

ClassicFlame 32II042FGL

ClassicFlame 32II042FGL 32-inch 3D Infrared Quartz  
Fireplace Insert User Manual

Model: 32II042FGL

INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation of your ClassicFlame 32II042FGL 32-inch 3D Infrared Quartz Fireplace Insert. Please read all instructions carefully before installation and use, and retain this manual for future reference.

The ClassicFlame 32II042FGL is designed to provide supplemental zone heating for areas up to 1,000 square feet, featuring realistic 3D flame effects and infrared quartz heating technology. It is equipped with advanced safety features for your peace of mind.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- **Electrical Connection:** Plug the fireplace insert directly into a properly grounded 120V, 15 Amp circuit. Do not use extension cords, power strips, or surge protectors.
- **Clearances:** Maintain proper clearances from combustible materials. Do not block air vents.
- **Safer Plug™ Technology:** This feature continuously monitors the temperature of the plug. If overheating is detected, the unit will automatically shut off to prevent electrical fire or damage.
- **Safer Sensor™ Technology:** This technology alerts you if the heater is obstructed and will automatically shut off to prevent damage. Ensure the heater output is not blocked.
- Do not operate the fireplace if the cord or plug is damaged, or if the heater has malfunctioned or been dropped.
- Keep children and pets away from the heater when it is in operation.

PACKAGE CONTENTS

Carefully unpack all components from the box. Ensure all items are present before discarding packaging materials.

- ClassicFlame 32II042FGL 32-inch Fireplace Insert
- Remote Control (batteries required, typically 2x AAA, not always included)

- User Manual (this document)

## SETUP AND INSTALLATION

This fireplace insert is designed for installation into a compatible mantel, TV stand, or custom built-in enclosure. Ensure the opening dimensions match the insert's specifications.

1. **Placement:** Position the insert into the desired opening. Ensure it is level and securely seated.
2. **Electrical Connection:** Plug the power cord directly into a standard 120V, 15 Amp grounded wall outlet. Do not use extension cords.
3. **Remote Control Batteries:** Open the battery compartment on the remote control and insert the required batteries (e.g., 2x AAA), observing polarity.



Image: The 32-inch ClassicFlame fireplace insert shown next to a person for size comparison, illustrating its typical installation within a mantel or entertainment center.

## OPERATING INSTRUCTIONS

The fireplace insert can be operated using the control panel on the unit or the included remote control.



Image: Front view of the ClassicFlame 32-inch fireplace insert, displaying the realistic 3D flame effect and the integrated control panel at the top.

### Basic Operation

- **Power On/Off:** Press the power button on the control panel or remote to turn the unit on or off. The unit will retain the last settings used.
- **Heat Function:** Press the heat button to activate the infrared quartz heater. Adjust the temperature settings as desired.
- **Flame Only Mode:** The flame effects can be operated independently of the heat function for year-round ambiance.

### Adjusting Flame Effects

The 3D flame effect technology offers extensive customization:

- **Flame Colors:** Select from Spectrafire, Sapphire, Amethyst, Campfire, Midnight Fire, or an auto-cycle mode.
- **Brightness:** Adjust the flame brightness through five settings to suit your preference.
- **Speed:** Control the flame speed with five settings, from a fast roaring fire to a gentle flicker.

### Timer Function

Use the timer function to set the fireplace to automatically shut off after a predetermined period.

### 3D FLAME EFFECT



Spectrafire® 3D features a patent pending 3 dimensional flame effect technology for the most realistic flames that dance on and behind the logs.

### SPECTRAFIRE 3D flame effect



Spectrafire® 3D also includes five adjustable color, brightness and speed settings

### PEACE OF MIND

**SAFER plug**  
FIRE PREVENTION TECHNOLOGY

**SAFER sensor**  
FIRE PREVENTION TECHNOLOGY



### INFRARED advantage



Image: A collage highlighting key features: the patented 3D flame effect for realistic visuals, Spectrafire 3D with adjustable settings, Safer Plug™ and Safer Sensor™ technologies for fire prevention, and the infrared heating advantage for comfortable warmth.

#### 3D Flame Effect Technology

The patent-pending 3D flame effect technology creates a layered flame appearance, providing a realistic fire experience. This includes flames dancing both behind and across the log set and ember bed, with 125 selectable effect options.

#### Infrared Quartz Heating

The infrared quartz heat system helps maintain the natural humidity in the air, delivering comfortable warmth without drying out the room. It provides supplemental zone heating for up to 1,000 square feet with a 5,200 BTU output.

#### Safer Plug™ Fire Prevention Technology

This integrated safety feature continuously monitors the temperature of the plug. If the plug detects overheating, it automatically shuts off power to the unit, preventing potential electrical fires or circuit damage.

#### Safer Sensor™ Fire Prevention Technology

The Safer Sensor™ technology detects when the heater's output is obstructed. If an obstruction is identified, the unit will alert you and automatically power down to prevent damage or overheating.

## MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your fireplace insert.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Vents:** Periodically check and clean the air intake and output vents to ensure they are free from dust and debris, which can impede airflow and heater performance.
- **Light Bulbs:** The flame effect uses LED technology, which typically does not require bulb replacement. If any issues arise with the flame effect, consult the troubleshooting section or contact customer support.

## TROUBLESHOOTING

If you experience issues with your fireplace insert, refer to the following common problems and solutions:

| Problem                     | Possible Cause                                                              | Solution                                                                                                         |
|-----------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| Unit does not turn on.      | No power, tripped circuit breaker, Safer Plug™ activated.                   | Check power outlet, reset circuit breaker. Unplug and re-plug the unit. If Safer Plug™ activated, allow to cool. |
| No heat output.             | Heater not activated, temperature setting too low, Safer Sensor™ activated. | Ensure heater is on and temperature is set above room temperature. Check for obstructions around heater vents.   |
| Flame effect not working.   | Flame effect turned off, internal component issue.                          | Ensure flame effect is turned on via control panel or remote. If issue persists, contact support.                |
| Remote control not working. | Dead batteries, remote out of range, obstruction.                           | Replace batteries. Ensure clear line of sight to the unit's receiver.                                            |

If problems persist after attempting these solutions, please contact customer support.

## SPECIFICATIONS

- **Model:** 32II042FGL
- **Brand:** ClassicFlame
- **Product Dimensions:** 9.6"D x 34.1"W x 20.6"H
- **Material:** Electronic, Glass, Metal, Plastic
- **Installation Type:** Plug In
- **Heat Output:** 5200 BTU
- **Heating Coverage:** Up to 1000 sq ft
- **Special Features:** 3D Flame Effect, Adjustable Settings, Safer Plug™ Technology, Safer Sensor™ Technology
- **Power:** 120V AC, 60Hz
- **Item Weight:** Approximately 39.2 Pounds

- **Burner Type:** Quartz
- **UPC:** 611768106080

## WARRANTY AND SUPPORT

This ClassicFlame fireplace insert comes with a **Limited 1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use.

For warranty claims, technical assistance, or replacement parts, please contact ClassicFlame customer support. Have your model number (32II042FGL) and proof of purchase available when contacting support.

Please refer to the official ClassicFlame website or your purchase documentation for the most current contact information and complete warranty terms and conditions.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Anonymous

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### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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