

## Napoleon NEFL50FH

# Napoleon NEFL50FH Allure Linear Wall Mount Electric Fireplace, 50"

MODEL: NEFL50FH

### Introduction

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This manual provides essential information for the safe and efficient operation of your Napoleon NEFL50FH Allure Linear Wall Mount Electric Fireplace. This 50-inch electric fireplace is designed for easy installation and offers a modern aesthetic with customizable flame displays and effective heating capabilities.

The ultra-slim design allows for versatile installation options, either wall-mounted or fully recessed, providing a clean and seamless look. It features a dazzling flame display with multiple color options and a glittering glass ember bed, controlled conveniently via a remote.

### Safety Information

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- Read all instructions before installing or using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.

- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

## Package Contents

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Verify that all components are present before beginning installation:

- Napoleon NEFL50FH Electric Fireplace Unit
- Remote Control
- Mounting Bracket
- Screws for Installation
- Glass Ember Bed Media
- Instruction Manual

## Setup and Installation

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The Napoleon Allure Electric Fireplace is designed for quick and easy installation, either wall-mounted or fully recessed.

### Wall Mount Installation

1. Select a suitable location on a wall, ensuring it is away from combustible materials and has access to a 120V outlet.
2. Attach the included mounting bracket securely to the wall using the provided screws. Ensure the bracket is level and can support the weight of the fireplace.
3. Carefully lift the fireplace unit and hook it onto the wall-mounted bracket.
4. Secure the bottom of the fireplace to the wall if necessary, following the detailed instructions in the full product manual.
5. Plug the unit into a standard 120V wall outlet.

### Recessed Installation

For a clean and seamless look, the fireplace can be fully recessed into the wall. This requires creating an opening in the wall that matches the fireplace dimensions (52.17"W x 7.09"D x 23.4"H). Consult a qualified professional for recessed installation to ensure proper framing and electrical connections (can be hard-wired).



Side view of the Napoleon Allure Electric Fireplace, highlighting its ultra-slim profile for versatile installation.

## Operating Instructions

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Your Napoleon Allure Electric Fireplace can be operated using the included remote control or the touch panel buttons located on the unit.

