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Microsoft PP3-00001

Microsoft Wireless Desktop 3050 User Manual

Model: PP3-00001

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Microsoft Wireless Desktop 3050 keyboard and mouse combo. This wireless set is designed to enhance your computing experience with its comfortable design and convenient features.



Image: The Microsoft Wireless Desktop 3050 keyboard and mouse combo, showcasing its sleek black design and integrated palm rest.

PACKAGE CONTENTS

Ensure all items are present in your package:

- Microsoft Wireless Keyboard
- Microsoft Wireless Mouse
- USB Wireless Receiver
- Software (pre-installed or downloadable)
- 4 AA Batteries (included)

SETUP GUIDE

1. Battery Installation

The keyboard and mouse require AA batteries for operation. Four AA batteries are included with your purchase.

1. **For the Keyboard:** Locate the battery compartment on the underside of the keyboard. Open the cover, insert the required AA batteries, ensuring correct polarity (+/-), and close the cover securely.
2. **For the Mouse:** Locate the battery compartment on the underside of the mouse. Open the cover, insert the required AA batteries, ensuring correct polarity (+/-), and close the cover securely.

2. Connecting the USB Wireless Receiver

The Microsoft Wireless Desktop 3050 uses a single USB wireless receiver for both the keyboard and mouse.

1. Plug the USB wireless receiver into an available USB port on your computer.
2. Your computer should automatically detect and install the necessary drivers. This may take a few moments.
3. Once drivers are installed, the keyboard and mouse should be ready for use.

3. System Compatibility

The Microsoft Wireless Desktop 3050 is compatible with various operating systems. Refer to the image below for detailed compatibility information.

Operating systems									
<div>✓ Compatible ✗ Not Compatible — Limited Functionality</div>									
Windows		Mac OS X		Android		iOS			
Win 10 64 bit	✓	Mac OS 10.10	—	Android 5.0, Nexus 9	—	iOS 8	✗		
Win 10 32 bit	✓	Mac OS 10.9	—	Android 4.4.4, Nexus 5	—	iOS 7	✗		
Win 8.1 32 bit	✓	Mac OS 10.8	—	Android 4.2	—	iOS 6	✗		
Win 8.1 64 bit	✓	Mac OS 10.7	—	Android 3.2	—				
Win 8 32 bit	✓								
Win 8 64 bit	✓								
Win 7 32 bit	✓								
Win 7 64 bit	✓								
Win RT 8.1	—								
Win RT 8	—								

Image: A chart detailing the compatibility of the Microsoft Wireless Desktop 3050 with various Windows, Mac OS X, Android, and iOS operating systems, indicating full compatibility, limited functionality, or non-compatibility.

OPERATION

Keyboard Features

- **Integrated Palm Rest:** The keyboard features a built-in soft-touch palm rest designed to support and straighten your wrists, promoting comfortable typing during extended use.
- **Customizable Shortcut Keys:** Access your favorite programs and functions quickly using the customizable shortcut keys. Refer to the included software or your operating system settings for configuration options.
- **Media Playback Controls:** Dedicated keys allow for easy control of media playback, including volume adjustment, play/pause, and track navigation.

- **Advanced Encryption Standard (AES) 128-Bit Encryption:** This security feature helps protect your personal and business information by encrypting your keystrokes.

Mouse Features

- **5-Button Design:** The mouse features five buttons, including the standard left and right click, a clickable scroll wheel, and two additional customizable buttons.
- **BlueTrack Technology:** This technology allows the mouse to work on virtually any surface, providing precise tracking and responsiveness.
- **Ambidextrous Design:** The symmetrical design of the mouse makes it suitable for comfortable use with either the left or right hand.



Image: A user's hands positioned comfortably on the Microsoft Wireless Desktop 3050 keyboard and mouse, demonstrating its ergonomic design during use.

MAINTENANCE

To ensure the longevity and optimal performance of your Microsoft Wireless Desktop 3050, follow these maintenance guidelines:

- **Cleaning:** Clean the keyboard and mouse only with a dry, soft cloth. Avoid using liquid cleaners, aerosols, or harsh chemicals, as these can damage the components.
- **Avoid Heat Sources:** Do not place the keyboard or mouse near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- **Battery Replacement:** Replace batteries when performance degrades. Always use high-quality AA batteries.
- **Storage:** When not in use for extended periods, consider removing the batteries to prevent potential leakage and damage. Store in a cool, dry place.

