

August Home AC-R1

August Home Connect Wi-Fi Bridge User Manual

Model: AC-R1 | Brand: August Home

1. INTRODUCTION

The August Home Connect Wi-Fi Bridge (Model AC-R1) is designed to provide remote access and smart home integration for your August Smart Lock. This device enables you to control your August Smart Lock from anywhere using your smartphone, receive real-time alerts, and integrate with popular voice assistants such as Amazon Alexa, Google Assistant, and Apple Siri.

This manual provides essential information for setting up, operating, and maintaining your August Connect Wi-Fi Bridge to ensure optimal performance and security.

2. PRODUCT OVERVIEW AND FEATURES

The August Connect Wi-Fi Bridge acts as a link between your August Smart Lock (which uses Bluetooth) and your home's Wi-Fi network, allowing for internet-based control and monitoring.

Key Features:

- **Remote Access:** Lock and unlock your August Smart Lock from any location using the August app on your smartphone.
- **Wi-Fi Connectivity:** Connects your August Smart Lock to your home's Wi-Fi network (2.4 GHz only).
- **Real-time Alerts:** Receive instant notifications when someone enters or exits your home.
- **Voice Control Integration:** Compatible with Amazon Alexa, Google Assistant, and Apple Siri for convenient voice commands.
- **Activity Monitoring:** View a detailed activity log of your door's status directly from the August app.



Image: The August Smart Lock is compatible with major voice assistants for enhanced control.

3. SETUP AND INSTALLATION

Follow these steps to set up your August Connect Wi-Fi Bridge:

1. **Download the August App:** Ensure you have the latest August app installed on your smartphone. It requires iOS (9.0 or higher) or Android (5.0 or higher).
2. **Power Requirements:** Plug the August Connect into a North American outlet (110-240 volt).
3. **Optimal Placement:** For best performance, plug the August Connect into an electrical outlet that is within 10-15 feet (3-4.5 meters) of your August Smart Lock and has a clear line of sight. Avoid placing it behind large objects or in areas with significant signal interference.
4. **Wi-Fi Network:** The August Connect operates on a 2.4 GHz Wi-Fi network. Ensure your smartphone is connected to the 2.4 GHz network during setup. If you have both 2.4 GHz and 5 GHz networks, temporarily 'forget' the 5 GHz network on your phone to prevent connection issues during the setup process.
5. **Initiate Setup in App:** Open the August app, navigate to the settings for your August Smart Lock, and select "Set Up Connect" or similar option. Follow the on-screen instructions to pair the Connect with your Smart Lock and home Wi-Fi network.
6. **Troubleshooting Tip:** If your smartphone has difficulty recognizing the August Connect during setup, try disconnecting and reconnecting the power to the Connect. In some cases, it may not be necessary to press the button on the Connect itself; simply follow the app's prompts after power cycling.



Image: The August Connect Wi-Fi Bridge plugged into a standard wall outlet.

Video: Official August Connect Wi-Fi Bridge overview and remote access demonstration by the manufacturer.

4. OPERATING INSTRUCTIONS

Once your August Connect is successfully set up, you can utilize its features through the August app and integrated smart home platforms.

Remote Locking and Unlocking:

- Open the August app on your smartphone.
- Select your August Smart Lock.
- Tap the large circle icon to toggle between locked (red) and unlocked (green) states.



Image: Remote control of the August Smart Lock via smartphone app.

Voice Control:

- Ensure your August Connect is linked to your Amazon Alexa, Google Assistant, or Apple HomeKit account through their respective apps.
- Use commands such as "Alexa, lock the front door" or "Hey Google, is the back door locked?"
- Note: Unlocking via voice command is typically disabled by default for security reasons and may require a PIN or confirmation.

Activity Feed and Alerts:

- The August app provides a detailed activity log showing when the door was locked, unlocked, and by whom.
- Customize notification settings within the app to receive alerts for specific events, such as door open/closed status or low battery warnings for your Smart Lock.

August Smart Lock, the only lock that speaks 3 languages



Image: The August app displays a chronological activity log of your door's events.

5. MAINTENANCE

The August Connect Wi-Fi Bridge requires minimal maintenance. Keep the device clean and ensure it remains plugged into a stable power source.

- **Cleaning:** Wipe the exterior of the device with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Power Supply:** Ensure the August Connect is always plugged into a functional electrical outlet to maintain continuous connectivity.
- **Firmware Updates:** The August app will notify you of any available firmware updates for your August Connect. It is recommended to install these updates to ensure optimal performance and security.

For maintenance related to your August Smart Lock, such as battery replacement, please refer to the Smart Lock's specific user manual.

Video: A user demonstrating the August Home Connect Wi-Fi Bridge in use.

6. TROUBLESHOOTING

If you encounter issues with your August Connect Wi-Fi Bridge, consider the following troubleshooting steps:

- **No Connection/Offline:**
 - Ensure the August Connect is securely plugged into a working outlet.
 - Verify your home Wi-Fi network is active and functioning correctly.
 - Confirm the August Connect is within optimal range (10-15 feet) of your August Smart Lock.
 - Restart the August Connect by unplugging it for 10 seconds and plugging it back in.
- **Setup Issues (App not finding Connect):**
 - Ensure your smartphone is connected to a 2.4 GHz Wi-Fi network. Temporarily disable or 'forget' any 5 GHz networks on your phone during setup.
 - Try power cycling the August Connect before initiating the setup process in the app.
 - Consider performing the initial setup with the Smart Lock and Connect in close proximity to your Wi-Fi router, then relocating the Connect to its permanent position near the Smart Lock.
- **Auto-Unlock Not Working Consistently:**
 - Bluetooth interference can affect auto-unlock. If your phone connects to other Bluetooth devices (e.g., car Bluetooth) upon arrival, this can interfere with the August app's ability to detect your location for auto-unlock. Try disconnecting from other Bluetooth devices or adjusting phone settings.
 - Ensure location services are enabled for the August app and set to "Always Allow" for accurate geofencing.
- **Poor Signal Strength:**
 - Relocate the August Connect to an outlet closer to the Smart Lock, ideally with a clear line of sight.
 - Minimize physical obstructions (thick walls, large appliances) between the Connect and the Smart Lock.

7. SPECIFICATIONS

Feature	Detail
Brand	August Home
Model Number	AC-R1
Model Name	August Connect Wi-Fi Bridge
Dimensions (L x W x H)	2.4 x 2.4 x 1.5 inches (6.1 x 6.1 x 3.8 cm)
Item Weight	2.88 ounces (81.6 grams)
Connectivity Protocol	Bluetooth, Wi-Fi (2.4 GHz)
Controller Type	Amazon Alexa, Android, Google Assistant, iOS
Power Input	110-240 volt (North American outlet)
Material	Metal
Color	White

UPC	853984006052
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8. WARRANTY INFORMATION

The August Home Connect Wi-Fi Bridge (Model AC-R1) comes with a **1-year manufacturer warranty**. This warranty is effective for customers in the US and Canada. Please retain your proof of purchase for any warranty claims.

For detailed warranty terms and conditions, please refer to the official August Home website or contact customer support.

9. SUPPORT

If you require further assistance or have questions not covered in this manual, please contact August Home customer support:

- Visit the official August Home website for FAQs, troubleshooting guides, and contact information.
- Access the support section within the August app for in-app assistance and to submit support requests.