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› Samsung Galaxy S6 Edge Plus SM-G928 User Manual

## Samsung SM-G928

# Samsung Galaxy S6 Edge Plus SM-G928 User Manual

Model: SM-G928

## 1. INTRODUCTION

Welcome to the user manual for your Samsung Galaxy S6 Edge Plus (model SM-G928). This document provides essential information to help you set up, operate, and maintain your device. Please read this manual thoroughly to ensure safe and optimal use of your smartphone.

## 2. SAFETY INFORMATION

Before using your device, please read all safety warnings and instructions to prevent injury or damage.

- Do not expose the device to extreme temperatures or direct sunlight for extended periods.
- Avoid using the device near water or in excessively humid environments.
- Use only Samsung-approved chargers and accessories.
- Do not attempt to disassemble, repair, or modify the device yourself.
- Keep the device and its accessories out of reach of small children and pets.

## 3. PACKAGE CONTENTS

Verify that your product package contains the following items:

- Samsung Galaxy S6 Edge Plus SM-G928 Smartphone
- USB Charger
- USB Charging Cable
- Quick Start Guide (may vary by region)

The actual items supplied with the device may vary depending on the region or service provider.

## 4. DEVICE LAYOUT

Familiarize yourself with the main components and buttons of your Samsung Galaxy S6 Edge Plus.



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**Image 4.1:** Front view of the Samsung Galaxy S6 Edge Plus. This image displays the device's 5.7-inch Super AMOLED display, the front-facing camera, earpiece, and the home button with integrated fingerprint sensor. The curved edges of the screen are visible.





**Image 4.2:** Back view of the Samsung Galaxy S6 Edge Plus. This image shows the rear 16-megapixel camera, LED flash, and the Samsung logo on the device's glass back panel.

- **Front Camera:** For selfies and video calls.
- **Earpiece:** For listening during calls.
- **Volume Buttons:** Adjust device volume.
- **Power/Lock Button:** Turn the device on/off or lock/unlock the screen.
- **Home Button:** Return to the home screen. Also functions as a fingerprint sensor.
- **Recent Apps Button:** View recently opened applications.
- **Back Button:** Return to the previous screen.
- **Rear Camera:** High-resolution camera for photos and videos.
- **LED Flash:** Provides illumination for photos in low light.
- **USB Port:** For charging and data transfer.
- **Headset Jack:** Connect headphones or a headset.

## 5. SETUP

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### 5.1. Inserting the SIM Card

Your device uses a Nano-SIM card. Ensure the device is powered off before inserting or removing the SIM card.

1. Locate the SIM card tray on the side of the device.
2. Insert the ejection pin (not included in all packages) into the hole on the SIM card tray to loosen it.
3. Pull out the SIM card tray gently.
4. Place the Nano-SIM card onto the tray with the gold-colored contacts facing down.
5. Insert the tray back into the slot until it is securely closed.

### 5.2. Charging the Battery

Before first use, fully charge the device's battery.

1. Connect the USB charging cable to the USB charger.
2. Plug the USB charging cable into the device's USB port.

3. Plug the USB charger into a power outlet.
4. Once fully charged, disconnect the charger from the device.

### 5.3. Powering On/Off

- To power on: Press and hold the **Power/Lock** button until the Samsung logo appears.
- To power off: Press and hold the **Power/Lock** button, then tap **Power off** on the screen.

## 6. OPERATING YOUR DEVICE

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### 6.1. Basic Navigation

- **Home Screen:** The starting point for all applications and features.
- **Touchscreen:** Navigate by tapping, swiping, pinching, and spreading.
- **Edge Screen:** Utilize the curved edge display for quick access to contacts, apps, and information feeds.

### 6.2. Making Calls

To make a call:

1. Tap the **Phone** icon on the home screen.
2. Enter the phone number using the keypad or select a contact.
3. Tap the **Call** button.

