

[Manuals.plus](#) /

> [HP](#) /

> HP Color LaserJet Pro MFP M477fdn User Manual

HP M477fdn

HP Color LaserJet Pro MFP M477fdn User Manual

Model: M477fdn | Brand: HP

1. INTRODUCTION

The HP Color LaserJet Pro MFP M477fdn is a versatile multifunction printer designed for print, scan, copy, and fax operations. It offers robust security features and is engineered for efficient task completion, including faster wake-up and print times. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Figure 1: Front view of the HP Color LaserJet Pro MFP M477fdn.

2. WHAT'S IN THE BOX

Upon unboxing your HP Color LaserJet Pro MFP M477fdn, verify that all standard components are present:

- HP Color LaserJet Pro MFP M477fdn Printer
- Power Cord
- Setup Guide
- Original HP LaserJet Toner Cartridges (pre-installed or included for first use)
- Documentation (User Guide, Warranty Information)

Note: Contents may vary by region. Refer to the packaging for exact details.

3. SETUP

Follow these general steps to set up your printer. For detailed instructions, please refer to the included Installation Manual PDF.

1. **Unpack the Printer:** Carefully remove the printer from its packaging. Remove all packing materials, tapes, and protective films.
2. **Load Paper:** Open the paper tray and load the appropriate paper size and type. Adjust the paper guides to fit the paper.
3. **Connect Power:** Connect the power cord to the printer and then to a grounded electrical outlet.
4. **Turn On:** Press the power button to turn on the printer.
5. **Initial Setup:** Follow the on-screen instructions on the control panel to select language, country/region, and set up basic network settings (Ethernet or USB connection).
6. **Install Software/Drivers:** Install the necessary printer software and drivers on your computer from the provided CD or by downloading them from the official HP support website.

For a comprehensive guide, download the [Installation Manual \(PDF\)](#).

4. OPERATING THE PRINTER

The HP Color LaserJet Pro MFP M477fdn offers multiple functions including printing, scanning, copying, and faxing. The intuitive touchscreen display provides easy navigation for all operations.

4.1. Printing

To print a document or photo:

- Ensure the printer is connected to your computer via USB or Ethernet and is powered on.
- Open the document or image you wish to print on your computer.
- Select **File > Print** (or the equivalent command in your application).
- Choose the HP Color LaserJet Pro MFP M477fdn from the list of available printers.
- Adjust print settings such as paper size, orientation, number of copies, and print quality as needed. This model supports dual-sided printing (duplex).
- Click **Print**.

4.2. Scanning

The printer supports scanning to email, USB, network folders, and cloud services. You can scan documents using the Automatic Document Feeder (ADF) or the flatbed scanner.

- Place your document on the scanner glass or in the ADF.
- On the printer's control panel, select the **Scan** option.
- Choose your desired scan destination (e.g., Email, Network Folder, USB Drive).
- Adjust scan settings such as resolution, color mode, and file format.
- Press **Start Scan**.

4.3. Copying and Faxing

Detailed instructions for copying and faxing can be found in the comprehensive User Guide.

For more detailed operational procedures, download the [User Guide \(PDF\)](#).

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your HP Color LaserJet Pro MFP M477fdn.

- **Toner Cartridge Replacement:** Replace toner cartridges when print quality degrades or the printer indicates low toner. Use only Original HP Toner cartridges for best results.
- **Cleaning:** Regularly clean the exterior of the printer with a soft, lint-free cloth. Clean the scanner glass and ADF rollers to prevent streaks on scanned or copied documents.
- **Firmware Updates:** Periodically check for and install firmware updates from the HP support website to ensure your printer has the latest features and security enhancements.

6. TROUBLESHOOTING

This section covers common issues and their solutions. For more complex problems, refer to the User Guide or HP Support.

Problem	Possible Cause	Solution
Printer not responding	Power off, cable disconnected, driver issue.	Check power and USB/Ethernet connections. Restart printer and computer. Reinstall printer drivers.
Poor print quality	Low toner, incorrect paper type, dirty components.	Replace toner cartridge. Ensure correct paper settings. Clean printer components as per maintenance section.
Paper jams	Incorrect paper loading, foreign objects, worn rollers.	Remove jammed paper carefully. Ensure paper is loaded correctly and not overfilled. Check for any obstructions.

7. SPECIFICATIONS

Key technical specifications for the HP Color LaserJet Pro MFP M477fdn:

Feature	Detail
Product Dimensions	18.6"D x 16.4"W x 15.7"H
Item Weight	51.2 pounds
Functions	Print, Scan, Copy, Fax
Printing Technology	Laser
Printer Output	Color
Max Print Speed (Black & White)	28 ppm
Max Print Speed (Color)	28 ppm
Max Print Resolution (Color)	1200 x 1200 dpi
Max Print Resolution (Black & White)	1200 dpi

Feature	Detail
Duplex Printing	Yes (Auto)
Connectivity Technology	Ethernet, USB
Max Input Sheet Capacity	250 sheets
Scanner Type	Document
Display Type	LCD Touchscreen

8. WARRANTY AND SUPPORT

Your HP Color LaserJet Pro MFP M477fdn comes with a limited warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official HP support website.

For technical assistance, driver downloads, and additional support resources, visit the [HP Support website](#).