

## Moshi 99MO084200

# Moshi USB-C to USB 3.1 Adapter Instruction Manual

Model: 99MO084200

## 1. PRODUCT OVERVIEW

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The Moshi USB-C to USB 3.1 Adapter allows you to connect standard USB devices, such as external hard drives, USB hubs, or printers, to your MacBook or other devices equipped with a USB-C port. This adapter supports data transfer speeds of up to 5 Gbps and provides up to 3 amps of power output through its reversible USB-C connector. Its anodized aluminum housing is designed to minimize electromagnetic interference, ensuring reliable data transfer performance.



Image 1: Moshi USB-C to USB 3.1 Adapter, a compact device for connecting USB-A peripherals to USB-C ports.

## 2. SETUP INSTRUCTIONS

Setting up your Moshi USB-C to USB 3.1 Adapter is straightforward. No software or drivers are required for basic functionality.

1. **Identify Ports:** Locate the USB-C port on your host device (e.g., MacBook) and the USB-A port on the adapter.
2. **Connect Adapter to Host Device:** Insert the USB-C connector of the Moshi adapter into an available USB-C port on your computer or compatible device. The USB-C connector is reversible, so it can be inserted in either orientation.
3. **Connect USB Device:** Plug your standard USB-A device (e.g., external hard drive, USB flash drive, printer cable, USB hub) into the USB-A port on the Moshi adapter.
4. **Verify Connection:** Your host device should automatically detect the connected USB-A device. You can verify this through your operating system's device manager or file explorer.







Image 2: Diagram highlighting the standard USB-A port and the USB-C connector with aluminum housings and reinforced stress relief points.



Image 3: The Moshi USB-C to USB 3.1 Adapter connected to a MacBook's USB-C port, ready for use with a USB-A device.

### 3. OPERATING INSTRUCTIONS

Once connected, the Moshi USB-C to USB 3.1 Adapter functions as a bridge between your USB-C enabled device and standard USB-A peripherals.

- **Data Transfer:** The adapter supports USB 3.1 Gen 1 specifications, enabling data transfer speeds of up to 5 Gbps. This is suitable for transferring large files quickly between your host device and connected storage devices.
- **Power Output:** The adapter can provide up to 3 amps of power output. This allows you to charge or sync compatible devices like iPhones, iPads, or iPods when connected via a USB cable to the adapter.
- **Peripheral Connectivity:** Use the adapter to connect various USB-A peripherals such as keyboards, mice, printers, scanners, or USB hubs to expand your connectivity options.

Ensure that your host device's USB-C port supports the necessary power and data specifications for the

connected USB-A device to function optimally.

## 4. MAINTENANCE

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To ensure the longevity and optimal performance of your Moshi USB-C to USB 3.1 Adapter, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the adapter's exterior with a soft, dry, lint-free cloth. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the anodized aluminum finish.
- **Storage:** When not in use, store the adapter in a clean, dry place away from extreme temperatures and direct sunlight.
- **Handling:** Avoid bending or twisting the cable excessively, especially near the connectors, to prevent damage to the internal wiring and stress relief points.
- **Protection:** The aluminum housing helps protect against electromagnetic interference; however, avoid exposing the adapter to strong magnetic fields.

## 5. TROUBLESHOOTING

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If you encounter issues with your Moshi USB-C to USB 3.1 Adapter, try the following troubleshooting steps:

- **No Device Detection:**
  - Ensure both the USB-C connector and the USB-A device are fully and securely plugged into their respective ports.
  - Try connecting the adapter to a different USB-C port on your host device.
  - Test the USB-A device directly with a standard USB-A port (if available) to confirm it is functioning correctly.
  - Restart your host device.
- **Slow Data Transfer:**
  - Verify that both your host device's USB-C port and the connected USB-A device support USB 3.0/3.1 speeds. Older USB 2.0 devices will operate at slower speeds.
  - Ensure no other high-bandwidth devices are simultaneously using the same USB controller on your host device.
- **Charging Issues:**
  - Confirm that the connected device requires 3A or less for charging.
  - Ensure the USB cable used for charging is functional and properly connected.
  - Some host devices may have limited power output on their USB-C ports.
- **Intermittent Connection:**
  - Check for any physical damage to the adapter's cable or connectors.
  - Ensure the connection points are clean and free of debris.

If problems persist, refer to the support section for further assistance.

## 6. SPECIFICATIONS

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<b>Model Number</b>	99MO084200
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<b>Brand</b>	Moshi
<b>Connector Type (Host)</b>	USB-C
<b>Connector Type (Device)</b>	USB-A (Standard USB 3.1 Gen 1)
<b>Data Transfer Speed</b>	Up to 5 Gbps (USB 3.1 Gen 1)
<b>Power Output</b>	Up to 3 Amps
<b>Material</b>	Anodized Aluminum Casing
<b>Color</b>	Silver
<b>Item Weight</b>	0.564 ounces (approx. 16 grams)
<b>Dimensions (LxWxH)</b>	6.93 x 2.01 x 0.79 inches (approx. 17.6 x 5.1 x 2.0 cm)
<b>Compatibility</b>	MacBook & other devices supporting USB-C port

## 7. WARRANTY INFORMATION

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Moshi products are covered by a **10-Year Global Warranty**. This warranty program ensures long-term support for your product. For detailed information regarding warranty terms, conditions, and registration, please visit the official Moshi website's Warranty Info Page.

**Link:** [Moshi Official Warranty Page](#) (Example link, actual link may vary)

## 8. SUPPORT

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For further assistance, technical support, or frequently asked questions, please visit the official Moshi support website.

- **Online Support:** Access FAQs, user guides, and contact forms on the Moshi support portal.
- **Contact Information:** Find contact details for customer service if direct assistance is required.

**Link:** [Moshi Official Support Page](#) (Example link, actual link may vary)