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- › [Epson](#) /
- › [Epson PictureMate PM-400 Wireless Compact Color Photo Printer Instruction Manual](#)

## Epson C11CE84201

# Epson PictureMate PM-400 Wireless Compact Color Photo Printer Instruction Manual

Model: PM-400 | Brand: Epson

## 1. INTRODUCTION

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The Epson PictureMate PM-400 is a compact and wireless color photo printer designed for producing high-quality 4" x 6" and 5" x 7" photos. This printer offers convenient photo printing directly from your compatible devices, ensuring your memories are preserved with vibrant colors and lasting quality.

Key features include its ultra-compact design, total wireless solution for printing from smartphones and tablets, and the ability to produce beautiful borderless photos. The printer is engineered to work exclusively with genuine Epson-brand ink cartridges to ensure optimal performance and print longevity.



Figure 1.1: Epson PictureMate PM-400 Compact Photo Printer. This image displays the printer with its top cover open, revealing the paper input tray and a small display screen. A photo is shown partially exiting the printer's output tray.

## 2. SETUP

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### 2.1 Unboxing and Component Check

Carefully remove all components from the packaging. Ensure the following items are present:

- Epson PictureMate PM-400 Printer
- Power Cable
- Ink Cartridge(s)
- Setup Guide
- Printer Accessory (as listed in product components)

### 2.2 Power Connection

1. Connect the power cable to the printer's power port.
2. Plug the other end of the power cable into a standard electrical outlet.
3. Press the power button to turn on the printer.

## 2.3 Ink Cartridge Installation

The Epson PictureMate PM-400 is designed to operate exclusively with genuine Epson ink cartridges. Using non-Epson cartridges or altered Epson cartridges may result in improper function or damage to the printer.

1. Open the ink cartridge cover on the printer.
2. Unpack the genuine Epson ink cartridge(s).
3. Insert the cartridge(s) into the designated slots until they click into place.
4. Close the ink cartridge cover.

## 2.4 Paper Loading

This printer supports glossy photo paper in 4" x 6" and 5" x 7" sizes. The maximum input sheet capacity is 50 sheets.

1. Extend the paper support and output tray.
2. Fan the edges of the photo paper to prevent jams.
3. Load up to 50 sheets of photo paper into the rear paper feeder, print side facing up.
4. Adjust the paper guides to fit the width of the paper.

## 2.5 Wireless Setup

The PM-400 offers a total wireless solution, allowing printing from iOS devices, smartphones, and tablets.

1. On the printer's control panel, navigate to the Wi-Fi setup menu.
2. Select your wireless network (SSID) from the list.
3. Enter your network password if prompted.
4. Confirm the connection.
5. Alternatively, download the official Epson printing app on your smartphone or tablet and follow the in-app instructions for setup.

# 3. OPERATING THE PRINTER

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## 3.1 Basic Photo Printing

Once the printer is set up and connected, you can begin printing photos.

- **From a Smart Device:** Open the Epson printing app on your smartphone or tablet. Select the photo you wish to print, choose the desired print size (4"x6" or 5"x7"), and tap print.
- **From a Computer (via Wi-Fi or USB):** Ensure the printer drivers are installed on your computer. Open the photo in your preferred photo editing or viewing software, select the PM-400 as your printer, adjust print settings (e.g., paper type, size), and initiate printing.



Figure 3.1: Epson PictureMate PM-400 in its compact, closed form. This image highlights the printer's small footprint, ideal for saving space.

## 3.2 Print Quality Settings

The printer supports a maximum color print resolution of 5760 x 1440 dpi. You can adjust print quality settings through the printing application or printer driver on your computer.

- **Standard Mode:** Suitable for everyday photo prints.
- **High Quality Mode:** Provides finer detail and richer colors for professional-looking photos.

## 4. MAINTENANCE

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### 4.1 Cleaning the Printer

- **Exterior Cleaning:** Wipe the exterior of the printer with a soft, damp, lint-free cloth. Avoid using abrasive cleaners or solvents.
- **Print Head Cleaning:** If print quality declines (e.g., missing lines, streaking), perform a print head cleaning cycle through the printer's utility software or control panel. Refer to the on-screen instructions.

### 4.2 Ink Cartridge Replacement

The printer will indicate when an ink cartridge is low or empty. Replace cartridges promptly to maintain print quality.

1. Ensure the printer is powered on.
2. Open the ink cartridge cover.
3. Press the tab on the empty cartridge to release it, then lift it out.
4. Unpack a new genuine Epson ink cartridge and insert it firmly into the slot until it clicks.
5. Close the ink cartridge cover. The printer will initiate an ink charging cycle.

### 4.3 Paper Handling and Storage

- Store photo paper in its original packaging in a cool, dry place to prevent curling or damage.
- Avoid overfilling the paper tray.
- Remove printed photos from the output tray promptly to prevent jams or smudges.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Epson PictureMate PM-400 printer.

Problem	Possible Cause	Solution
Printer does not turn on.	Power cable not connected; power outlet issue.	Ensure power cable is securely connected to both printer and a working electrical outlet.
Cannot connect to Wi-Fi.	Incorrect network password; printer too far from router; network interference.	Verify password; move printer closer to router; restart router and printer.
Poor print quality (streaks, faded colors).	Low ink; clogged print head; incorrect paper type.	Check ink levels and replace if necessary; perform print head cleaning; ensure correct glossy photo paper is used.
Paper jam.	Improper paper loading; foreign object in paper path.	Remove all paper from trays; carefully pull out jammed paper; ensure paper is loaded correctly.
Printer not recognized by computer/device.	Driver not installed; USB cable issue; network issue.	Install/reinstall printer drivers; try a different USB cable/port; check Wi-Fi connection.

For more detailed troubleshooting steps, please refer to the official Epson support website.

## 6. SPECIFICATIONS

Feature	Detail
Model Name	PICTUREMATE PM-400
Product Dimensions	9.8"D x 15.1"W x 7.9"H
Item Weight	6 pounds
Connectivity Technology	USB, Wi-Fi
Printing Technology	Inkjet
Printer Output	Color
Maximum Media Size	5 x 7 inch
Sheet Size Supported	4 inch x 6 Inches, 5 inch x 7 Inches
Max Input Sheet Capacity	50 sheets
Maximum Color Print Resolution	5760 x 1440 dpi
Compatible Devices	Smartphones, Tablets
Controller Type	iOS (via app)
Power Consumption	12 Watts (On-mode)

Feature	Detail
Ink Color	CMYBK (Cyan, Magenta, Yellow, Black)
Special Feature	Compact, Portable, Wireless
Included Components	Printer Accessory (typically includes power cable, ink, setup guide)

## 7. WARRANTY INFORMATION

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The Epson PictureMate PM-400 comes with a **limited warranty**. For complete details regarding the terms, conditions, and duration of your warranty, please refer to the warranty documentation included with your product or visit the official Epson support website.

It is recommended to register your product upon purchase to facilitate any future warranty claims.

## 8. SUPPORT

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For further assistance, technical support, or to download the latest drivers and software for your Epson PictureMate PM-400 printer, please visit the official Epson support website:

[www.epson.com/support](http://www.epson.com/support)

You may also find helpful FAQs and video tutorials on the support page.



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