Phone Models



An illustration demonstrating the connection of the INNOTALK wireless headset system to a Panasonic desk phone via the Remote Answering EHS cable, highlighting 300 feet wireless range and 12-hour talk time.



SEAMLESS COMPATIBILITY

Hassle-free Integration Tailored To Your Phone System.



**Panasonic EHS*

COMPATIBLE WITH:

**Panasonic KX-NT 553 or 556,
KX-DT 543 or 546,
KX-HDV 230**

**With included Panasonic EHS,
300 Ft Remote Answering
& 12-hour talk**



This image confirms the headset's compatibility with specific Panasonic phone models: KX-NT 553, KX-NT 556, KX-DT 543, KX-DT 546, and KX-HDV 230, emphasizing the included Panasonic EHS cable for remote answering.

YOU WORK

- Connect to listed desk phones using the Remote Answering Cable.
- For other desk phone models, Connect to desk phone's handset port or headset port.

12 Hours talk



Desk Phone

A detailed view of the charging dock, showing the AUX port for EHS cable connection, the Phone Jack for the headset, and the Handset Jack for the receiver, illustrating its various connectivity options.

3.3 Connecting to Other Desk Phones (without EHS)

For desk phone models not listed above, the headset can be connected via the phone's handset port or dedicated headset port.

1. Disconnect the coiled handset cord from your desk phone.
2. Connect the provided RJ9 headset adapter cord (if applicable) to the handset port on your desk phone.
3. Connect your desk phone's handset to the corresponding port on the RJ9 adapter cord or charging dock.
4. Alternatively, if your phone has a dedicated RJ9 headset port, connect the headset directly to this port using the appropriate cable.



Compatibility

Remote hook control is Listed Phone-exclusive, but easy connection via handset or headset port lets you use it with almost any phone

COMPATIBLE WITH:

- ✓ Desk Phones' Corded Handset (Receiver)
- ✓ RJ9 Modular Headset Jack

This diagram illustrates flexible setup options, including connecting to listed desk phones using the Remote Answering Cable, or connecting to a desk phone's handset port or headset port for other models.

4. OPERATING INSTRUCTIONS

4.1 Wearing the Headset

The headset is designed for comfort and flexibility. It features an adjustable headband and a 180-degree rotatable speaker. An earhook attachment is also included for alternative wearing styles.

- Adjust the headband for a secure yet comfortable fit.
- Position the microphone approximately 1 inch from your mouth for optimal voice pickup.
- The ear cushion is made of soft memory foam for extended wear comfort.



Charging Dock Kit

Fast Charging Dock with

AUX port for EHS cable connection
& Phone Jack for Headset
& Handset Jack for Receiver

A detailed diagram showcasing the ergonomic design of the headset, including its ultra-lightweight headband, 180-degree rotatable speaker, 2.4-inch soft memory foam ear cushion, and DSP noise-canceling microphone.

4.2 Call Control (with EHS Cable)

When connected via the EHS cable to a compatible Panasonic phone, you can manage calls directly from your headset:

- **Answering a Call:** Press the Call Control button on the headset.
- **Ending a Call:** Press the Call Control button on the headset again.
- This allows you to roam up to 300 feet from your desk while maintaining call control.

4.3 Volume Control

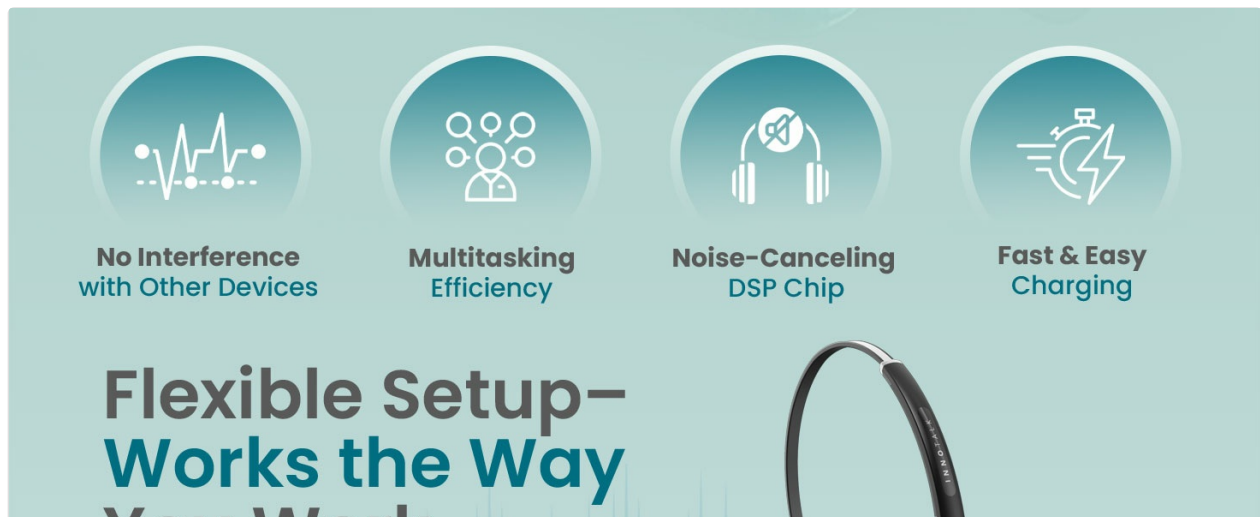
Use the volume buttons located on the headset to adjust the listening volume during a call.