### 6.3. Sending Messages

To send a text message:

1. Tap the **Messages** icon on the home screen.
2. Tap the **New Message** icon.
3. Enter the recipient's phone number or select from contacts.
4. Type your message and tap **Send**.

### 6.4. Using the Camera

Capture high-quality photos and videos with the device's 16-megapixel rear camera with Optical Image Stabilization (OIS) and 5-megapixel front camera.

1. Tap the **Camera** icon on the home screen.
2. Frame your shot.
3. Tap the **Shutter** button to take a photo or the **Record** button to start/stop video recording.

### 6.5. Internet Connectivity

Connect to the internet using Wi-Fi or mobile data (4G LTE).

- **Wi-Fi:** Go to **Settings > Wi-Fi** to connect to available wireless networks.
- **Mobile Data:** Ensure mobile data is enabled in **Settings > Data usage** for internet access via your cellular network.

## 7. MAINTENANCE

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### 7.1. Cleaning Your Device

To clean your device, gently wipe it with a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials.

## 7.2. Software Updates

Regularly check for software updates to ensure your device has the latest features and security enhancements. Go to **Settings > About device > Software update**

## 7.3. Battery Care

To prolong battery life, avoid fully discharging the battery frequently and keep the device within recommended operating temperatures.

# 8. TROUBLESHOOTING

If you encounter issues with your device, refer to the following common solutions.

| Problem                               | Solution                                                                                                                                                                        |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Device does not power on              | Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force a restart.                                                                      |
| Cannot connect to Wi-Fi               | Check if Wi-Fi is enabled. Restart your device and the Wi-Fi router. Ensure you have the correct password.                                                                      |
| Applications are freezing or crashing | Close background applications. Clear the cache of the problematic app (Settings > Applications > Application manager > [App Name] > Storage > Clear cache). Restart the device. |
| Poor call quality                     | Check your network signal strength. Move to an area with better reception. Ensure nothing is obstructing the earpiece or microphone.                                            |

# 9. SPECIFICATIONS

Key technical specifications for the Samsung Galaxy S6 Edge Plus (Model: G928C).

| Feature               | Detail                                                                      |
|-----------------------|-----------------------------------------------------------------------------|
| Model Number          | G928C                                                                       |
| Operating System      | Android v5.1.1 (Lollipop)                                                   |
| Processor             | Quad-Core 1.5 GHz Cortex-A53 & Quad-Core 2.1 GHz Cortex-A57 (Exynos 7420)   |
| Display               | 5.7-inch Super AMOLED Capacitive Multi-Touchscreen, Corning Gorilla Glass 4 |
| Resolution            | 2560 x 1440 pixels (Quad HD)                                                |
| Internal Memory       | 32GB                                                                        |
| RAM                   | 4GB                                                                         |
| Rear Camera           | 16 Megapixel (2988 x 5312 pixels) with OIS, Autofocus, LED flash            |
| Front Camera          | 5 Megapixel                                                                 |
| Network               | 2G, 3G, 4G LTE (Bands: 1, 2, 3, 4, 5, 7, 8, 12)                             |
| Wireless Connectivity | Wi-Fi, Bluetooth, GPS                                                       |

| Feature           | Detail                          |
|-------------------|---------------------------------|
| Dimensions        | 6.08 x 2.98 x 0.27 inches       |
| Weight            | 0.01 ounces (approx. 153 grams) |
| Battery Talk Time | Up to 20 hours                  |

*Note: Specifications are subject to change without prior notice.*

## 10. WARRANTY AND SUPPORT

Your Samsung Galaxy S6 Edge Plus is covered by a limited warranty. For detailed warranty information, please refer to the warranty card included in your product package or visit the official Samsung website. For technical support, software updates, or service inquiries, please contact Samsung customer service or visit an authorized service center.

- **Online Support:** Visit [Samsung Support](#)
- **Contact Information:** Refer to your regional Samsung website for phone numbers and service center locations.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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