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## Epson 2449802

# Epson UltraChrome HD Cyan 700mL Ink Cartridge User Manual

For SureColor SC P6000, P8000, P7000, P9000 Series Printers

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## 1. INTRODUCTION

This manual provides essential instructions for the proper handling, installation, and maintenance of your Epson UltraChrome HD Cyan 700mL Ink Cartridge (Model 2449802). This ink cartridge is designed for use with Epson SureColor SC P6000, P8000, P7000, and P9000 series printers. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

## 2. SAFETY INFORMATION

Observe the following safety precautions when handling ink cartridges:

- Keep ink cartridges out of reach of children.
- Do not ingest ink. If ink is swallowed, seek medical attention immediately.
- Avoid contact with eyes. If ink gets into eyes, flush immediately with water and consult a doctor.
- Do not attempt to disassemble or modify the ink cartridge.
- Store ink cartridges in a cool, dark place, away from direct sunlight and extreme temperatures.
- Handle cartridges carefully to prevent leaks.

## 3. PACKAGE CONTENTS

Your package should contain the following item:

- One (1) Epson UltraChrome HD Cyan 700mL Ink Cartridge (Model 2449802)



Image: The Epson UltraChrome HD Cyan 700mL Ink Cartridge, showing its packaging and the cartridge itself. This is the primary component included in the package.

## 4. SETUP AND INSTALLATION

Follow these general steps to install the ink cartridge. For detailed, printer-specific instructions, always refer to your Epson SureColor printer's user manual.

- 1. Prepare the Printer:** Ensure your printer is powered on. If replacing an empty cartridge, the printer will typically prompt you.
- 2. Open the Ink Compartment:** Carefully open the ink cartridge cover or access panel on your printer. The location varies by model.
- 3. Remove the Old Cartridge (if applicable):** If replacing an existing cartridge, press the tab or lever to release it and gently pull it out. Dispose of used cartridges responsibly according to local regulations.
- 4. Prepare the New Cartridge:** Remove the new Epson UltraChrome HD Cyan 700mL Ink Cartridge from its packaging. Gently shake the cartridge horizontally a few times to distribute the ink evenly. Do not touch the green chip on the cartridge.
- 5. Insert the New Cartridge:** Align the new cartridge with the correct slot (usually color-coded) and push it in firmly until it clicks into place. Ensure it is securely seated.

6. **Close the Cover:** Close the ink cartridge cover or access panel. The printer will typically begin an initialization process, which may take a few minutes.
7. **Confirm Installation:** Check the printer's display panel or software to confirm that the new cartridge is recognized and the ink levels are displayed correctly.

## 5. OPERATION AND USAGE

Once installed, the ink cartridge operates in conjunction with your Epson SureColor printer. No direct user operation of the cartridge itself is required beyond installation.

- **Ink Level Monitoring:** Monitor ink levels through your printer's control panel or the Epson printer driver software on your computer. Replace cartridges when prompted by the printer or when ink levels are low to avoid print interruptions.
- **Print Quality:** Epson UltraChrome HD ink is formulated for high-quality, long-lasting prints. For best results, use genuine Epson media and follow your printer's recommended settings.
- **Environmental Conditions:** Operate your printer in a stable environment, avoiding extreme humidity or temperature fluctuations, which can affect ink performance and print quality.

## 6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your ink cartridge and printer.

- **Storage:** Store unopened ink cartridges in their original sealed packaging in a cool, dark place. Avoid exposing them to direct sunlight or high temperatures.
- **Expiration Dates:** Pay attention to the expiration date printed on the cartridge packaging. Using expired ink may lead to print quality issues or printer malfunctions.
- **Handling:** Always handle cartridges by their body, avoiding contact with the ink port or the electronic chip.
- **Printer Maintenance:** Regularly perform printer maintenance tasks such as nozzle checks and print head cleaning as recommended by your printer's manual to prevent clogs and maintain print quality.

## 7. TROUBLESHOOTING

If you encounter issues with your ink cartridge or printing, consider the following common solutions:

- **Cartridge Not Recognized:**
  - Ensure the cartridge is fully seated in its slot. Remove and reinsert it firmly.
  - Check for any protective tape or seals that may not have been removed from the cartridge.
  - Clean the electronic contacts on the cartridge and in the printer with a lint-free cloth.
  - Restart the printer and your computer.
- **Poor Print Quality (Streaks, Fading, Incorrect Colors):**
  - Perform a nozzle check and print head cleaning cycle through your printer's utility software.
  - Verify that the correct paper type and print quality settings are selected in your printer driver.
  - Check ink levels to ensure the cartridge is not low or empty.
  - Ensure the ink cartridge is not expired. Expired ink can sometimes lead to print quality degradation.
- **"Expired" Ink Message:**

- Epson cartridges have a recommended usage period. If you receive an expired message, it indicates the cartridge has passed its optimal performance date. While some printers may allow continued use, print quality may be compromised.
- It is recommended to replace expired cartridges with fresh ones for best results and to avoid potential printer issues.

If problems persist, consult your Epson SureColor printer's comprehensive user manual or contact Epson customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Epson
Ink Color	Cyan
Ink Type	UltraChrome HD
Volume	700 mL
Item Model Number	2449802
Manufacturer Part Number	2449802
Compatible Devices	Epson SureColor SC P6000, P8000, P7000, P9000 Series Printers
Item Weight	2.65 pounds (approx.)
Product Dimensions	7.87 x 3.54 x 1.57 inches (approx.)
Ink Base	Water

## 9. WARRANTY AND SUPPORT

For information regarding the warranty of your Epson UltraChrome HD Cyan 700mL Ink Cartridge, please refer to the official Epson website or the documentation included with your Epson SureColor printer.

Warranty terms and conditions may vary by region and product.

If you require technical assistance or have questions not covered in this manual, please contact Epson customer support directly. You can find contact information and additional resources on the official Epson website: [www.epson.com/support](http://www.epson.com/support)