4.4 Mute Function

Press the Mute button on the headset to temporarily disable your microphone. Press it again to unmute.

4.5 Digital Signal Processing (DSP) Microphone

The integrated DSP noise-canceling microphone actively filters out ambient background noise, ensuring your voice is transmitted clearly to the other party.



An illustration explaining how the Digital Signal Processing (DSP) noise-canceling microphone filters out background noise for clear voice pickup.

5. MAINTENANCE

5.1 Cleaning

- Wipe the headset and charging dock with a soft, dry, anti-static cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Avoid moisture in openings.

5.2 Battery Care

- To maximize battery life, fully charge the headset before first use.
- Avoid completely discharging the battery frequently.
- Store the headset in a cool, dry place when not in use for extended periods.

6. TROUBLESHOOTING

If you encounter issues with your INNOTALK Wireless Headset, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No audio in headset	Headset not powered on; Not properly seated in dock; Incorrect phone connection; Phone settings.	Ensure headset is charged and powered on. Verify EHS cable or RJ9 connection. Check phone's headset/audio settings.
Cannot answer/end calls remotely	EHS cable not connected or faulty; Incompatible phone model; Phone settings.	Confirm EHS cable is securely connected to both phone and dock. Ensure your Panasonic phone model is listed as compatible. Check phone's EHS settings.
Short battery life (less than expected)	Battery not fully charged; Aging battery; High volume usage.	Ensure headset is fully charged. Reduce volume if possible. If battery life significantly degrades over time, contact support.
Interference or poor audio quality	Out of range; Obstructions; Other DECT devices nearby.	Move closer to the charging dock. Remove obstructions. Ensure no other DECT 6.0 devices are operating on the same frequency if possible.
Headset not charging	Power adapter not connected; Faulty power outlet; Headset not seated correctly.	Verify power adapter connection and outlet functionality. Ensure headset makes proper contact with charging pins on the dock.

7. SPECIFICATIONS

Feature	Specification
Model Number	EHSPA-W779
Brand	INNOTALK
Connectivity Technology	DECT 6.0 Wireless, Remote Answering Electronic Hook Switch (EHS)
Wireless Range	Up to 300 feet (approx. 100 meters)
Frequency Response	1.9 GHz
Noise Control	Active Noise Cancellation (Microphone)
Microphone	DSP Noise Canceling Microphone
Speaker	WideBand HQ Sound Speaker with Acoustic Shock Protection, 180° Rotatable
Ear Cushion	2.4 inch Soft Memory Foam
Battery Life (Talk Time)	Up to 12 hours (Max), 8 hours (Typical)
Battery Life (Standby Time)	Up to 50 hours

Feature	Specification
Charging Time	Approx. 2-3 hours for full charge
Compatible Devices	Panasonic KX-NT553, KX-NT556, KX-DT543, KX-DT546, KX-HDV230
Item Weight	1.2 Pounds
Product Dimensions	5.75 x 4 x 6.75 inches
Material	Plastic
Included Components	Headset, Power Adapter, Remote Answering Cord, Earhook, Quick Setup Guide

8. WARRANTY INFORMATION

The INNOTALK Wireless Headset EHSPA-W779 comes with a **Two-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product performs as intended under normal use. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

9. SUPPORT

For further assistance, technical support, or warranty inquiries, please contact INNOTALK customer service. Refer to the contact information provided in your Quick Setup Guide or visit the official INNOTALK website.