TROUBLESHOOTING

If you encounter issues with your Microsoft Wireless Desktop 3050, try the following solutions:

- **No Response from Keyboard/Mouse:**
 - Ensure the batteries are correctly installed and not depleted. Replace if necessary.
 - Verify the USB wireless receiver is securely plugged into a working USB port on your computer. Try a different USB port.
 - Restart your computer.
 - Ensure no other wireless devices are causing interference.
- **Lag or Intermittent Connection:**
 - Move the keyboard and mouse closer to the USB receiver.
 - Ensure there are no large metal objects between the devices and the receiver that could block the signal.
 - Check for other wireless devices operating on the same 2.4 GHz frequency that might cause interference.
- **Keys Not Functioning Correctly:**
 - Clean around and under the affected keys to remove any debris.
 - If specific keys are not working, ensure no software conflicts are present.
- **Mouse Tracking Issues:**
 - Ensure the surface you are using is clean and suitable for optical tracking. While BlueTrack is versatile, highly reflective or transparent surfaces may still cause issues.
 - Clean the optical sensor on the underside of the mouse.

SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Number	PP3-00001
Wireless Type	2.4 GHz Radio Frequency
Hardware Platform	PC
Operating System	Windows, Microsoft (Refer to compatibility chart for details)
Item Weight	1.82 pounds
Product Dimensions	1.97 x 8.27 x 21.89 inches
Color	Black
Power Source	Battery Powered
Batteries	4 AA batteries required (included)

Encryption	Advanced Encryption Standard (AES) 128-Bit
Mouse Buttons	5 buttons including scroll wheel button
Mouse Tracking Technology	BlueTrack Technology

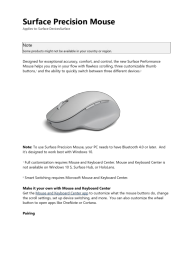



WARRANTY AND SUPPORT

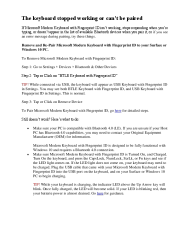

For warranty information and technical support, please refer to the official Microsoft support website or the documentation provided with your product at the time of purchase. You may also find additional resources and FAQs online.

Online Support: Visit the official Microsoft Support website for the latest drivers, software updates, and troubleshooting guides.

Contact Support: If you require further assistance, contact Microsoft customer support through their website or designated support channels.

Related Documents - PP3-00001

	<p>Surface Precision Mouse - Features, Pairing, and Setup Guide</p> <p>Learn about the Microsoft Surface Precision Mouse, its features for accuracy and comfort, how to pair multiple devices using Bluetooth, and customize settings with the Mouse and Keyboard Center app.</p>
	<p>Microsoft Product Guide: Safety, Warranty, and Support Information</p> <p>A comprehensive guide to Microsoft hardware products, covering safety precautions, limited warranty details, and customer support options. Includes information on AC-powered and battery-powered devices, laser safety, and regulatory compliance.</p>
	<p>Microsoft Bluetooth Ergonomic Mouse: Setup and Usage Guide</p> <p>Get started with your Microsoft Bluetooth Ergonomic Mouse. This guide covers Swift Pair, manual pairing, Smart Switch functionality, and tips for comfortable hand positioning. Learn more at support.microsoft.com.</p>
	<p>Microsoft Sculpt Ergonomic Keyboard and Mouse Setup Guide</p> <p>A concise guide to setting up the Microsoft Sculpt Ergonomic Keyboard and Mouse, including battery installation and USB receiver connection.</p>

	<p>Troubleshooting Microsoft Modern Keyboard with Fingerprint ID: Connectivity and Pairing Issues</p> <p>Comprehensive guide to resolving issues with the Microsoft Modern Keyboard with Fingerprint ID, including connectivity problems, pairing failures, fingerprint sensor unresponsiveness, and LED indicator status. Provides step-by-step instructions for re-pairing, checking system compatibility, charging, language settings, and Windows Hello troubleshooting.</p>
	<p>Azure Arc and SQL Server: Transforming Hybrid Cloud Strategies and Partner Opportunities</p> <p>Comprehensive guide to Microsoft Azure Arc and Arc-enabled SQL Server, detailing hybrid cloud strategies, partner program requirements, benefits, and incentives. Learn about managing, governing, and protecting SQL Server from Azure, and how to achieve Solutions Partner designations.</p>