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> THERMOS Vacuum Insulated Travel Mug JNL-502 Instruction Manual

THERMOS JNL-502

THERMOS Vacuum Insulated Travel Mug JNL-502

Model: JNL-502 ALB

INTRODUCTION

Thank you for choosing the THERMOS Vacuum Insulated Travel Mug JNL-502. This manual provides essential information for the safe and effective use, maintenance, and care of your new travel mug. Please read these instructions thoroughly before first use and retain them for future reference.





Image: The THERMOS JNL-502 Vacuum Insulated Travel Mug, showcasing its sleek all-black design.

PRODUCT FEATURES

- **Vacuum Insulation Technology:** Designed to maintain beverage temperature for extended periods.
- **One-Touch Open Type:** Allows for easy, single-handed operation.
- **Lightweight and Compact:** Optimized for portability.
- **Durable Construction:** Made from stainless steel.
- **Easy Maintenance:** Components are designed for simple disassembly and cleaning.

SETUP

1. **Unpacking:** Carefully remove all packaging materials and inspect the mug for any damage.

2. **Initial Cleaning:** Before first use, wash all parts (body, lid, gasket) with warm water and mild dish soap. Rinse thoroughly and dry completely. Refer to the 'Maintenance' section for detailed cleaning instructions.
3. **Lid Assembly:** Ensure all lid components, including the gasket and stopper, are correctly seated. Improper assembly can lead to leaks.

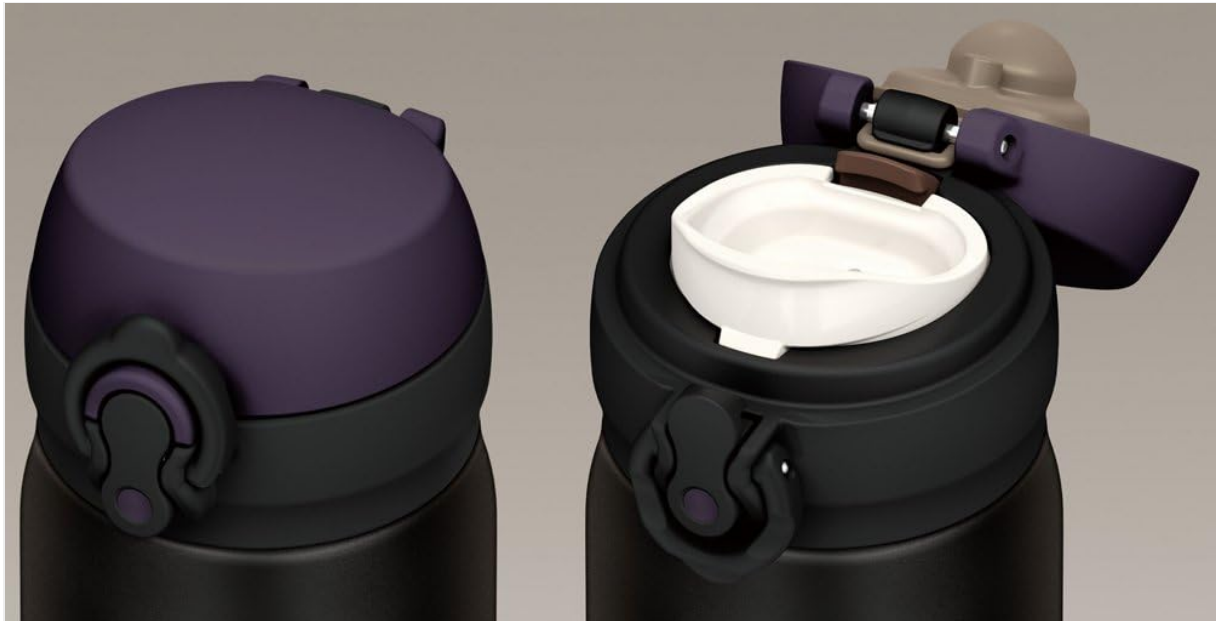


Image: A detailed view of the mug's lid mechanism, showing its closed and one-touch open positions.

OPERATING INSTRUCTIONS

1. **Filling the Mug:** Unscrew the lid and pour your desired beverage into the mug. Do not overfill; leave approximately 1 inch (2.5 cm) of space from the rim to prevent spills and ensure proper lid sealing.
2. **Securing the Lid:** Screw the lid on tightly until it is firmly sealed.
3. **One-Touch Open:** To open, slide the lock button (if present) to the unlocked position, then press the main button on the lid. The lid will spring open.
4. **Drinking:** Drink directly from the spout.
5. **Closing and Locking:** Push the lid down until it clicks shut. For added security, slide the lock button back to the locked position to prevent accidental opening.
6. **Temperature Retention:** For best results with hot beverages, pre-heat the mug with hot water for 5-10 minutes before filling. For cold beverages, pre-chill with cold water.



Image: A user demonstrating drinking from the THERMOS JNL-502 travel mug, highlighting its ergonomic design.

MAINTENANCE

Proper cleaning and maintenance are crucial for the longevity and performance of your THERMOS travel mug.

Cleaning Instructions:

- **Hand Wash Only:** The mug is not dishwasher safe. Wash all parts by hand.
- **Disassembly:** For thorough cleaning, disassemble the lid components. This typically involves removing the gasket and the drinking spout mechanism. Refer to the product's specific design for disassembly steps.
- **Washing:** Use a soft sponge or brush with warm water and mild dish soap. Clean all surfaces, paying special attention to the lid and gasket areas where residue can accumulate.
- **Rinsing:** Rinse all parts thoroughly with clean water to remove all soap residue.
- **Drying:** Allow all parts to air dry completely before reassembling. This prevents mold and odors.
- **Storage:** Store the mug with the lid slightly ajar to allow air circulation and prevent odors.

Important Notes:

- Do not use abrasive cleaners, scrub brushes, or bleach, as these can damage the finish and seals.
- Do not immerse the entire mug body in water for extended periods, as this may affect the vacuum insulation.
- Regularly check gaskets and seals for wear and tear. Replacement parts may be available from THERMOS.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Leakage from lid	Lid not screwed on tightly; gasket improperly seated or missing; lid components not assembled correctly; damaged gasket.	Ensure lid is tight. Check that the gasket is clean, properly seated, and not damaged. Reassemble lid components according to instructions. Replace gasket if damaged.
Reduced insulation performance	Mug not pre-heated/chilled; lid not sealed properly; vacuum seal compromised (rare).	Pre-heat or pre-chill the mug before use. Ensure the lid is tightly sealed. If performance issues persist after checking lid, contact customer support.
Odor inside mug	Improper cleaning; mug stored with lid closed while damp.	Clean thoroughly with warm water and mild soap. For persistent odors, a mixture of baking soda and water can be used, followed by thorough rinsing. Always air dry with lid open.
Lid mechanism sticky or difficult to open	Residue buildup; lack of cleaning.	Disassemble and thoroughly clean all lid components, especially around the hinge and button mechanisms. Ensure no beverage residue is present.

SPECIFICATIONS

Feature	Detail
Brand	THERMOS
Model Number	JNL-502
Capacity	0.5 Liters
Color	Black
Material Type	Stainless Steel
Item Weight	9.6 ounces
Special Feature	Lightweight, One-Touch Open
Product Care Instructions	Hand Wash Only

Feature	Detail
Dishwasher Safe	No

WARRANTY AND SUPPORT

THERMOS products are manufactured to high-quality standards. For information regarding product warranty, replacement parts, or customer support, please refer to the official THERMOS website or contact their customer service directly. Keep your purchase receipt as proof of purchase.

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