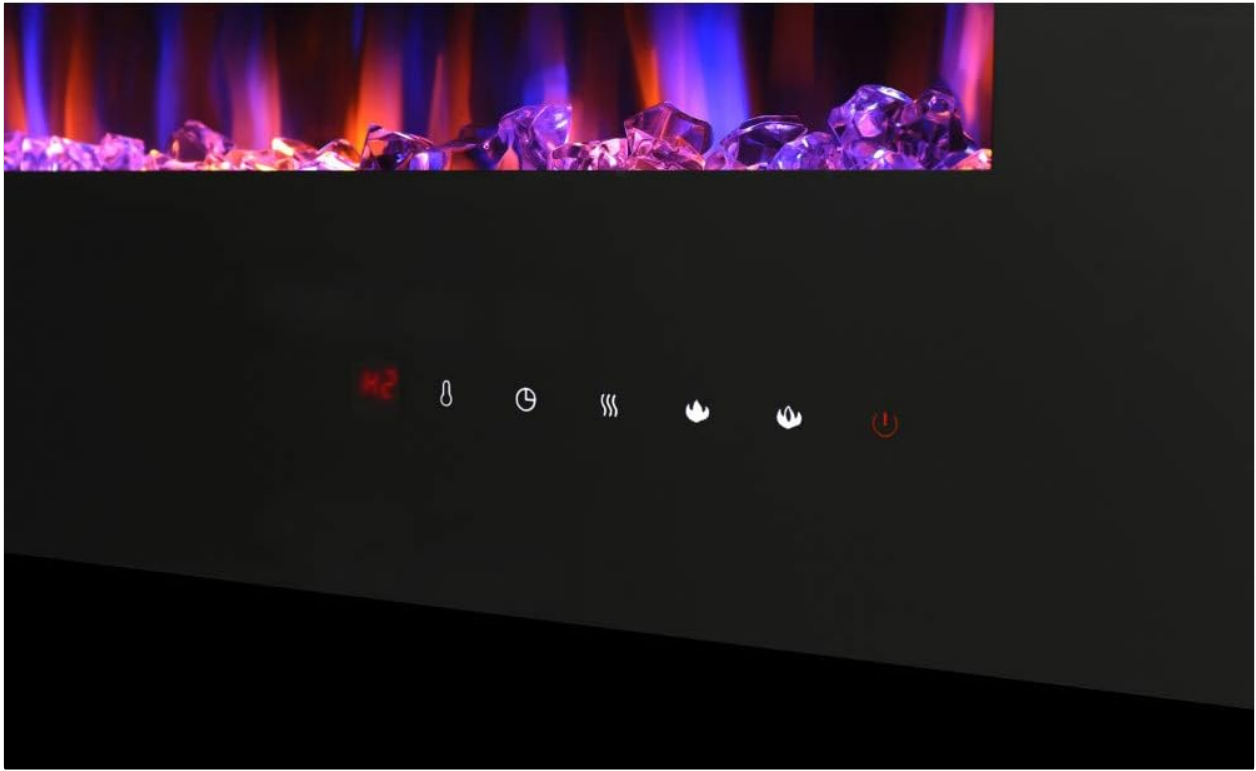
### Remote Control Functions



The remote control allows convenient operation of all fireplace features from a distance.

- **Power Button:** Turns the fireplace ON/OFF.
- **Timer Button:** Sets the operating time for the heater (e.g., 1-8 hours).
- **Temperature Button:** Adjusts the thermostat setting for the heater.
- **Heat Button:** Activates or deactivates the heating function.
- **Flame Color Buttons (Blue/Orange):** Cycles through different flame color options: cool blue, traditional orange, or a combination of both.
- **Brightness Adjustment:** Adjusts the intensity of the LED lights in both the flames and ember bed.

### Touch Panel Controls



The fireplace features light-up control buttons that illuminate when needed and dim when not in use.

The touch panel buttons mirror the functions of the remote control. They illuminate when touched and dim to hide when not in use, maintaining the fireplace's sleek appearance.

### Flame Display Options



The fireplace showcasing its blue flame option, creating a cool and inviting ambiance.



A combination of orange and blue flames provides a dynamic and customizable visual experience.

Choose from three flame color options: cool blue, traditional orange, or a beautiful combination of the two. The adjustable brightness ensures visibility and ambiance at any time of day.

## Heating Function

The powerful heater provides up to 5,000 BTUs and 1,500 Watts, capable of heating rooms up to 400 square feet. The heater can be operated independently of the flame effect.

Official video showcasing the Napoleon Allure Series Electric Fireplaces, highlighting various features and flame options.

## Maintenance

- **Cleaning:** Ensure the fireplace is turned off and unplugged before cleaning. Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air intake and exhaust vents clear of any obstructions to ensure proper operation and prevent overheating.
- **Light Bulbs:** The LED lights are designed for long life and typically do not require replacement. If an issue occurs, contact customer support.

## Troubleshooting

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power to the unit.	Check if the power cord is securely plugged into a working 120V outlet. Check the circuit breaker.
No heat output.	Heater function is off or thermostat setting is too low.	Ensure the heat function is activated via remote or touch panel. Increase the thermostat setting. Check for blocked vents.
Remote control not working.	Dead battery or obstruction.	Replace the CR2 battery in the remote. Ensure there are no obstructions between the remote and the fireplace sensor.

Problem	Possible Cause	Solution
Flame effect is dim or not visible.	Brightness setting is low.	Adjust the flame brightness setting using the remote control.

## Specifications

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- **Brand:** Napoleon
- **Model Name:** Allure- NEFL50FH
- **Power Source:** Electric
- **Product Dimensions:** 52.17"W x 7.09"D x 23.4"H
- **Material:** Metal
- **Finish Type:** Black
- **Installation Type:** Wall Mount (can be recessed)
- **Heat Output:** 5000 BTUs
- **Heating Coverage:** 400 sq ft
- **Special Features:** LED Flame Effect, Remote Control, Customizable Flame Colors, Adjustable Brightness, Timer
- **Item Weight:** 51 Pounds
- **Batteries:** 1 CR2 battery required (included for remote)
- **UPC:** 629169053322

## Warranty and Support

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This Napoleon Electric Fireplace comes with a **1-year manufacturer's warranty**. For warranty claims, technical support, or any questions regarding your product, please contact Napoleon customer service. Keep your purchase receipt as proof of purchase.

For further assistance, visit the [Napoleon Store on Amazon](#).